### **Performance Evaluation of IR Systems**

# CS4422/7263 Information Retrieval Lecture 05

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CS4422/7263 Summer 2025



### **Example – Result Table 1**

Models	Tmall			Diginetica				30music				
Models	P@10	MRR@10	P@20	MRR@20	P@10	MRR@10	P@20	MRR@20	P@10	MRR@10	P@20	MRR@20
FPMC	13.10	7.12	16.06	7.32	15.43	6.20	26.53	6.95	1.51	0.55	2.40	0.61
GRU4REC	9.47	5.78	10.93	5.89	17.93	7.33	29.45	8.33	15.91	10.46	18.28	10.95
NARM	19.17	10.42	23.30	10.70	35.44	15.13	49.70	16.17	37.81	25.95	39.40	26.55
STAMP	22.63	13.12	26.47	13.36	33.98	14.26	45.64	14.32	36.13	25.97	42.57	26.27
SR-GNN	23.41	13.45	27.57	13.72	36.86	15.52	50.73	17.59	36.49	26.71	39.93	26.94
GCE-GNN	29.19	15.55	34.35	15.91	41.54	18.29	54.64	19.20	39.93	21.21	44.71	21.55
$S^2$ -DHCN	26.22	14.60	31.42	15.05	41.16	18.15	53.18	18.44	40.05	17.58	45.49	17.97
COTREC	30.62	17.65	36.35	18.04	41.88	18.16	54.18	19.07	39.88	17.42	45.15	17.79
MGS	35.39*	18.15*	42.12*	18.62*	41.80	18.20	55.05*	19.13	41.51*	27.67*	46.46*	28.01*

Evaluation metrics: P@n, MRR



### Example – Result Table 2

		1	NDCG@ <i>N</i>		MAP@N			Recall@N		
Datasets	Models	N = 1	N = 3	N = 5	N = 1	N = 3	N = 5	N = 1	N = 3	N = 5
	MF [17]	0.3748	0.3441	0.3714	0.1346	0.2100	0.2566	0.1346	0.2592	0.3705
	UAE [41]	0.3610	0.3546	0.3815	0.1265	0.2165	0.2648	0.1265	0.2785	0.3869
	IAE [41]	0.3655	0.3560	0.3812	0.1311	0.2185	0.2651	0.1311	0.2769	0.3847
	RelMF [39]	0.3959	0.3659	0.3922	0.1484	0.2281	0.2758	0.1484	0.2819	0.3926
Coat	AT [37]	0.4017	0.3652	0.3912	0.1517	0.2286	0.2753	0.1517	0.2772	0.3908
Coat	PD [61]	0.3997	0.3543	0.3737	0.1433	0.2182	0.2606	0.1433	0.2622	0.3627
	MACR [54]	0.4176	0.3798	0.3973	0.1559	0.2389	0.2834	0.1559	0.2875	0.3870
	$CJMF^{\dagger}$ [63]	0.4093	0.3856	0.4097	0.1500	0.2408	0.2900	0.1500	0.2984	0.4075
	BISER (ours)	0.4503*	0.4109*	0.4378**	0.1725*	0.2663**	0.3192**	0.1725*	0.3185*	0.4367**
	Gain (%)	10.03	6.56	6.85	14.99	10.58	10.08	14.99	6.74	7.16
	MF [17]	0.1797	0.2081	0.2411	0.1071	0.1688	0.1970	0.1071	0.2225	0.3040
	UAE [41]	0.1983	0.2235	0.2532	0.1198	0.1836	0.2104	0.1198	0.2362	0.3111
	IAE [41]	0.2137	0.2355	0.2653	0.1309	0.1956	0.2232	0.1309	0.2461	0.3211
	RelMF [39]	0.1837	0.2122	0.2453	0.1102	0.1728	0.2014	0.1102	0.2266	0.3080
Yahoo! R3	AT [37]	0.1912	0.2179	0.2506	0.1149	0.1786	0.2071	0.1149	0.2310	0.3125
Tanoo: K5	PD [61]	0.1994	0.2308	0.2647	0.1211	0.1901	0.2207	0.1211	0.2459	0.3297
	MACR [54]	0.2044	0.2274	0.2571	0.1243	0.1882	0.2154	0.1243	0.2382	0.3133
	$CJMF^{\dagger}$ [63]	0.2151	0.2426	0.2715	0.1320	0.2018	0.2291	0.1320	0.2564	0.3297
	BISER (ours)	0.2323**	0.2608**	0.2894**	0.1446**	0.2195**	0.2479**	0.1446**	0.2748**	0.3477**
	Gain (%)	7.99	7.52	6.60	9.58	8.77	8.20	9.58	7.18	5.47

