

# Erick Vázquez

A servant leader that would like to work in a radical candid team



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Projects



Portfolio



Profile

Self-driven, Empathetic, determined with a unique ability to manage multidisciplinary projects and navigate through complex challenges. I can get quite technical if necessary, but I prefer a friendly language that allows me to communicate effectively

## METHODOLOGIES

Agile: Scrum, Kanban, Scrumban

Management: ITIL

## DEVOPS

CVS: GitHub, GitLab, SVN, Bitbucket

Configuration: Ansible, OctopusDeploy

Provisioning: Terraform, CloudFormation

Integration: Jenkins, Docker

Monitoring: Zabbix, Datadog, New Relic

## CLOUD COMPUTING

AWS, Digital Ocean, Linode, OracleCloud

## DATABASES

DBMS: MySQL, Aurora, PostgreSQL,

Oracle, MariaDB

## INFRASTRUCTURE

Protocols: SSH, SFTP, DNS, SSL, LDAP

AppServers: Tomcat, Jboss, WildFly

WebServers: Apache, NGINX, IIS

Architecture: High Availability, Replication, Load Balancers, PITR, Disaster recovery

Hypervisors: VMWare, VirtualBox, Vagrant

## OPERATIVE SYSTEMS

Linux: RHEL, Ubuntu, Debian, Alpine

Windows: 98, XP, 7, 10, R2

Other: Atlassian tool stack, LaTeX, MD

## TECHNICAL WRITING

Writing Skills: User Manuals, Case Studies, Technical Reports, Policies and Procedures

Design Skills: Information Design, Information Architecture, Advanced Graphic Design

## EDUCATION & CERTS

CSM - Certified Scrum Master

Alpha Consultoría - SCRUMStudy

2018 - 2021 | [License 667560](#)

B.Eng. Computer Engineer

National Polytechnic Institute

2011 - 2015 | [License 10347988](#)

## EXPERTISE AREAS

- Business Analysis
- Technical Writing
- IT Systems Design
- Team Building
- Infrastructure as Code
- Agile frameworks

## IT MANAGER | Solera (Previously Omnitrac)

Nov 2021 - Present

*I supervise a team of 9 DevOps & Sysadmins in USA, Mex & BR*

- Provide a 24/7 tactical Incident management team to support 24k servers
- Maintain and improve relations with Product and Project Management
- Promote the integration of Omnitrac Infrastructure teams with Solera

## SAFE SCRUM MASTER | Omnitrac, USA

7 mth | Dec 2020 - July 2021

*Additional Mentoring/strategy role to help the team embrace a culture change*

- Promoted self-organization-management, and deliveries across the team
- Facilitated scrum ceremonies and stakeholders communications
- Assisted product owner to ensure the backlog is prioritized and visible

## SENIOR IT DEVOPS ENGINEER | Omnitrac, USA

1 Yr 8 mth | Apr 2020 - Nov 2021

*Delivery project Engineer while supporting 9 Business Units and technology stacks*

- Maintain CI/CD pipelines to reduce and improve deployment times.
- Wrote +150 documents, procedures, diagrams & technical papers.
- Rollout Datadog Monitoring for the company infrastructure (4k servers)

## LINUX SYSTEM ADMINISTRATOR | Palco4, Spain

1 yr 1 mth | Feb 2019 - March 2020

*I managed the access control for venues and stadiums in MX, Chile, Spain, UK*

- Maintain and support the company SaaS cloud infrastructure.
- Troubleshoot, end-customer and technical team needs.
- Centralized the monitoring of 200 cloud servers.

## PROFESSIONAL SERVICES CONSULTANT | Equifax, México

8 months | Apr 2018 - Nov 2018

*Credit score & collection agency, and collection agencies worldwide.*

- Implemented the 1st credit score system for collection agencies.
- Trained new consultants assigned to their projects.
- Removed technical barriers to sales and help close business.

# EVEN MORE JOBS

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## FRONT-END DEVELOPER | Ahorrateg, México

2 years | Aug 2014 - Aug 2017

*Technology based startup for energy monitoring.*

- Built a resilient Infrastructure in AWS
- Technology Readiness Level methodology to stage 6
- Deployments and QA activities

## SOFTWARE DEVELOPER | MIDE, Mexico

1 year | Jan 2014 - Jan 2015

*Bank of Mexico trust museum where I was recommended by a professor while still finishing my degree*

- Software development for automated payment devices.
- Sourcing of electronic samples for prototypes.
- Provided Help-desk level 1 technical support.

## PROJECT COORDINATOR | IPN, México

7 months | Nov 2015 - May 2016

*Social community service.*

- Telecommunications room deployment in accordance with the international standard TIA-568B
- Survey and delivery of electrical plans of a three-phase industrial building system
- Recruitment of personnel, cost control, training of technical personnel (8 people)

# PUBLICATIONS & RESEARCH

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2016	Paper	CIINDET International Technological Development Congress ( <a href="#">🔗</a> )
2015	Thesis	National Library of Science and Technology( <a href="#">🔗</a> )
2014	Article	Design and Implementation of a 10Amp Linear Power Supply - AutoDesk Instructables ( <a href="#">🔗</a> )

# INTERESTING FACTS

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- This resume was compiled in  $\text{\LaTeX}$ (...that makes me very smart!... or not)
- I built an acoustically sealed studio/bunker just so you can hear my voice... no distractions... :)
- Click [this](#), and then click the red button to play asteroids while you interview me!