JIAJIA CHEN

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OBJECTIVE:

Seeking a web developer and back-end co-op using PHP, JavaScript, Java, and HTML. Available May 2021 - January 2022.

EDUCATION:

Rochester Institute of Technology (RIT), Rochester, NY

Bachelor of Science, Web and Mobile Computing

Dean's List Fall and Spring semester of 2018, 2019, and 2020

Related Courses: Web and Mobile I & II, Computer Problem Solving Info Domain I, II, and III, Computer Science I,

Foundations of Mobile Design, Client Programming, and Database.

Award: Albert Shanker Scholarship

SKILLS:

Programming Language: HTML5, Java, JavaScript, CSS, PHP basic, MySQL basic

Development Software: Text Editor, IntelliJ IDEA, jGRASP

Platforms: Photoshop, Illustrator **Languages**: English, Chinese

PROJECTS

Snake And Ladder Project, Client/Server Java Group Project

January 2020 – May 2020

Expected Dec 2022

GPA: 3.88

- Collaborated with a team to develop an interface that allows users to communicate through Java's object I/O manipulation classes.
- Developed design for the user interface to gain access from the same server, and action to play and chat from multiple clients.

Travel Website Project, Web & Mobile II

January 2020 – May 2020

- Created an individual project based on experiences in Shanghai, so that users may gather information on the country when planning to travel.
- Developed a responsive website using HTML, CSS, JavaScript, and PHP designed for a flexible website with easy navigation and simple style.

WORK EXPERIENCES:

Atimobile USA Inc

May 2019 - August 2019

Customer service

Brooklyn, NY

- Communicated with different phone companies such as AT&T, T-Mobile, H20 Wireless, Lycamobile, and Red pocket.
- Handled customer issues and concerns with billing, services, phone number transfer, and communicated to upper management main concerns.
- Provided and collaborated with team members finding best ways to enhance customer service.

Formosa Café

June 2018 – August 2018

Cashier and Barista

Brooklyn, NY

Cashier and BaristaCreated a variety of drink orders accurately during busiest business hours.

- Provide customer service and public relations.
- Responsible to help train three new cashiers.

Grace Learning Center

March 2018 – June 2018

Teacher assistant

Brooklyn, NY

- Supervised students from first to fourth grade with their home works for four months. Helping their progress into next grade level.
- Organized and planned out tutoring sessions, homework assignments, and fun activities to keep the students engaged.
- Communicated with parents providing feedback of progress and strategies to help with academic improvement.