#### Evaluation metrics: NDCG, MAP, Recall

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<sup>1</sup>Table from SIGIR '22 "Bilateral Self-unbiased Learning from Biased Implicit Feedback"



### Example – Result Table 3

Table 3: Results of stance detection.

Dataset			Rum	ourEval2	019-S						SemEval	8		
Method	1			S	D	Q	С	1			S	D	Q	С
Method	AUC	MicF	MacF	$F_1$	$F_1$	$F_1$	$F_1$	AUC	MicF	MacF	$F_1$	$F_1$	$F_1$	$F_1$
Zero-Shot	l –	0.369	0.324	0.301	0.168	0.342	0.486	l –	0.383	0.344	0.278	0.162	0.480	0.456
Pre-Rule	-	0.605	0.478	0.657	0.419	-	-	_	0.429	0.389	0.432	0.644	-	-
C-GCN	0.633	0.629	0.416	0.331	0.173	0.429	0.730	0.610	0.625	0.411	0.327	0.161	0.430	0.728
BrLSTM(V)	0.710	0.660	0.420	0.460	0.000	0.391	0.758	0.676	0.665	0.401	0.493	0.000	0.381	0.730
BiGRU(V)	0.700	0.630	0.417	0.392	0.162	0.360	0.754	0.660	0.633	0.416	0.460	0.168	0.328	0.708
MT-GRU(V)	0.714	0.636	0.432	0.313	0.156	0.506	0.748	0.669	0.630	0.413	0.498	0.116	0.312	0.729
TD-MIL(V)	0.712	0.650	0.432	0.438	0.156	0.408	0.688	0.668	0.626	0.416	0.473	0.127	0.463	0.602
BU-MIL(V)	0.710	0.630	0.431	0.485	0.166	0.396	0.688	0.669	0.623	0.415	0.470	0.128	0.460	0.602
TD-MIL(T15)	0.706	0.668	0.427	0.339	0.173	0.444	0.752	0.663	0.642	0.418	0.330	0.174	0.420	0.750
TD-MIL(T16)	0.713	0.665	0.436	0.350	0.182	0.446	0.758	0.660	0.671	0.421	0.334	0.173	0.422	0.754
TD-MIL(PHE)	0.722	0.691	0.434	0.344	0.179	0.467	0.767	0.669	0.651	0.426	0.335	0.175	0.430	0.763
BU-MIL(T15)	0.706	0.662	0.428	0.341	0.173	0.436	0.756	0.661	0.638	0.415	0.326	0.168	0.420	0.748
BU-MIL(T16)	0.701	0.660	0.426	0.340	0.170	0.438	0.749	0.659	0.637	0.416	0.324	0.169	0.419	0.753
BU-MIL(PHE)	0.707	0.665	0.432	0.344	0.174	0.445	0.762	0.666	0.642	0.420	0.329	0.169	0.423	0.75

Evaluation metrics: AUC, MicF, MacF, F1

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 $<sup>^{1}</sup>$ Table from SIGIR '22 "A Weakly Supervised Propagation Model for Rumor Verification..."

# Example - Result Table 4

Training	Query	Methods	ZS	SL	GZSL		
Domains	Domain	Methods	mAP@200	Prec@200	mAP@200	Prec@200	
Real, Sketch		EISNet [49]	0.3719	0.3136	0.3355	0.2822	
	Sketch	CuMix [31]	0.3689	0.3069	0.3300	0.2714	
Infograph, Painting		SnMpNet [34]	0.4221	0.3496	0.3767	0.3109	
Clipart		SASA (Ours)	0.5487	0.4655	0.4865	0.4146	
Real, Quickdraw		EISNet [49]	0.2475	0.1906	0.2118	0.1627	
~	Outabledware	CuMix [31]	0.2546	0.1967	0.2177	0.1699	
Infograph, Painting Clipart	Quickdraw	SnMpNet [34]	0.2888	0.2314	0.2366	0.1918	
		SASA (Ours)	0.3819	0.2993	0.3118	0.2488	

Evaluation metrics: mAP, Prec

<sup>&</sup>lt;sup>1</sup>Table from SIGIR '22 "Structure-Aware Semantic-Aligned Network..."

