Quality Analysis Dashboard

15K — All task Total

79.90% — Quality Score

3667 — Sample Total

25.21% — Sample %

737 — Defects Total

20.10% — Defect %

362 — Errors Total

9.87% — Error %

Defect % and Error % - By Month

● Defect % ● Error %

Month	Error %	Defect %
Jan	10.99%	23.81%
Feb	9.82%	17.56%
Mar	11.21%	22.43%
Apr	6.97%	13.86%
May	6.97%	15.45%
Jun	10.18%	20.36%
Jul	13.64%	19.93%
Aug	9.60%	15.23%
Sep	11.25%	24.06%
Oct	10.88%	24.49%
Nov	12.59%	26.53%
Dec	8.22%	19.08%

Error % - By Month

Error % 4.22% — 13.64% — 8.93%

Month	Error %
Jan	10.99%
Feb	9.82%
Mar	11.21%
Apr	4.22%
May	6.97%
Jun	10.18%
Jul	13.64%
Aug	9.60%
Sep	11.25%
Oct	10.88%
Nov	12.59%
Dec	8.22%
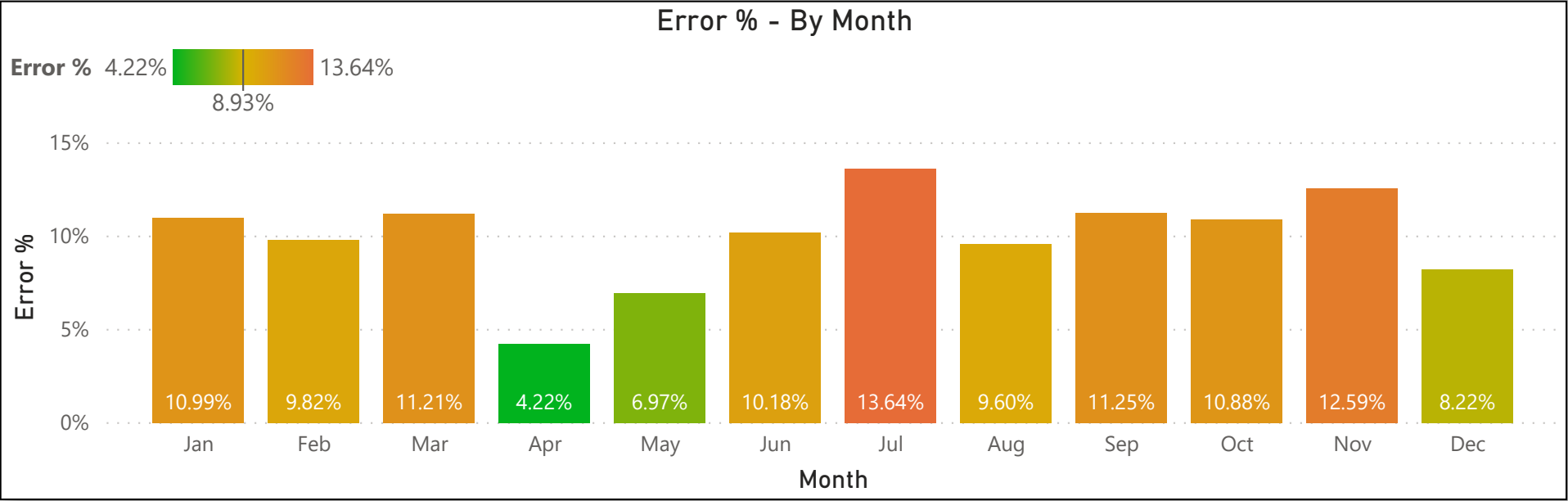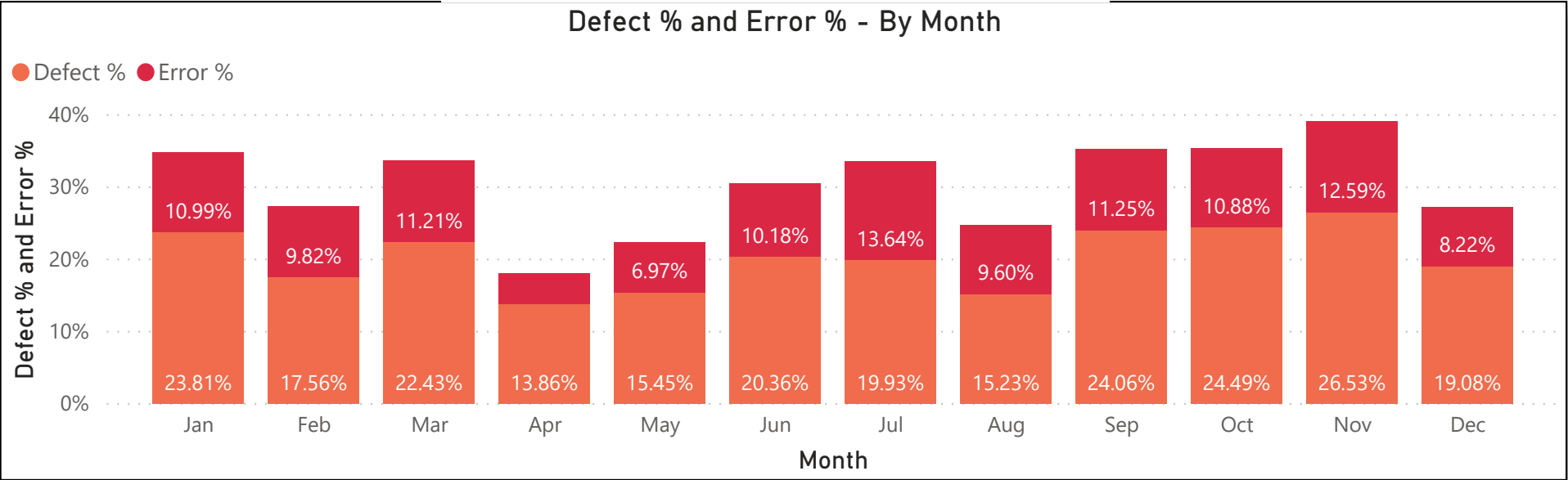
Department

