

# Jatin Hans

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## SUMMARY

Software Developer & Technical Support Specialist with expertise in software development, cloud modernization, technical support and data analysis. Proficient in JavaScript, Python, and cloud platforms like AWS and Azure.

## WORK EXPERIENCE

**IT Admin** | *Cabela's/Bass Pro Shops Inc. (On-Site)* Sep 2024 - Jan 2025

- Developed and enforced IT policies and procedures to streamline operations and optimize system performance.
- Monitor system performance and troubleshoot issues.

**Junior Software Developer Intern** | *Oops Tech Inc. (Remote)* May 2024 - Aug 2024

- Developed, tested, and debugged software applications using **JavaScript, React, and Node.js**.
- Contributed to **cloud modernization** efforts with AWS, improving application performance.

**Rogers Technical/Customer Support Specialist** | *IO Solutions Inc. (Hybrid)* Feb 2023 – May 2024

- Provide thorough **support** and **problem resolution** for customer.
- Prepared written **status reports** for director of customer success and **expanding sales**.

**Developer Intern** | *Brain Birds Inc. (Remote)* May 2022 - Aug 2022

- Assisted in building web apps with **React.js, Node.js, and MongoDB** to optimize performance.
- Gained hands-on experience in **cloud development** and **backend optimization**.

## EDUCATION

**Junior Data Analyst Program: IBM Data Analyst Certificate** | *NPower Canada – Remote, Canada* 2025

**Associates- IT & Computer Programming** | *Seneca Polytechnic College - Toronto, Ontario, Canada* 2021-2022

**Diploma in Computer Application and C Language** | *Hartron Skill Center of Technology* 2020

## CERTIFICATIONS

**AWS Certified Cloud Practitioner** Mar 2025

**MS AZURE AI-900** May 2025

## PROJECTS

**Capstone Project** | Python and Data Visualization [Source Code](#)

- Built interactive dashboards with SQL, Python & Cognos, boosting reporting **efficiency by 30%**
- Cleaned and analyzed datasets, delivering insights that improved decision-making **accuracy by 25%**

**Food Ordering Database** | *Database and Web* [Source Code](#)

- Created **Clerk** and **Customer** accounts for managing food items and orders.
- Automated order billing via email, improving user experience **Impact: 60%**

**Music Streaming Website** | *Web Application* [Source Code](#)

- Built a website for music streaming with the ability to create and manage **personalized playlists**.  
**Impact: 80%** (Designed and implemented full front-end and back-end features)

## SKILLS

**Programming & Scripting:** Python, JavaScript (React, Node.js), Java, C/C++, PowerShell, SQL, PL/SQL, Groovy

**Web & Software Development:** HTML, CSS, REST APIs, API Development, .NET, SAP Cloud Platform

**Database & Data Tools:** Oracle HCM, MySQL, SQLite, MongoDB, Talend, RDBMS

**OS & Cloud:** Windows, Linux, iOS, Microsoft Azure, Oracle, Aws, Git/GitHub, CMD/CLI

**Tools & Security:** MS Office, Active Directory, Citrix, Troubleshooting, Technical Support, Security Operations

**Soft Skills & Management:** Agile, Scrum, Waterfall, Trello, Critical Thinking, Communication, Problem Solving