- What do we evaluate?
- Evaluation Metrics
  - Binary assessment
  - Rank-based measures
  - Diagnostic Tools
  - Beyond Binary Relevance: NDCG
- 3 Test Collections and the Cranfield Paradigm
- Online Evaluation

#### IR Evaluation

- How do we compare these search engines? How do we evaluate the IR systems behind?
  - How are the results relevant to the user query?
  - How fast does it search?
  - How fast does it index (update contents)?
  - Is the result presented effectively?
- In this lecture, we will mainly focus on the retrieval effectiveness
  - ▶ How good an IR system retrieve relevant items to the user's information need.

# IR Evaluation (Cont.)

- Note: user need is translated into a query
- Relevance is assessed relative to the user need, not the query
- E.g.,
  - Query: "pool cleaner"
  - ▶ Information need: [My swimming pool bottom is becoming black and needs to be cleaned]
- Assess whether the doc addresses the underlying need, not whether it has these words

#### **Precision and Recall**

- The relevance of a document to a query is **subjective**.
- We need precise definition of "relevance" and quantitative evaluation metrics.
- How can we evaluate the retrieval performance?
  - Manual vs. Automatic

rank	model A	model B
1	87641	1851596
2	57182758	8722556
3	6165392	13769
4	157692	2910525
5	878262	37619
6	4718	995166

**Table:** Two ranked list of documents, Which are better?

- What do we evaluate?
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# **Confusion Matrix – Binary Assessment**

- Confusion matrix is a table that shows the performance of a supervised learning model.
  - Each row represents the ground truth class assignments,
  - ▶ while each column represents the predicted classes, or vice versa.

	Retrieved	Non Retrieved
Relevant	True Positive (TP)	False Negative (FN)
Not Relevant	False Positive (FP)	True Negative (TN)

#### **Precision**

• Precision is the fraction of retrieved documents that were relevant.

$$prec. = rac{| ext{retrieved and relevant}|}{| ext{retrieved}|} \ = rac{TP}{TP + FP}$$

### Recall

Recall is the fraction of relevant documents retrieved by the system.

$$prec. = rac{| ext{retrieved and relevant}|}{| ext{relevant}|} \ = rac{TP}{TP + FN}$$

### Precision vs. Accuracy



- Precision is how close/dispersed the measurements are to each other.
- Accuracy is how close or far off a given set of measurements are to their true value. Accuracy in Binary Classification?

#### **Precision and Recall**

- Suppose the total number of relevant documents is 10
- Green's are TPs; predicted "relevant" and that is correct
- Red's are FPs; predicted "relevant" and that is incorrect
- What are the precision and recall of the models?

rank	model A	model B
1	87641	1851596
2	57182758	8722556
3	6165392	13769
4	157692	2910525
5	878262	37619
6	4718	995166

#### F-score

• **F-Measure** combines both recall and precision, so systems that favor are penalized for whichever is lower.

$$F_{eta} = (1 + eta^2) \cdot rac{ extit{precision} \cdot ext{recall}}{(eta^2 \cdot ext{precision}) + ext{recall}}$$

ullet Commonly used F-Measure is the F1 score, where eta=1

$$F_1 = 2 \cdot \frac{precision \cdot recall}{precision + recall}$$

• What are the F1 scores of the model A and B?



