Technology Requirements for Stitch Fix

Group 2: Claire Wu (jw3644), Mandy Chan (mc4528), Sarah Garman (sag2213), Teressa Newton (ten2111)

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Executive Summary

What: New data sources consisting of celebrity-related information

Why: Increase algorithm accuracy

How: Incorporation of MongoDB and Neo4j into a broader data lake configuration consisting of Hadoop, AWS, and Spark tools.

Business Requirements Review

The goal is to improve algorithm accuracy and decrease return rate.

Two new celebrity-related sources will help achieve this goal:

- New quiz data (unstructured questions): 15% of Stitch Fix's (SF) current data volume
- Social media APIs: 10% of their total data volume.



Nature of Stitch Fix Data

Stitch Fix IPO: It's About the Data, not the Fashion

Volume

Velocity

Variety





- User data
- Product data
- Fashion design
- Supply chain























- Structured
- Unstructured

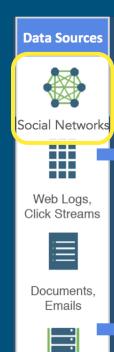
Data Engines





Benefits	 NoSQL Real-Time Analytics Ability to store video and images High-Speed 	 NoSQL Real-Time Analytics Deep Queries User Item Graphs
Risks	 Joins not Supported High Memory Usage Limited Data Size - cannot exceed 16 MB Limited Nesting - cannot exceed 100 levels 	 Graph database can only be stored on one server Storage Limitation - 34 billion nodes & 274 billions of attributes

Data Lake Architecture



OLTP, ERP.

CRM Systems



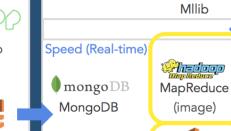


AWS Kinesis



Data Storage

Scale (Batch)





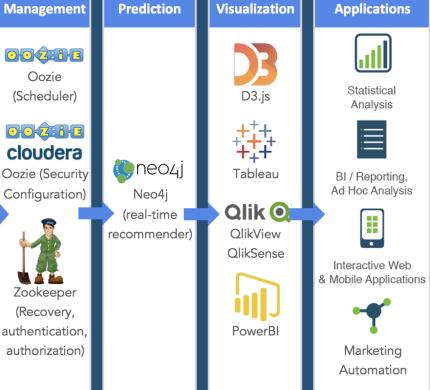


Processing &

Analysis

HIVE (ETL)

Spark



Data Management

Recovery/Continuity of Business

- Up to \$75,000 the cost of one hour of downtime
- Risk Mitigation: systems up-to-date & daily data backup
- Disaster Recovery Team
 - Updated stakeholder contact list
 - Operational Recovery options:
 - Data Replication
 - Alternate Network Routes
 - Working Remotely
 - Cloud-Based Services
- Hadoop
 - Hadoop Administrator
 - Apache Zookeeper

Data Governance

The following tools may be useful to supplement Stitch Fix's data governance strategy

- Cloudera Navigator
- SAS Data Governance
- IBM InfoSphere Information Governance Catalog

Conclusion

- Requirement: Improve Operational Efficiency Using Data for Predictive Customer Behavior
 - Design fusing business requirements and technology
 - Analytics-driven for predictive customized consumer data
 - Security considerations

Result: Infrastructure promoting increased customer engagement and brand sustainability

Thank you!

Questions?