

LapManager Privacy Policy

Effective Date: 28 August 2025

At LapManager, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and manage your data.

LapManager is a product owned and operated by Vulcan Industries Pty Ltd (“Vulcan Industries”, “we”, “our”, or “us”).

1. Information We Collect

- **Account Information:** Email and password.
- **Subscription Information:** Your selected plan (Free, Enthusiast – AUD \$10/month, or Professional – AUD \$25/month).
- **Usage Data:** Information about how you interact with the Service.
- **App Data:** Any data you enter while using LapManager (events, fleets, logs, costs).

2. How We Use Your Information

- **To provide and maintain our Service.**
- **To process subscriptions and payments (via Stripe).**
- **To improve the Service based on usage data.**
- **To communicate important updates, including plan changes, feature updates, and billing reminders.**

3. Data Sharing and Third Parties

- **We do not sell your data.**
- **Payment processing is handled securely by Stripe; Vulcan Industries does not store your payment info.**
- **Our backend is hosted by Supabase.**

4. Data Retention

- **We store your data as long as your account is active.**
- **You may request deletion of your personal data at any time, and we will remove it fully.**

5. Cookies and Analytics

- **We may use cookies and analytics to understand how users interact with our Service.**
- **This helps us improve the user experience and performance.**

6. Your Rights

- **Access:** You can request a copy of the data we hold about you.
- **Deletion:** You can request we delete your personal data.
- **Updates:** You can update your account information anytime.

7. Data Security

- We take reasonable measures to protect your data from unauthorized access, disclosure, or alteration.

8. Changes to Privacy Policy

- We may update this policy occasionally.
- Any changes will be posted on lapmanager.com.au with the updated effective date.

9. Contact Us

If you have questions about this Privacy Policy, please contact us at:

Vulcan Industries Pty Ltd

Email: support@lapmanager.com.au