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#### **Rank-based Measures**

- Precision/Recall/F-1 are set-based measures
- Now, we will discuss rank-based measures
- Binary relevance
  - precision@K (P@K)
  - ► Mean Average Precision (MAP)
  - ► Mean Reciprocal Rank (MRR)
- Multiple levels of relevance
  - Normalized Discounted Cumulative Gain (NDCG)

### P@K: Precision at K

- Precision at K corresponds to the number of relevant results among the top K retrieved documents
  - set a rank threshold k
  - compute the percentage of relevant in top k
  - ignore documents ranked lower than k
- Model A: P@5 = 2/5 = .4
- Model B: P@5 = 2/5 = .4

What are the shortcomings of precisionK measure?

rank	model A	model B
Talik	model A	model B
1	87641	1851596
2	57182758	8722556
3	6165392	13769
4	157692	2910525
5	878262	37619
6	4718	995166

# **AP: Average Precision**

- It is desirable to also consider the order (i.e., the positions of the relevant documents) in which the returned documents are presented.
- Average precision computes the average value of precision at K scores.

$$AP(\vec{r},n) = \frac{1}{R} \sum_{k:\vec{r}_k=1} P@K(\vec{r},k)$$

### **Average Precision – Example**

rank	model A	P@K	ΑP
1	87641		
2	57182758		
3	6165392		
4	157692		
5	878262		
6	4718		
7	957174		
8	5827561		

- Suppose  $\vec{r} = (0, 1, 1, 0, 0, 0, 1, 0)$
- Consider the rank of each relevant documents:  $k_{\vec{r}_k=1}=(2,3,7)$

### **Average Precision – Example (Cont.)**

rank	model A	P@K	АР
1	87641	0/1	0
2	57182758	1/2	(1/2) / 1
3	6165392	2/3	(1/2+2/3) / 2
4	157692	2/4	same as above
5	878262	2/5	same as above
6	4718	2/6	same as above
7	957174	3/7	(1/2+2/3+3/7)/3
8	5827561	3/8	same as above

- Compute the *P@K* for each k: P@k = (1/2, 2/3, 3/7)
- Average Precision at k = 7:

$$AP(\vec{r},7) = \frac{1}{3} \cdot \left(\frac{1}{2} + \frac{2}{3} + \frac{3}{7}\right) \approx 0.53$$

What would be the precision at K from a perfect system?



### MAP: Mean Average Precision – Example

- Related metric is Mean Average Precision (MAP), which is the mean of Average Precision across multiple queries/rankings.
- E.g.,
  - $AP(\vec{r}(q_1), 10) = (1.0 + 0.67 + 0.5 + 0.44 + 0.5)/5 = 0.62$
  - $AP(\vec{r}(q_2), 10) = (0.5 + 0.4 + 0.43)/3 = 0.44$

$$MAP((q_1, q_2), 10) = \frac{1}{2} \cdot (0.62 + 0.44) = 0.53$$

# Mean Average Precision (Cont.)

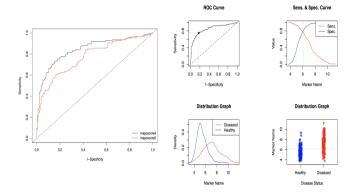
- If a relevant document never gets retrieved, we assume the precision corresponding to that relevant doc to be zero.
- MAP is macro-averaging: each query counts equally.
- Now, perhaps most commonly used measure in research papers.
- Good for web search?
  - ▶ MAP assumes user is interested in finding many relevant documents for each query.
  - ▶ MAP requires many relevance judgments in text collection.

#### **R-Precision**

- R-precision is the precision@R where R is the number of relevant documents to the given query.
- R is used as the cutoff, which varies from query to query
  - ▶ Suppose there are 20 documents (i.e., R = 20) to "apple store" in a corpus.
  - If your ranking system retrieved 5 relevant documents in the top 20 list, then R-precision is 5/20 = 0.25.
- R-precision requires knowing all documents that are relevant to a query.

- What do we evaluate?
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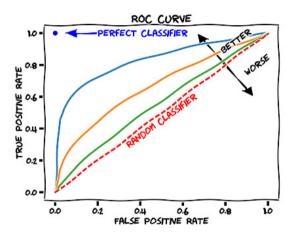
### **Diagnostic Tools**



- In this lecture, we will discuss two diagnostic tools: ROC Curve and Precision-Recall Curve
- The area under the curve can be used to directly compare the models.