Backoffice | Finance | Sales
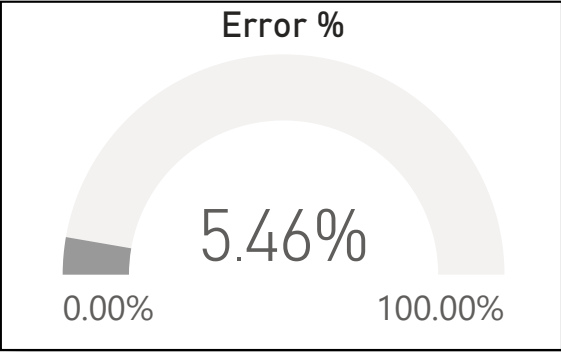
Auditor Name

Auditor A | Auditor X | Auditor Y | Auditor Z

Manager

Evelyn Harry | Louis Adam | Nicholas Justin

Quality Score

84.63%

0.00%   100.00%

Defect %

15.37%

0.00%   100.00%

Error %

5.46%

0.00%   100.00%
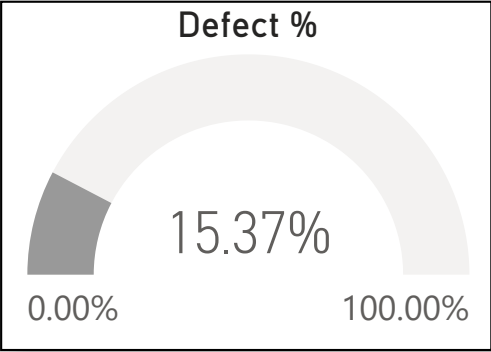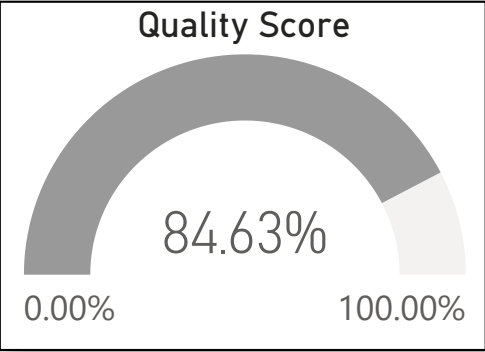
Quality Details - Based on Managers

Manager	Department	Sample %	Defect %	Error %	Quality Score
Diana Mark	Sales	23.92%	9.43%	3.14%	90.57%
Hannah Roy	Sales	21.92%	25.92%	9.17%	74.08%
Richard Gabriel	Sales	24.93%	19.32%	7.95%	80.68%
Total		**23.41%**	**15.37%**	**5.46%**	**84.63%**

