# Sebastian Guardo Ruiz

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# **Junior Developer**

Second-year Bachelor of Information Technology student with a Certificate in Marketing and hands-on experience in software development, UI/UX design, and Agile project management. Passionate about building intuitive digital products by combining technical skills with marketing insight and user empathy. Seeking an internship or junior role in software development, UX/UI design, or IT support.

#### **WORK EXPERIENCE**

### Side Story Cafe • Sydney

### Café Manager

- Managed a team of 10+ staff, overseeing daily operations, scheduling, and inventory.
- Streamlined workflows, reducing service delays by 20%.
- Facilitated staff training, conflict resolution, and customer satisfaction.

#### **Barista**

- Delivered exceptional service in a high-volume café setting.
- Collaborated with back-of-house teams to support efficient service execution.

#### **EDUCATION**

### **Certificate in Marketing**

Greenwich Management School • 01/2023

- Covered digital marketing, branding, consumer psychology, and positioning.
- Applied marketing insights to UX design and persona-driven development.

### **Bachelor of Information Technology**

Academy of Information Technology (AIT) • Sydney

Coursework in software engineering, UI/UX design, Agile/Scrum methodology, and systems architecture.

#### **PROJECTS**

# Grocery Shopping App — Android (Java)

- Designed and built an Android app with local SQLite data storage for price comparison and list management.
- Applied UX concepts including wireframes, user personas, and journey maps for better usability.

# Library Management System — Desktop (C#)

- Developed a Windows Forms application to manage books, memberships, and check-ins using SQL Server.
- Integrated user-focused design, drawing on empathy mapping and persona research.

#### **SKILLS**

### Languages & Frameworks

- C#
- C++
- CSS
- Git (basic)
- Gradle
- HTML
- Java
- PHP
- SQL

#### **Tools & IDEs**

- Android Studio
- NetBeans
- SQL Server Management Studio
- Team Collaboration
- Visual Studio
- VS Code

#### **Databases**

- MySQL
- SQL Server

### **Project Management**

- Agile
- Burndown Chart
- Gantt Chart
- Scrum (Sprint Planning, Retrospectives)
- Trello
- Waterfall

### **UI/UX & Design Tools**

- Canva
- Empathy Maps
- Figma
- Journey Maps
- Mockups

# **Snake Game — Console (C++)**

- Implemented game mechanics and object-oriented logic to create a functional console snake game.
- Served as a practice in algorithmic thinking and coding structure.

# **Informational Websites** — Web (HTML/CSS)

- Created responsive websites using semantic HTML and modern CSS for different tech and educational themes.
- Conducted SWOT and competitive analysis to influence design decisions and layout.

- SWOT Analysis
- Use Cases
- User Personas
- Wireframes

# Languages

- English
- Spanish

### **Soft Skills**

- Clear communication
- Customer-Centered Problem Solving
- Leadership
- problem solving
- time management