<sup>&</sup>lt;sup>a</sup>image from: http://www.biosoft.hacettepe.edu.tr/easyROC/

#### **ROC Curves**



ROC (Receiver Operating Characteristic) curves illustrate the *relationships between* correct predictions and wrong predictions on the **positive** class.

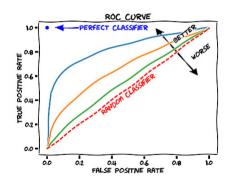
# **ROC Curves (Cont.)**

- ROC Curves plot the True Positive Rate (TPR) against False Positive Rate (FPR).
- True Positive Rate (also called *recall, sensitivity, hit rate*).

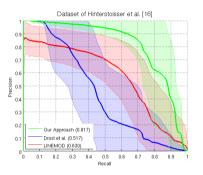
$$TPR = \frac{TP}{P} = \frac{TP}{TP + FN}$$

• False Positive Rate (also called *fall-out*)

$$FPR = \frac{FP}{N} = \frac{FP}{FP + TN}$$



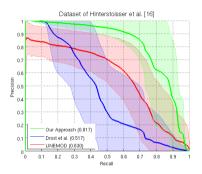
#### **Precision-Recall Curves**



- Precision-Recall curves illustrate the trade-off between precision and recall for every possible discrimination threshold cut-off.
- What happen, if you classifier predicts everything positive? Or, vice versa?



# **Precision-Recall Curves (Cont.)**



- Precision-Recall is plotting the precision against recall
  - precision = TP/(TP + FP)
  - recall = TP/(TP + FN)
- Precision-Recall makes it possible to assess the performance of a model on the minority class

### MRR: Mean Reciprocal Rank

- MRR considers the rank position (k) of the first relevant document Could be the clicked website of the web search results.
- Reciprocal Rank:

$$RR = \frac{1}{k}$$

MRR is the mean RR across multiple queries.

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# Normalized Discounted Cumulative Gain (NDCG)

### Normalized Discounted Cumulative Gain

#### Assumptions:

- Graded relevance (beyond binary): For example, in 0-3 relevance scale, we have 0-irrelevant, 1-marginally relevant, 2-fairly relevant, 3-highly relevant.
- The relevant documents ranked lower are less useful for the user, since it is less likely to be examined.

# Normalized Discounted Cumulative Gain (NDCG)

### Normalized Discounted Cumulative Gain

- Graded relevance is used as a measure of usefulness, or gain
- Gain is accumulated starting at the top of the ranking and may be reduced, or discounted, at lower ranks
- Typical **discount** is  $1/\log(rank)$
- DCG (Discounted Cumulative Gain) is the total gain accumulated at a particular rank p:

$$DCG_p = rel_1 + \sum_{i=2}^{p} \frac{rel_i}{\log_2 i}$$



# **DCG Example**

- 10 ranked documents judged on 0–3 relevance scale: (3, 2, 3, 0, 0, 1, 2, 2, 3, 0)
- Discounted gain:

$$(3, 2/1, 3/1.59, 0, 0, 1/2.59, 2/2.81, 2/3, 3/3.17, 0)$$
  
=  $(3, 2, 1.89, 0, 0, 0.39, 0.71, 0.67, 0.95, 0)$ 

• Discounted Cumulative Gain:

$$(3, 5, 6.89, 6.89, 6.89, 7.28, 7.99, 8.66, 9.61, 9.61 (= DCG_{10}))$$

## **NDCG** for summarizing rankings

## Normalized Discounted Cumulative Gain

- Normalize DCG at rank n
  - ▶ DCG at rank n by the DCG value at rank n of the ideal ranking
- The ideal ranking would first return the documents with the highest relevance level, then the next highest relevance level, etc
- Normalization is useful for contrasting queries with varying numbers of relevant results
- NDCG is now quite popular in evaluating Web search

# **NDCG Example**

Suppose we have four documents:  $d_1$ ,  $d_2$ ,  $d_3$ ,  $d_4$  and the relevance judgment.

i	Ground Truth	Ranking Model A	Ranking Model B
1	$d_4(r_1=2)$	$d_3(r_2=2)$	$d_3(r_2=2)$
2	$d_3(r_2=2)$	$d_4(r_1=2)$	$d_2(r_3=1)$
3	$d_2(r_3=1)$	$d_2(r_3=1)$	$d_4(r_1=2)$
4	$d_1(r_4=0)$	$d_1(r_4=0)$	$d_1(r_4=0)$

