

What is CrackInterview? CrackInterview is an online platform designed to help you prepare for job interviews through a database of questions, mentorship, and one-on-one sessions.

What services do you offer? We offer interview preparation, mock interviews, personalized mentorship, and access to a comprehensive database of interview questions across various fields and experience levels.

How can I book a session? To book a session, select the 'Book Session' option from the menu, choose your preferred mentor, date, and time, and complete the booking process.

How can I contact support? You can contact our support team via email at support@crackinterview.com or by selecting the 'Contact Support' option in the chatbot menu.

How do I start my interview preparation? Select 'Interview Preparation' from the main menu, choose your field, and experience level, and start the test to access relevant interview questions.

What fields are available for interview preparation? We have a wide range of fields including Software Development, Marketing, Finance, Human Resources, Sales, and more. You can select 'Field of Interest' option during Interview Preparation process to see the complete list.

What experience levels do you cover? We cover various experience levels such as Fresh, Entry Level, Associate, and Senior. To select your experience level, go to the 'Interview Preparation' section, choose your field, and then select your experience level from the dropdown menu.

How can I start the test? Once you have selected your field and experience level, click 'Start Test' to begin answering interview questions.

Can I go back to a previous question? Yes, you can use the 'Back' button to return to the previous question and edit your answer.

How many questions are free? You can answer up to 10 questions for free in each field and experience level. To access more questions, you need to subscribe to one of our plans.

What types of questions will I encounter? You will encounter technical questions related to your selected field as well as non-technical questions assessing skills like communication and teamwork.

How do I submit my test? After answering all the questions, click 'Submit' to complete your test and receive your report.

What does the test report include? Your report will include each question, your answer, the correct answer, and suggestions for improvement with a comparison of your answer to the correct one.

How can I subscribe to a plan? To subscribe, select 'Subscribe' from the main menu or the prompt after completing the free questions, and choose a plan that suits your needs.

What are the benefits of subscribing? Subscribers get access to unlimited interview questions, personalized mentorship, detailed feedback, and more based on their subscription plan.

Can I change my selected field or experience level during the test? Yes, you can return to the main menu and start over by selecting a different field or experience level.

Can I pause the test and resume later? Yes, you can pause the test and resume it later from where you left off.

How do I reschedule my booked session? To reschedule a session, go to 'Book Session' and select 'Reschedule.' Choose your new preferred date and time.

Are there any free trial sessions available? Yes, we offer a free trial session where you can prepare for interviews using questions from database, you can book free session with our mentors. Select 'Book Session' and choose the trial option. You need to make an account with us in order to book session.

I'm facing an issue with the website. What should I do? If you encounter any issues, please contact our support team at support@crackinterview.com or select 'Contact Support' from the menu.

How does CrackInterview help me prepare for interviews? CrackInterview provides a structured approach to interview preparation with practice questions, mock interviews, and personalized feedback to help you improve your skills and confidence.

Is there a mobile app for CrackInterview? Currently, we offer a web-based platform. A mobile app is in development and will be available soon.

What is the pricing for CrackInterview subscriptions? Our pricing varies based on the plan. Visit our pricing page for detailed information on subscription plans and their benefits.

How do I create an account? Click on 'Sign Up' on the homepage, fill in your details, and follow the instructions to create your account.

How do I reset my password? Select 'Forgot Password' on the login page, enter your registered email, and follow the instructions to reset your password.

Can I update my profile information? Yes, go to your account settings and update your profile information and preferences anytime.

How do I delete my account? Contact our support team to request account deletion.

What types of interview questions do you provide? We provide technical, behavioral, situational, and non-technical questions tailored to various fields and experience levels.

Can I get feedback on my answers? Yes, after completing the test, you will receive a detailed report with feedback and suggestions for improvement.

How often is the question database updated? Our database is updated regularly to ensure the questions are current and relevant to industry standards.

What is a mock interview? A mock interview simulates a real interview experience, helping you practice answering questions and receive feedback from experienced mentors.

How do I schedule a mock interview? Select 'Book Session' and choose 'Mock Interview' to schedule a session with one of our mentors.

Can I choose the mentor for my mock interview? Yes, you can select from a list of available mentors based on their expertise and availability.

Who are the mentors on CrackInterview? Our mentors are experienced professionals from various industries who provide personalized guidance and feedback.

How can I get personalized mentorship? Subscribe to a plan that includes mentorship and schedule sessions with our mentors for one-on-one guidance.

What can I expect from a mentorship session? In a mentorship session, you will receive tailored advice, feedback on your performance, and strategies to improve your interview skills.

How do I report a bug? Contact our support team via the 'Contact Support' option and provide details of the issue you are experiencing.

Why am I not receiving email notifications? Check your spam folder and ensure that your email settings allow messages from CrackInterview. If the issue persists, contact support.

How do I update my payment information? Go to your account settings and update your payment details under the billing section.

Can I customize my practice tests? Currently, practice tests are predefined based on your selected field and experience level, but customization features are being planned for future updates.

How do I provide feedback on the platform? We value your feedback. Please use the 'Feedback' option in the menu to share your thoughts and suggestions.

Can I practice with real interview scenarios? Yes, our mock interviews and situational questions are designed to replicate real interview scenarios.

What happens if my subscription expires? If your subscription expires, you will lose access to premium features. You can renew your subscription to regain access.

Can I upgrade or downgrade my subscription plan? Yes, you can change your subscription plan at any time from your account settings.

Are there any discounts available? We offer occasional discounts and promotions. Check our website or subscribe to our newsletter for updates.

Do you offer industry-specific interview tips? Yes, our mentors provide industry-specific tips and strategies during mentorship sessions.

