On the 20th of June, 2022, I went to Sheng Xiong Supermarket to buy some groceries. While I was there, I came across Robert Milkpower, a brand that I had been meaning to try for a while. To my surprise, there was a voucher that came along with it, so I was excited to use it.

I also wanted to use 300 meal credits for my purchase, so I provided some details like my address (123 Orchard Road, Singapore 238839) and how much milk powder I was buying. The supermarket keeper assured me that I was eligible for a 1000 lucky draw as well, which made me even more excited about my purchase.

However, after completing the payment and going through the system verification, I was informed that instead of the lucky draw, I was only entitled to a 1-1 voucher. I was a bit disappointed, but I shrugged it off and went home.

Once home, I decided to post about my experience on Facebook, thinking it would be a good way to share my frustration with others. Unfortunately, I encountered a few trolls who decided to attack me in the comments. This made the situation even worse.

Then, out of the blue, I received a call from Sheng Xiong Supermarket. They told me that my 1-1 voucher had been nullified, and to my shock, I was no longer allowed to buy any milk from their supermarket. I was left feeling disappointed by how everything turned out. I am extremely disappointed with the service and treatment I received at Sheng Xiong Supermarket, and I would appreciate it if Yupple could look into this matter and assist in resolving this issue.