# NDCG Example (Cont.)

i	Ground Truth	Ranking Model A	Ranking Model B
1	$d_4(r_1=2)$	$d_3(r_2=2)$	$d_3(r_2=2)$
2	$d_3(r_2=2)$	$d_4(r_1=2)$	$d_2(r_3=1)$
3	$d_2(r_3=1)$	$d_2(r_3=1)$	$d_4(r_1=2)$
4	$d_1(r_4=0)$	$d_1(r_4=0)$	$d_1(r_4=0)$

Ground Truth

$$DCG_{gt} = 2 + \left(\frac{2}{\log_2 2} + \frac{1}{\log_2 3} + \frac{0}{\log_2 4}\right) = 4.6309$$
  $nDCG_{gt} = 4.6309/4.6309 = 1$ 

Model A

$$DCG_A = 2 + \left(\frac{2}{\log_2 2} + \frac{1}{\log_2 3} + \frac{0}{\log_2 4}\right) = 4.6309$$
  $nDCG_A = 4.6309/4.6309 = 1$ 

Model B

$$DCG_B = 2 + \left(\frac{1}{\log_2 2} + \frac{2}{\log_2 3} + \frac{0}{\log_2 4}\right) = 4.2619$$
  $nDCG_B = 4.2619/4.6309 = 0.9203$ 

## MRR: Mean Reciprocal Rank

- MRR considers rank position, k, of the first relevant document; it could be the clicked website in web search scenarios.
- Reciprocal Rank score:  $RR = \frac{1}{k}$
- MRR is the mean RR across multiple queries.

### **TREC\_EVAL** Example Results

num_q	all	30
num_ret	all	30000
num_rel	all	3875
num_rel_ret	all	1555
map	all	0.120
gm_ap	all	0.0614
R-prec	all	0.190
bpref	all	0.2482
recip_rank	all	0.492
ircl_prn.0.00	all	0.567
ircl_prn.0.10	all	0.346
ircl_prn.0.20	all	0.2443
ircl_prn.0.30	all	0.1773
ircl_prn.0.40	all	0.120
ircl_prn.0.50	all	0.0678
ircl_prn.0.60	all	0.034
ircl_prn.0.70	all	0.0194
ircl_prn.0.80	all	0.005
ircl_prn.0.90	all	0.000
ircl_prn.1.00	all	0.000
P5	all	0.3933
P10	all	0.383
P15	all	0.3600
P20	all	0.3300
P30	all	0.293
P100	all	0.177
P200	all	0.129
P500	all	0.080

- map: mean average precision
- gm\_ap: geometric mean average precision
- **R-prec**: R-precision
- **bpref**: preference-based IR measure
- recip\_rank: reciprocal rank
- ircl\_prn: interpolated recall precision average at r
   recall
- **p@k**: precision at *k*

- What do we evaluate?
- 2 Evaluation Metrics
  - Binary assessment
  - Rank-based measures
  - Diagnostic Tools
  - Beyond Binary Relevance: NDCG
- **3** Test Collections and the Cranfield Paradigm
- Online Evaluation

## **User-based vs. Laboratory Evaluation**

#### **User-based Evaluation**

- Assessment is performed by real users; hence it is expensive and time-consuming.
- One-off: The system is evaluated once.
- It is difficult to eliminate the influence of the user on the evaluation (i.e., biases).
- The results are often inconsistent between raters and over time.
- Humans judgmentare not always representative of the population.

# **User-based vs. Laboratory Evaluation**

### **Laboratory-based Evaluation**

- Evaluation is performed in a controlled environment.
- Automated evaluation is possible; hence it is not expensive.
- It is faster and easier to evaluate and to replicate.
- However, it is difficult to build a fair test collection that is representative of the real world.

### **Test Collections**

- To compare the performances of the IR systems
- Test collection is a laboratory environment that does not change in which we test and compare retrieval models
- It is wrong to report results on a test collection which were obtained by tuning the model parameters to maximize performance on the test collection.
- You should *tune* your model on one or more development test collections and obtain results from the test collection.