Sample Total vs Defects Total vs Error Total

Quality Score 70.24% [====] 95.10%
82.67%

Quality Details - Based on Employees

Emp Name	Department	Sample %	Defect %	Error %	Quality Score
Aaron Philip	Sales	22.35%	11.84%	1.32%	88.16%
Anna David	Sales	25.42%	7.50%	1.67%	92.50%
Anthony Noah	Sales	29.31%	4.90%	0.98%	95.10%
Betty Tyler	Sales	22.28%	25.58%	11.63%	74.42%
Donna Bobby	Sales	20.28%	10.96%	9.59%	89.04%
George Alan	Sales	26.00%	8.11%	1.80%	91.89%
Hannah Justin	Sales	20.79%	29.11%	6.33%	70.89%
Jason Christian	Sales	21.71%	26.32%	15.79%	73.68%
Jean Austin	Sales	29.27%	18.06%	6.94%	81.94%
Jean Walter	Sales	16.95%	10.00%	6.00%	90.00%
Jessica Brian	Sales	22.56%	10.23%	4.55%	89.77%
Julie Aaron	Sales	17.57%	29.76%	11.90%	70.24%
Kayla Vincent	Sales	25.52%	9.01%	1.80%	90.99%
Laura Robert	Sales	23.50%	27.66%	8.51%	72.34%
Marie Ethan	Sales	24.04%	12.00%	2.00%	88.00%
Pamela Bryan	Sales	23.16%	16.67%	4.55%	83.33%
Patrick Robert	Sales	24.71%	13.85%	9.23%	86.15%
Ryan Bryan	Sales	24.05%	11.58%	0.00%	88.42%
Victoria Kevin	Sales	27.57%	23.53%	11.76%	76.47%
Walter Jacob	Sales	23.77%	28.05%	10.98%	71.95%
Total		**23.41%**	**15.37%**	**5.46%**	**84.63%**

Department

- ○ Backoffice
- ○ Finance
- ● Sales

Auditor Name

- ☐ Auditor A
- ☐ Auditor X
- ☑ Auditor Y
- ☐ Auditor Z

Quality Details - Based on Locations

Office Location	Sample %	Defect %	Error %	Quality Score
Australia	24.93%	19.32%	7.95%	80.68%
China	23.57%	9.59%	3.94%	90.41%
United Kingdom	25.00%	11.17%	3.07%	88.83%
United States	21.34%	26.23%	8.83%	73.77%
Total	**23.41%**	**15.37%**	**5.46%**	**84.63%**

Quality Score by Department

Erro % 5.59% [color bar] 9.87%
7.73%

	Quality Score
Sales	83.94%
Backoffice	79.90%
Finance	79.55%

(Y-axis: Quality Score, 0%–80%; X-axis: Department)

Quality Score by Location

Erro % 3.26% [color bar] 10.62%
6.94%

Office Location	Quality Score
Australia	86.76%
China	82.50%
United States	78.90%
United Kingdom	78.13%

(Y-axis: Quality Score, 0%–80%)

Quality Score by Employee Name

Erro % 0.00% [color bar] 21.59%
10.80%

Emp Name	Quality Score
Anthony Noah	93.72%
Lauren Justin	93.48%
Diana Eric	92.12%
Donna Bobby	91.67%
Laura Ronald	91.48%
Anna David	91.44%
Ryan Bryan	90.86%
Aaron Philip	90.68%
George Alan	90.61%
Jessica Brian	90.15%
Kayla Vincent	90.15%
Patrick Robert	88.59%
Samuel Nicholas	88.57%
Karen Eric	88.17%
Jennifer Arthur	87.19%
Kelly James	86.96%
Jean Austin	86.00%
Jean Walter	85.90%
Philip Vincent	85.88%
Shirley Charles	85.88%
Evelyn Charles	85.86%
Megan Joseph	84.36%
Christopher Mic…	83.91%
Marie Ethan	83.44%
Anna Jacob	82.18%
Paul Mark	81.88%
Laura Robert	81.29%
Christina Ethan	81.16%

(X-axis: Quality Score, 0%–100%)

Quality Score by Manager

Erro % 2.05% [color bar] 19.40%
10.73%

Manager	Quality Score
Diana Mark	90.44%
Nicholas Justin	88.37%
Karen Nathan	87.37%
Louis Adam	81.70%
Richard Gabriel	81.59%
Ethan Harry	80.90%
Hannah Roy	74.94%
Evelyn Harry	72.43%
Janice Keith	70.46%

(X-axis: Quality Score, 0%–80%)