

# Victorie Alvin R. Delos Santos

## My Bio

Antipolo 1870

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09652114012

I'm a diligent college student where I do my task on the given due time. I am a Hardworking, personable, adept at managing sensitive situations. Highly organized, self-motivated, and proficient with computers.

## Work Experience

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### Customer Service Representative (CSR)

ResultsCX-Pasig

May 2023 to September 2023

I've been a customer representative from this company. I was a pioneer on that moment and I handle international account (American) for only inbound calls.

On that company I learned how to communicate more effectively, like how to do empathy, greetings, tone and mood of my voice where I always have a happy and satisfied customer.

### Helper

Transportify-Dasmariñas

November 2022 to April 2023

Transportify is a logistic and delivery company . I work as a helper where my job is to manage the items or goods that will be transferred or deliver. I constantly talk with the customer that will be delivered on, where I learn and practice talking to customer careful and politely. Also this job help me to learn how to work with others in a work environment.

## Education

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### 4th year College-undergraduate in Information Technology

University of Rizal System - Cainta

May 2024 to July 2024

## Skills

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- Proficient with Microsoft Word, Excel, and Power Point, Internet, Computer technology, and programming

## Languages

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- English Filipino - Intermediate
- English - Intermediate