## We'll focus on text classification

#### **Example: sentiment analysis**

- Input: text of review
- Output: class of sentiment
  - e.g. 2 classes: positive vs negative
- Positive example:
  - The hotel is really beautiful. Very nice and helpful service at the front desk.
- Negative example:
  - We had problems to get the Wi-Fi working. The pool area was occupied with young party animals. So the area wasn't fun for us.

# **Text preprocessing**

## What is text?

## You can think of text as a sequence of

- Characters
- Words
- Phrases and named entities
- Sentences
- Paragraphs
- •

## What is a word?

#### It seems natural to think of a text as a sequence of words

• A word is a meaningful sequence of characters

#### How to find the boundaries of words?

• In English we can split a sentence by spaces or punctuation

Input: Friends, Romans, Countrymen, lend me your ears;

Output: Friends Romans Countrymen lend me your ears

- In German there are compound words which are written without spaces
  - "Rechtsschutzversicherungsgesellschaften" stands for "insurance companies which provide legal protection"
- In Japanese there are no spaces at all!
  - Butyoucanstillreaditright?

## **Tokenization**

# Tokenization is a process that splits an input sequence into so-called tokens

- You can think of a token as a useful unit for semantic processing
- Can be a word, sentence, paragraph, etc.

#### An example of simple whitespace tokenizer

• nltk.tokenize.WhitespaceTokenizer

This is Andrew's text, isn't it?

• Problem: "it" and "it?" are different tokens with same meaning

## **Tokenization**

#### Let's try to also split by punctuation

• nltk.tokenize.WordPunctTokenizer

This is Andrew 's text, isn't it?

• Problem: "s", "isn", "t" are not very meaningful

#### We can come up with a set of rules

• nltk.tokenize.TreebankWordTokenizer

This is Andrew 's text , is n't it ?

• "'s" and "n't" are more meaningful for processing

## Python tokenization example

```
import nltk
text = "This is Andrew's text, isn't it?"
tokenizer = nltk.tokenize.WhitespaceTokenizer()
tokenizer.tokenize(text)
['This', 'is', "Andrew's", 'text,', "isn't", 'it?']
tokenizer = nltk.tokenize.TreebankWordTokenizer()
tokenizer.tokenize(text)
['This', 'is', 'Andrew', "'s", 'text', ',', 'is', "n't",
'it', '?']
tokenizer = nltk.tokenize.WordPunctTokenizer()
tokenizer.tokenize(text)
['This', 'is', 'Andrew', "'", 's', 'text', ',', 'isn',
"'", 't', 'it', '?']
```

http://text-processing.com/demo/tokenize/

#### Token normalization

#### We may want the same token for different forms of the word

- wolf, wolves  $\rightarrow$  wolf
- talk, talks  $\rightarrow$  talk

#### **Stemming**

- A process of removing and replacing suffixes to get to the root form of the word, which is called the **stem**
- Usually refers to heuristics that chop off suffixes

#### Lemmatization

- Usually refers to doing things properly with the use of a vocabulary and morphological analysis
- Returns the base or dictionary form of a word, which is known as the **lemma**

## **Stemming example**

#### Porter's stemmer

- 5 heuristic phases of word reductions, applied sequentially
- Example of phase 1 rules:

Rule		Example	
SSE	$S \rightarrow SS$	caresses	$s \rightarrow caress$
IES	$\rightarrow I$	ponies	→ poni
SS	$\rightarrow$ SS	caress	→ caress
S	$\longrightarrow$	cats	$\rightarrow$ cat

- nltk.stem.PorterStemmer
- Examples:
  - feet → feet cats → cat
    wolves → wolv talked → talk
- Problem: fails on irregular forms, produces non-words

## Lemmatization example

#### WordNet lemmatizer

- Uses the WordNet Database to lookup lemmas
- nltk.stem.WordNetLemmatizer
- Examples:
  - feet  $\rightarrow$  foot cats  $\rightarrow$  cat
  - wolves → wolf talked → talked
- Problems: not all forms are reduced
- Takeaway: we need to try stemming or lemmatization and choose best for our task

# Python stemming example

```
import nltk
text = "feet cats wolves talked"
tokenizer = nltk.tokenize.TreebankWordTokenizer()
tokens = tokenizer.tokenize(text)

stemmer = nltk.stem.PorterStemmer()
" ".join(stemmer.stem(token) for token in tokens)
```

u'feet cat wolv talk'

```
stemmer = nltk.stem.WordNetLemmatizer()
" ".join(stemmer.lemmatize(token) for token in tokens)
```

u'foot cat wolf talked'

#### **Further normalization**

#### Normalizing capital letters

- Us, us  $\rightarrow$  us (if both are pronoun)
- us, US (could be pronoun and country)
- We can use heuristics:
  - lowercasing the beginning of the sentence
  - lowercasing words in titles
  - leave mid-sentence words as they are
- Or we can use machine learning to retrieve true casing → hard

#### Acronyms

- eta, e.t.a., E.T.A.  $\rightarrow$  E.T.A.
- We can write a bunch of regular expressions → hard

# Summary

- We can think of text as a sequence of tokens
- Tokenization is a process of extracting those tokens
- We can normalize tokens using stemming or lemmatization
- We can also normalize casing and acronyms
- In the next video we will transform extracted tokens into features for our model