

Solution Summary: Fixing “Bucket not found” Error

Quick Overview

Problem: Logo upload fails with “Bucket not found” error

Root Cause: The `customer-logos` bucket doesn’t exist in Supabase Storage

Solution: Manually create the bucket (takes 2 minutes)

What You Need to Do (Step-by-Step)


Step 1: Go to Supabase Storage

1. Open <https://supabase.com/dashboard>
2. Select your project (same one used by your app)
3. Click **Storage** in the left sidebar

Step 2: Create the Bucket

1. Click **“New bucket”** button
2. Enter name: `customer-logos` (exactly this!)
3. ☒ **Check “Public bucket”** (IMPORTANT!)
4. Click **“Create bucket”**

Step 3: Verify & Test

1. You should see `customer-logos` with a  Public badge
2. Go to your app: <https://roblox-tool-ruddy.vercel.app/admin>
3. Navigate to Customers tab
4. Click “Logo” for any customer
5. Upload an image → Should work! ☒

Available Guides

I’ve created **3 guides** to help you:

1. `FIX_BUCKET_NOT_FOUND.md` (Detailed Guide)

- Complete step-by-step instructions
- Troubleshooting tips
- SQL policies (optional but recommended)
- Common mistakes to avoid
- **Use this for:** Full understanding and optional security setup

2. `QUICK_FIX_CHECKLIST.md` (30-Second Reference)

- Ultra-quick summary
- Just the essential steps
- Perfect for quick fixes

- **Use this for:** Fast reference when you know what to do

3. BUCKET_CREATION_VISUAL_GUIDE.md (Visual Guide)

- Visual indicators and what to expect
- Screenshots descriptions
- Color-coded success/error states
- Project verification steps
- **Use this for:** First-time setup or if confused about what you should see

Understanding the Issue

Why Did This Happen?





The code **attempts to auto-create** the bucket during deployment, but this can fail due to:

- Permission limitations
- API rate limits
- Network timing issues
- First-time setup requirements

Manual creation is the most reliable solution!

What is the Bucket For?

customer-logos bucket

-  Stores customer logos uploaded by Super Admin
-  Each customer can have their own custom logo
-  Files organized: customers/{customerId}/{timestamp}-{filename}
-  Public URLs generated **for** displaying logos **in** the app


Why Must it be Public?

- **Public = Anyone can view/read files** (but not upload/delete)
- Needed so customer users can see their company logo
- Your app generates public URLs like: `https://www.shutterstock.com/image-vector/customer-vector-logo-sign-symbol-260nw-2522587743.jpg`
- If private, these URLs would return 403 Forbidden



Verification Checklist

After creating the bucket, verify:

- ☐ Bucket appears in Storage dashboard
- ☐ Bucket name is exactly `customer-logos`
- ☐ Bucket has “Public” badge or  indicator
- ☐ You’re in the correct Supabase project (check DATABASE_URL)
- ☐ Test upload in Supabase dashboard works
- ☐ Test upload in your app works
- ☐ Uploaded logo displays correctly

How to Verify You're in the Right Project

Check your **DATABASE_URL** (Vercel → Settings → Environment Variables):

```
postgresql://postgres:PASSWORD@db.rxyfhdfellmsssgsfci.supabase.co:5432/postgres
               ^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^
               This is your project ID
```

In **Supabase Dashboard**, check the URL or top-left corner:

```
https://supabase.com/dashboard/project/rxyfhdfellmsssgsfci/storage
               ^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^
               Should match your DATABASE_URL!
```

Additional Recommendations (Optional)

Add Storage Policies (Recommended)

For better security, run this SQL in Supabase SQL Editor:

```
-- Allow public read access
CREATE POLICY "Public Access"
ON storage.objects FOR SELECT
USING (bucket_id = 'customer-logos');

-- Allow authenticated uploads
CREATE POLICY "Authenticated uploads"
ON storage.objects FOR INSERT
TO authenticated
WITH CHECK (bucket_id = 'customer-logos');

-- Allow authenticated updates
CREATE POLICY "Authenticated updates"
ON storage.objects FOR UPDATE
TO authenticated
USING (bucket_id = 'customer-logos');

-- Allow authenticated deletes
CREATE POLICY "Authenticated deletes"
ON storage.objects FOR DELETE
TO authenticated
USING (bucket_id = 'customer-logos');
```


When to add policies:

- If uploads still fail after creating bucket
- For production security
- To restrict who can upload/delete files

Testing Procedure


Test 1: Supabase Dashboard Upload

1. Go to Storage → customer-logos
2. Click "Upload file"

3. Select any image
4. Should upload successfully 






If this fails → Check bucket settings!

