# Victorie Alvin R. Delos Santos



Antipolo 1870

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I'm a diligent person where I do my task on the given due time. I am a Hardworking, personable, adept at managing sensitive situations. Highly organized, self-motivated, eager to learn new things, and proficient with computers.

#### Personal Details

Citizenship: Filipino

# Work Experience

## Customer Service Representative (CSR)

ResultsCX-Pasig

May 2023 to September 2023

I've been a customer representative from this company. I handle international account (American) for only inbound calls.

### Helper

Transportify-Dasmariñas November 2022 to April 2023

### Education

#### 4th year College-undergraduate in Information Technology

University of Rizal System - Cainta May 2024 to July 2024

### **Skills**

- · Proficient with Microsoft Word, Excel, and Power Point, Internet, Computer technology, and programming
- Programming Knowledge in Python, JavaScript, HTML, CSS,, PHP, and mySQL.

#### Languages

• English - Fluent

# Certifications and Licenses

#### **CSS NCII**

May 2024 to May 2029

COMPUTER SYSTEMS SERVICING (TESDA)