**JHOSMEILY HERNANDEZ**

New York, NY 10033| jhosmeilyhernandez@gmail.com| 201-562-0882 | [LinkedIn](http://www.linkedin.com/in/jhosmeily-hernandez) | [GitHub](mailto:GitHub)

**EDUCATION**

**Pace University, Seidenberg School of Computer Science and Information Systems**

Bachelor of Science in Information Technology, GPA**:** 3.30, Graduated: December 2024

**TECHNICAL SKILLS**

**Languages:**Python, JavaScript, SQL

**Frameworks & Libraries:**React Native, Flask, Firebase, Expo

**Tools**: Microsoft Office, Adobe Acrobat, Tableau, VS Code, Git/GitHub

**Operating Systems**: Windows, macOS, Linux basics

**Soft Skills:**Communication, Organization, Attention to detail, People management

**WORK EXPERIENCE**

**Planet Fitness** New York, NY

*Member Services Representative* March 2024 – Present

* Deliver excellent customer service and guided 10+ new members weekly through onboarding and gym features.
* Troubleshoot and reconnect front desk camera, resolving technical issues quickly when others could not.
* Resolve member issues professionally and collaborate with team leads.

**DocGo – Zing Recruiting** Brooklyn, NY  
*Bilingual Administrator*  August 2023 – October 2023

* Entered, tracked, and maintained confidential guest data.
* Supported scheduling, logistics, and relocation coordination.
* Ensured database accuracy and addressed client concerns promptly

**Top of the Rock** New York, NY  
*Retail Supervisor*  February 2022 – December 2022

* Supervised team members and trained new hires in sales operations.
* Managed inventory, returns, and exchanges with attention to detail.
* Resolved guest concerns and helped meet team sales goals.

**PROJECTS**

**esTAP! – Multiplayer Word Game App |** *In Progress*November 2024 - Present

* Currently developing esTAP, a mobile app version of the classic STOP word game using *React Native and Expo Go, Firebase Authentication.*
* Implementing user authentication, real-time game lobby, and category-based timed gameplay.
* Focused on creating an engaging and intuitive experience with clean *UI/UX* and responsive mobile design.
* Built a working prototype and now enhancing multiplayer functionality and real-time syncing across users.

**Hawk Count Database | Pace University** September 2024 - December 2024

* Analyzed large datasets using *SQL*; performed data normalization and modeling.
* Created reports and visualizations in *Tableau* to identify bird migration trends and optimize data retrieval efficiency.

**Juanito 7UP - Website Design | Pace University**  January 2024 - April 2024

* Designed a product website using *HTML, CSS, and JavaScript* for a Dominican beverage business to enhance its online presence.
* Improved user accessibility and searchability for a broader customer reach.

**CERTIFICATES**

Google IT Support Professional Certificate – In Progress [September, 2025]

CompTIA A+ Certification – Expected (Target: October 2025)