Liftoff Project Outline

Overview

My project will be a time tracking and invoicing application for IT service providers. Technicians will enter a ticket for each problem they resolve. The ticket will include the clients name, date and time worked, and description of the work. The client will get invoices depending on the type of client they are. The categories will be monthly, prepaid or hourly.

Monthly clients will be billed monthly and will get unlimited support. Prepaid clients will prepay for a block of discounted hours. Once the hours reach a limit, they will be invoiced for an additional block of hours. Hourly clients will be billed the full rate and will get an invoice when the ticket is closed.

Features

Features will inclued:

- User Login
- Invoice generation
- Emailing of invoices

Technologies

I hope to create this application using C# / ASP MVC and MYSQL.

What I'll Have to Learn

I will need to learn how to email invoices from the application.