Can I track my progress over time? Yes, you can view your progress and performance history in your account dashboard.

Are there resources available for non-technical interviews? Yes, we offer questions and resources for non-technical interviews, including behavioral and situational questions.

How can I prepare for a technical interview? Select your field and experience level, practice with our database of technical questions, and schedule mock interviews with our mentors for personalized feedback.

What if I need to cancel a booked session? You can cancel a booked session from your account dashboard. Please check our cancellation policy for more details.

Do you offer group sessions? Currently, we offer individual sessions, but group sessions are planned for future updates.

Can I share my test results with others? Yes, you can share your test results with others by downloading your report and sharing it via email or other platforms.

How secure is my data on CrackInterview? We take data security seriously and use industry-standard measures to protect your information.

What if I need help with my resume? Our mentors can provide guidance on resume building during mentorship sessions.

Can I use CrackInterview for academic interview preparation? Yes, our platform can help you prepare for academic interviews, including those for internships and graduate programs.

Do you offer any certifications? We do not currently offer certifications, but we provide comprehensive interview preparation to help you succeed in your job search.

How can I improve my non-technical skills? Practice with our non-technical questions and receive feedback from mentors on improving skills like communication and teamwork.

What is the duration of a mentorship session? Mentorship sessions typically last 30-60 minutes, depending on the plan you choose.

Can I get a refund for my subscription? Please refer to our refund policy on the website for details on how to request a refund.

How do I start using CrackInterview? Sign up for an account, select your field and experience level, and start preparing with our database of questions and mentorship services.

Are there any success stories from CrackInterview users? Yes, many users have successfully secured jobs using our platform. Check our testimonials page for success stories.

How can I practice behavioral interview questions? Select 'Interview Preparation,' choose your field, and experience level, and start practicing with our behavioral questions.

Can I get help with coding interviews? Yes, our platform offers coding questions and mock interviews with mentors who specialize in technical interviews.

What if I have a suggestion for CrackInterview? We welcome suggestions! Use the 'Feedback' option in the menu to share your ideas.

How does the comparison feature work? After answering questions, your responses are compared to the correct answers, and you receive feedback on how to improve.

Do you offer live chat support? No, but you can contact with our support team during business hours using the 'Contact Support' option.

How do I know which plan is right for me? Review the features of each plan on our pricing page or contact our support team for guidance.

Can I use CrackInterview if I'm preparing for a promotion interview? Yes, our platform can help you prepare for internal promotion interviews with relevant questions and feedback.

Do you have resources for leadership positions? Yes, we offer questions and mentorship for leadership and senior-level positions.

Can I access CrackInterview internationally? Yes, our platform is accessible from anywhere in the world.

Is there a limit to how many tests I can take? Subscribers can take unlimited tests, while free users are limited to 10 questions per field and experience level.

How do I know my answers are saved? Your answers are automatically saved when you select the 'Next' option during the test.

Can I get a detailed explanation for each answer? Yes, your report includes detailed explanations and suggestions for each question.

What if I need more practice in a specific area? You can focus on specific areas by selecting relevant questions and scheduling mentorship sessions for targeted practice.

How do I receive notifications about my sessions? Notifications are sent via email. Ensure your email settings allow messages from CrackInterview.

Can I practice with real-time coding challenges? Yes, our platform includes real-time coding challenges for technical interview preparation.

Do you offer tips for virtual interviews? Yes, our mentors provide tips and strategies for succeeding in virtual interviews during mentorship sessions.

Can I track my improvement over time? Yes, your progress and performance history are available in your account dashboard.

What if I need help with a specific question? Use the 'Contact Support' option or schedule a mentorship session for personalized assistance with specific questions.

Are there any community forums or groups? We are planning to launch community forums and groups where users can share experiences and tips.

Can I access previous tests and reports? Yes, you can view and download previous tests and reports from your account dashboard.

How do I enable notifications on my account?Go to account settings and ensure notifications are enabled under preferences.

Can I get help with negotiation skills?Yes, our mentors can provide guidance on negotiation skills during mentorship sessions.

How do I prepare for situational interview questions? Practice with our database of situational questions and receive feedback from mentors.

Can I get a summary of my test results?Yes, your test report includes a summary of your performance and areas for improvement.

What if I need to update my email address?Go to account settings and update your email address under personal information.

Are there resources for soft skills improvement?Yes, we offer questions and mentorship focused on improving soft skills like communication, teamwork, and leadership.

How do I verify my email address?After signing up, you will receive a verification email. Follow the instructions in the email to verify your address.

Can I get a personalized study plan?Yes, our mentors can help you create a personalized study plan based on your goals and needs.

How do I submit feedback about a mentorship session?After a mentorship session, you will receive a feedback form to rate your experience and provide comments.

Do you offer practice for group interviews? Currently, we focus on individual interview preparation, but group interview practice is planned for future updates.

What is included in the premium plan?The premium plan includes unlimited questions, personalized mentorship, detailed feedback, and access to advanced features.

How do I renew my subscription?Go to account settings and select 'Renew Subscription' under the billing section.

Can I get help with video interview preparation?Yes, our mentors provide tips and strategies for acing video interviews during mentorship sessions.

What if I need more time for a test?You can pause the test and resume it later from where you left off.

How do I unsubscribe from the newsletter?Click 'Unsubscribe' at the bottom of any newsletter email or update your preferences in your account settings.

What are the most common interview questions?Common questions include "Tell me about yourself," "What are your strengths and weaknesses?" and "Why do you want this job?" Practice these and more on our platform.

Can I use CrackInterview for internship preparation? Yes, our platform is designed to help you prepare for internships as well as full-time positions.