JACKSON HAMM

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Education

Indiana University – Bloomington   **Graduation - May 5, 2023**

Bachelor of Science in Informatics - Luddy School of Informatics, Computing, and Engineering

Minors in "Marketing" and "Small Business Management and Entrepreneurship" from the Kelley School of Business

- **Courses** – HCI/Interaction Design, Information Infrastructure, Web Design, Computer and Information Ethics, Prototyping with Arduino Tools, Design and Development of Information Systems
- **Business Courses** – Explore Entrepreneurship, The Computer in Business, Legal Environment of Business, Foundations of Accounting, Strategic Management, Retail Marketing Management

Skills

Languages – HTML, CSS, JavaScript, C, C++, Python, Racket, SQL, PHP

Technologies – MySQL, Bash, Git, PuTTY, AWS, MATLAB, Visual Studio Code, WinSCP, Pulse Secure (VPN)

Other – Advanced in Microsoft Excel, Advanced in Microsoft Access, Microsoft Word, Microsoft PowerPoint, Google Suite, Adobe Creative Cloud (Premiere Pro, Photoshop, Lightroom, XD, After Effects), Zoom, Microsoft Teams, WebEx, Slack, Confluence, Jira, Smartsheet, GitHub, Canvas, Shopify, FL Studio, Hostinger, Figma

Work Experience

Chick-fil-A   Bloomington, IN

Delivery Driver   Jan 2022 – Present

- Navigate to and from up to 8 delivery sites per hour.
- Load 20+ customer orders into delivery vehicle daily.
- Communicate with customers to hand off deliveries and provide excellent customer service.
- Scrutinize delivery orders against ticket information to ensure accurate and timely delivery; reducing delivery errors by over 50% within 3 months.
- Deliver orders to customers in a timely and efficient manner, with an average delivery time of 28 minutes per order.

Mutton Power Equipment   Fort Wayne, IN

Independent Contractor   May 2022 – August 2022

- Managed a team of 4 landscapers to achieve various tasks.
- Led 2 daily team meetings with landscapers for daily tasks and problems encountered on job site.
- Selected appropriate equipment for jobs and delegated work to team members.
- Frequently lifted objects over 50 pounds in weight.
- Drove company truck and 18 foot trailer to and from job sites safely with 0 accidents.

Medical Informatics Engineering   Fort Wayne, IN

Software Engineering/Project Manager Intern – Enterprise Health Team   July 2018 – August 2019

- Configured Modules in the EHR System (WebChart/Enterprise Health).
- Attended 2 weekly meetings with supervisor to discuss progress and problems encountered.
- Researched and selected a Learning Management System for use by over 100 employees (Moodle).
- Created a Health and Wellness Program for the company's 100+ employees.
- Wrote code using HTML, CSS, JavaScript, Python, and C.
- Managed projects using Smartsheet.

Projects

Capstone Project – "Sports Social" (PHP, MySQL, HTML, CSS, JavaScript, GitHub, APIs, SCRUM Methodology, Team Based Project), Personal Website, I211 Final Project – Flask and Django, Hamm Digital Marketing, I308 Final Project – Relational Database and PHP, Schedule Planner (C++, Arduino), Personal Custom Computer Build, McDonald's Marketing Campaign - Case Competition