

JHANKAR RAYJIT

Technical Program Management | AI/ML Delivery | Cloud & Agile Transformation |

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EXECUTIVE SUMMARY

Seasoned Engineering & Delivery Leader with **18+ years** of progressive experience driving end-to-end software delivery, **digital transformation**, and **scalable** cloud-native solutions. Adept at aligning technology, teams, and strategy to accelerate business outcomes across global enterprises.

Recognized for steering Agile/SAFe transformations, leading cross-functional teams, and integrating AI/ML and automation to improve delivery velocity, quality, and customer experience. Experienced in orchestrating modernization programs, optimizing resources, and building high-performing engineering cultures that deliver measurable results.

Managed **multi-million-dollar programs** and **global teams (50–100 members)** to deliver enterprise-grade cloud and AI solutions with measurable business impact.

CORE COMPETENCIES & LEADERSHIP STRENGTHS

Agile / SAFe Execution & Governance	Solution Architecture (.NET, Node.js, Python)	AI/ML Use Cases (Chatbots, RAG, Process Automation)
Cloud Modernization (AWS, Microservices)	API Engineering & DevOps (Docker, Kubernetes, CI/CD)	Data-Driven Insights & Automation
Stakeholder Management & Governance	Team Building & Mentoring	Process Optimization & Continuous Improvement
Budget & Resource Management	Program Risk Mitigation	Strategic Planning & KPI-based Delivery

I build scalable delivery ecosystems that combine engineering excellence, **automation**, and agility to turn digital **strategy** into sustainable outcomes. My focus is on empowering teams, optimizing technology pipelines, and creating measurable impact through **innovation** and disciplined execution.

TECHNICAL SKILLS



Engineering & Architecture

Languages & Frameworks: C#, .NET Core, Node.js, Python, TypeScript

API & Microservices Design: REST, GraphQL, RestAPI, Express, WCF, WPF

Architecture Patterns: Event-Driven, DDD, CQRS, Repository



Cloud & DevOps

Cloud Platforms: AWS (EC2, Lambda, API Gateway, Glue, SNS, IAM)

Containerization & Orchestration: Docker, Kubernetes, Jenkins CI/CD

Infrastructure & Security: OAuth 2.0, JWT, Open ID

Monitoring & Automation: CloudWatch, ETL, Build Pipelines, KAFKA



AI / ML & Data Analytics

Libraries: NumPy, Pandas, Scikit-learn, Jupyter

Delivered LLM-powered chatbot reducing support load by **25%**.

Implemented RAG pipelines for document search, improving accuracy by **40%**.

Automated ETL workflows saving **200+ hours/month**.



Agile Delivery & Program Management

Methodologies: Agile, Scrum, SAFe, Lean

Tools: Jira, Confluence, MS Project, Git

Delivery Focus: Metrics, Burn-down Charts, Resource Planning

Increased sprint throughput by **35%** through Agile governance & engineering best practices.



Product & Solution Delivery

Domains: Digital Payments, Retail, BFSI, Enterprise Systems

Strengths: Scalable Solution Design, Cloud Migration, Stakeholder Engagement

Collaboration: Cross-functional Team Leadership, Mentoring

Reduced API latency by **40%** through architectural modernization.

Achieved **99.95% uptime** across critical payment microservices.

CAREER TIMELINE

Independent Consultant (AI & Delivery Management)	Teamteki Systems, Noida	Aug 2024 – Present	Agile transformation, automation workflows, AI/LLM initiatives
Engineering Manager	One97 Communications (Paytm), Noida	Aug 2023 – Aug 2024	Digital payments, microservices, AWS modernization
Senior Project Manager - Delivery	HCL Technologies Ltd., Noida	Feb 2013 – Jul 2023	Cloud migration, Agile delivery, enterprise modernization
Project Leader Delivery Manager	HCL Technologies Ltd., Noida	Jul 2007 – Aug 2012	Application delivery, stakeholder governance
Project Manager	Netprophets Cyberworks Pvt. Ltd., Noida	Sep 2006 – Jun 2007	Web & mobile solutions, REST integrations

KEY ACHIVEMENTS

- Delivered \$25M+ programs, improving delivery velocity by 30–40% through Agile transformation.
- Migrated 30+ microservices to AWS, reducing infrastructure cost by 20–25%.
- Implemented AI/LLM-based automation (RAG, Chatbots) that improved productivity by 15–20% across teams.
- Led distributed teams of 60+ engineers across India, Europe & US.
- Improved release quality by 25–30% by introducing DevOps pipelines & automated testing.
- Negotiated scope, budget, and risks across CxO / VP-level stakeholders.

Engineering Manager – Paytm

- Led modernization of payment microservices handling 10M+ transactions/day.
- Reduced AWS cost by 18% using autoscaling and Lambda workflows.
- Delivered high-scale API systems with p95 < 200ms response times.

SDM -HCL Technology:

- Delivered cloud migration program for a Fortune 100 client, improving throughput by 30%.
- Managed a portfolio of \$15M+ across multi-year transformation initiatives.

EDUCATION

MBA (IT) |PTU |2011 | First Division

Bachelor in Science (Chemistry Hons) |Utkal University| 1998| First Division

PG Diploma (E-Commerce) |XANSA|2002|O+ Grade

CERTIFICATIONS

PMP & CSM