Test 2: App Upload

1. Go to your admin dashboard
2. Customers tab
3. Click “Logo” for any customer
4. Select an image file
5. Should see: “Logo uploaded successfully” 







If this fails → Check browser console for errors

Common Mistakes to Avoid

1.  **Wrong bucket name**
 - Must be exactly `customer-logos` (lowercase, with dash)
 - Not `customer-logo` , `customerlogos` , or `Customer-Logos`
2.  **Bucket not public**
 - Must enable “Public bucket” checkbox
 - Check for  green badge or “Public” indicator
3.  **Wrong Supabase project**
 - Bucket must be in the same project as `DATABASE_URL`
 - Verify project ID matches
4.  **Typos in bucket name**
 - Use copy-paste: `customer-logos`
 - No spaces before/after

Success Indicators

You’ll know it’s working when:

1.  Bucket exists with “Public” badge
2.  Test upload in Supabase dashboard succeeds
3.  Logo upload in app shows success message
4.  Uploaded logo displays in customer profile
5.  Logo persists after page reload
6.  No “Bucket not found” errors

Still Having Issues?

Check These:

1. **Environment Variables** (Vercel Dashboard):
 - `DATABASE_URL` exists and points to Supabase
 - `NEXT_PUBLIC_SUPABASE_ANON_KEY` exists (if required)

2. Supabase Project:

- You're in the correct project
- Project is active (not paused)
- Billing is okay (free tier is fine)

3. Bucket Configuration:

- Name: `customer-logos`
- Public: Yes
- No file type restrictions

4. Browser Console:

- Open DevTools (F12)
- Check for JavaScript errors
- Look for network request failures

Get Help:

- **Supabase Docs:** <https://supabase.com/docs/guides/storage>
- **Check existing guides:** `SUPABASE_STORAGE_SETUP.md`
- **Review logs:** `vercel logs` or Vercel Dashboard

**What Happens After Setup**

Once the bucket is created and working:

1. **Super Admin** can upload customer logos
2. **Logos are stored** in Supabase cloud storage
3. **Each customer** has their own dedicated logo
4. **Customer users** see their company logo throughout the app
5. **Logos persist** across deployments (no data loss)
6. **Public URLs** allow logos to display everywhere

**Cost Impact**

Storage Usage:

- Free tier: 1 GB storage
- Typical logo: 50-200 KB
- 100 customers = ~5-20 MB total
- **Conclusion: Free tier is more than enough!**

Bandwidth:

- Free tier: 2 GB/month
- Logo views: ~50-200 KB per view
- 10,000 views = ~1 GB
- **Conclusion: Free tier sufficient for most use cases**

**Security Notes**

Public Bucket = Safe?

- Yes! "Public" only means **read access**
- Only authenticated users can **upload/delete**

- File URLs are unpredictable (hard to guess)
- No sensitive data in filenames
- Use storage policies for extra security

What's Protected:


- Upload: Requires authentication
- Delete: Requires authentication
- Update: Requires authentication
- Read: Public (intentional - for displaying logos)

Final Checklist

Before closing this issue:

- ☐ Bucket created in Supabase Storage
- ☐ Bucket name is `customer-logos`
- ☐ Bucket is marked as Public
- ☐ Test upload in Supabase dashboard succeeded
- ☐ Test upload in app succeeded
- ☐ Logo displays correctly
- ☐ No "Bucket not found" errors
- ☐ (Optional) Storage policies added
- ☐ Verified correct Supabase project

Next Steps

1. **Create the bucket** (2 minutes)
2. **Test an upload** (1 minute)
3. **Verify it works** (1 minute)
4. **Close this issue** 

Need More Help?

Quick References:

- **Fast fix:** See `QUICK_FIX_CHECKLIST.md`
 - **Detailed guide:** See `FIX_BUCKET_NOT_FOUND.md`
 - **Visual guide:** See `BUCKET_CREATION_VISUAL_GUIDE.md`
 - **Full setup:** See `SUPABASE_STORAGE_SETUP.md`
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Summary

You need to:

1. Go to Supabase Storage
2. Create a bucket named `customer-logos`
3. Make it public
4. Test upload

That's it! Takes about 2 minutes. 

Created: October 2025

Status: Ready to fix

Estimated Time: 2-5 minutes

Difficulty: Easy