Erick Vázquez

IT Account Manager - Scrum Master - Technical Writer

📞 011 + 52 55 2526 7770　　✉ gzerox@gmail.com　　⬛ **Projects**　　🌐 **Portfolio**　　💼 **Profile**

Remote friendly worker looking for full time or independent consulting roles. I work with Agile methodologies, and can pick up the tech stack from scratch, while dealing simultaneously with customer facing positions, business concerns & team management.

EDUCATION

CSM Certified Scrum Master
Alpha Consultoría - SCRUMStudy
2018 - 2021 | License 667560

B.Eng. Computer Engineer
National Polytechnic Institute
2010 - 2015 | License 10347988

TECHNICAL SKILLS

CODING
C, C++, C#, Python, LaTeX, HTML, CSS, JavaScript, Bash

Unix, Linux, LAMP, PostgreSQL, Oracle, MySQL, AppServers, GitHub, GitLab, SVN, Mardkdown, Bitbucket, Unity, Tomcat, NGINX, Attlasian JIRA, Confluence.

CLOUD COMPUTING
Digital Ocean, Linode, AWS, IAM, E2C, RDS, Route53, S3, High Availability Design

DEVOPS
- Zabbix
- Jenkins
- Ansible
- Docker
- Shell Scripting

INFRASTRUCTURE
- Technical memories
- Load Balancers
- Implementation proposals
- Electrical & Grounding Systems
- Networking, servers & hosting
- SSH, SFTP, HTTPS, DNS, SSL
- Active Directory, LDAP

SPANISH - ENGLISH
Native Language　|　*C2 Level*

LINUX SYSTEM ADMINISTRATOR
Feb 2019 - Present | Palco4, Spain
MSP Ticketing company with clients in SP, UK, HK, JP, MX, CHL, ARG, USA

- Maintain the platform and infrastructure that supports the software.
- Integration and maintenance of the CI/CD pipeline.
- Troubleshoot, customer and technical team needs.
- Centralized the monitoring of 200 cloud servers.
- Nexus and jenkins integration to automate deployments.

PROFESSIONAL SERVICES CONSULTANT
Apr 2018 - Dec 2018 | Equifax, México
Credit score & collection factory used by banking, and collection agencies worldwide

- Implemented the 1st credit score system for México collection agencies.
- Coordinated Equifax Mexico teams in the 2018 Global Hackathon.
- Train / Advise new income consultants assigned to their projects.
- Remove technical barriers to sales and help close business.

FRONT-END DEVELOPER
Dec 2015 - Dec 2017 | Ahorratec, México
Technology based startup using NASAs TRL methodology with the help of CONACYT

- Developed and deployed the Ahorratec App to the playstore.
- Migration oand deployment of the Ahorratec platform to AWS.
- Installation and administration of the Confluence and JIRA platform.

SOFTWARE DEVELOPER
Jan 2014 - Jan 2015 | Interactive Economy Museum, México
Public Goverment trust fund managed by the Bank of Mexico

- Software development for automated payment devices.
- International management of electronic samples for prototypes.
- Update of electronic exhibitions based on AVR Microcontrollers.

PUBLICATIONS & RESEARCH

2016	Paper	*CIINDET International Technological Development Congress* (🔗)
2015	Thesis	*National Library of Science and Technology* (🔗)
2014	Article	*AutoDesk Instructables* (🔗)