

Payment Terms & Conditions

Dear Customer,

You are being re-directed to a third party site. By clicking on the check box, it is assumed that the "Payment Terms & Conditions" have been read by you and accepted the same.

- ✓ You are about to access a third party site. You shall access this site solely for purposes of payment of your premium and you understand and acknowledge that availing of any services offered on the site, sharing of information with Bill Desk or any reliance on any opinion, advice, statement, memorandum, or information made available by you on the site shall be at your risk. New India Assurance Co Ltd and its affiliates, subsidiaries, employees, officers, directors and agents, expressly disclaim any liability for any deficiency in the services offered by Bill Desk whose site you are about to access.
- ✓ Neither New India Assurance Co Ltd nor any of its affiliates nor their directors, officers and employees will be liable to or have any responsibility of any kind for any loss that you incur in the event of any deficiency in the services of Bill Desk to whom the site belongs, failure or disruption of the site of Bill Desk, or resulting from the act or omission of any other party involved in making this site or the data contained therein available to you, or from any other cause relating to your access to, inability to access, or use of the site or these materials.
- ✓ On Successful payment transaction id and amount paid will be triggered as SMS which confirms the receipt of premium by the insurer. Customer should quote this transaction id for all future communications related to this transaction.
- ✓ Online Policy generation will be done only If the payment status acknowledged by payment gateway is "successful"
- ✓ In case of connection time out, closing browser while payment request is getting processed , broken transaction etc., customer needs to check up with respective card service provider or Bank Before making subsequent payment for the same proposal
- ✓ In case payment has been deducted from customer account and policy was not issued, customer needs to wait for 45 min. to know original status of the payment and policy issuance
- ✓ On successful Policy issuance .Policy number and other details will be informed to customer through SMS
- ✓ New India will be able to confirm the Payment status of a transaction only after 2 working days (i.e. From Date of transaction) as payment gateway takes 2-3 working days to confirm payment status to New India.
- ✓ Policy will not be issued where proper confirmation is not received from the Payment gateway
- ✓ Insurer will bear /assume the risk only after receiving the premium from the Insured. The attachment of risk to an insurer will be in consonance with the terms of Section 64VB of the Act
- ✓ Where the remittance made by the proposer or the policyholder is not realized by the insurer, the policy shall be treated as void
- ✓ Any payment related queries customer can reach New India on onlinesupport@newindia.co.in