



🖒 1 Kudo



Aug-21-2020 04:37 PM

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Re: Scammed through Friends & Family

The same applies when funded the payment via a Debit card?

🖒 0 Kudos



Feb-01-2019 03:59 PM

Re: Scammed through Friends & Family

Unfortunately PayPal endorses scammers on their platform. I was scammed today, not knowing that there is no recourse when paying F&F. A company as big as Paypal should be ashamed and should be working to solve this problem, not telling me to take it up with my bank. I'll be closing my account and encouraging everyone within earshot to do the same.

🖒 25 Kudos



Feb-02-2019 07:04 AM

Re: Scammed through Friends & Family

@FrankP1

The clue is in the name, if they are not a family member or mate then why would you pay that way. Equally when you do select that option it shows you x2 options and on x1 of them it states that you have buyer protection.

Lastly if you bothered to read the 'short' section on buyer protection before you started using paypal to buy items then you would have seen what coverage you have.

Paypal gives you buyer protection but you chose to negate that protection.

Advice is **voluntary**.

Kudos / Solution appreciated.

🖒 2 Kudos



Feb-02-2019 12:57 PM

Re: Scammed through Friends & Family

The internet is riddled with people telling stories of being scammed through F&F on the PayPal platform. It is a problem that needs to be addressed. I don't want to hear about "well if you are using F&F you should know the person". I honestly took it as transacting with a person vs. transacting with a company. Easy for PayPal to just look the other way and shrug their shoulders, but people should expect more from them, their customers should expect more from them. It is an obvious problem when scammers know exactly how to use the platform to scam people!! Defend them all you want, it's a **bleep** way to do business, and I'm done using the platform. I won't be a bilp on their bottom line, but of all the complaints that I see here as well as growing options to transfer money, hopefully they become irrelevant, just for the simple fact that they don't protect their customers.

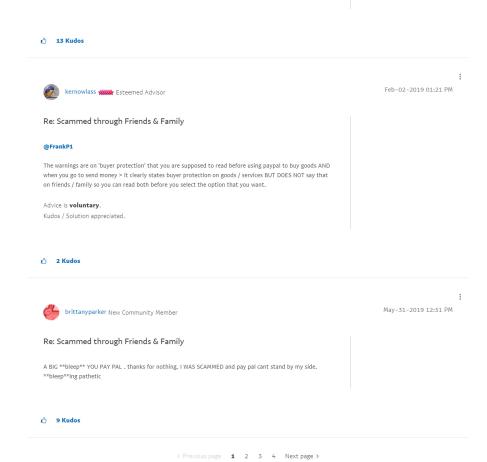
🖒 17 Kudos

FrankP1 🜟 Contributor

Feb-02-2019 01:02 PM

Re: Scammed through Friends & Family

And to be clear, when you select F&F, there are no warnings about being scammed; they promote it as a transaction with no fees!! Who isn't going to look at that and say, well that probably makes more sense to



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