# The Cranfield Paradigm

- Cyril Cleverdon (1914-1997) and his colleagues established the foundation for the evaluation of IR systems
- He started a series of projects, called the Cranfield projects whereby retrieval experiments were conducted on test databases in a controlled, laboratory-like setting.

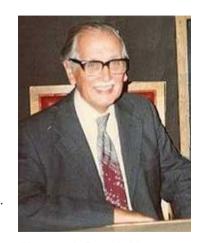


Figure: A British librarian and computer scientist

# The Cranfield Project

- He worked at the library of the College of Aeronautics at Cranfield, UK, in the late 1950's long before computers came around.
- The objective of his study was to find what kinds of indexing languages were most effective.
- Findings:
  - ► For indexing purpose, using the terms from the corpus is more effective as opposed to expert-selected topical or category terms (i.e., controlled vocabulary)
  - ► The inverse relationship of precision and recall

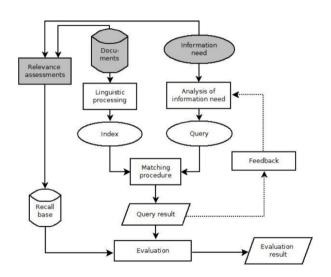
# The Cranfield Paradigm – Today

- Model a real user application, with realistic information needs.
- Scale up the observational examples to allow significant testing.
- Make relevance judgments before the experiments.

### Three elements of test collections

- A benchmark document collection
- A benchmark set of queries
- An assessment of either Relevant or Non-relevant for each query and each document (Also called relevance judgements)

### **Schematic of Test Collection**



# TREC (Text REtrieval Conference)

- Run by the U.S. National Institute for Standards and Technology (NIST) in Maryland
- Has been a major driver of IR research and source of test collections from 1992 onward.
- Several language-specific conferences have been created internationally to follow its approach

# **TREC**-style Conferences

name	focus	started	recent topics
TREC	English (mainly)	1992	conversational assistance, deep learning, health misinformation, news, pod- cast, precision medicine
NTCIR	East Asian lan- guages	1999	financial tweets, government data, Wikipedia, ad hoc web search
CLEF	European lan- guages, cross- language IR	2000	math QA, biomedical QA, multimedia retrieval, text translation (scientific to simple text)
FIRE	Indian and South Asian languages	2008	hate speech detection, AI for legal assistant, sentiment analysis, fake news detection, causality-driven ad hoc IR

# TREC – the Precision Medicine (PM) Track

#### 2021 TREC-PM Objective

TREC-PM focuses on **identifying high-quality evidence for a specific cancer treatment**. Each case will describe the patient's disease (type of cancer), the relevant genetic variants (which genes are mutated), and the proposed treatment. Participants of the track will be challenged with retrieving biomedical articles providing strong evidence for/against the treatment in the specific population.

#### **Document Collections**

• The MEDLINE baseline will be used for the scientific abstracts, which is a repository for biomedical and life science journal articles.

## **Document Collection Example**

 NLM produces a baseline set of MEDLINE/PubMed citation records in XML format.

```
<?xml version="1.0"?>
<!DOCTYPE article PUBLIC "-//NLM//DTD Journal Archiving and Interchange
  DTD v2.3 20070202//EN" "archivearticle.dtd">
<article xmlns:xlink="http://www.w3.org/1999/xlink" article-type="review-article">
   <?properties open_access?>
  <front>
     <iournal-meta>
       <journal-id journal-id-type="nlm-ta">Crit Care</journal-id>
       <journal-title>Critical Care</journal-title>
       <issn pub-type="ppub">1364-8535</issn>
       <issn pub-type="epub">1466-609X</issn>
       <publisher>
         <publisher-name>BioMed Central</publisher-name>
         <publisher-loc>London</publisher-loc>
       </publisher>
     </iournal-meta>
```

## **Topics**

The topics for the track consist of synthetic patient cases consist of the disease, genetic variants, and the proposed treatment.

	Patient 1	Patient 2
Disease:	melanoma	melanoma
Variant:	BRAF (V600E)	BRAF (V600E)
Treatment:	Dabrafenib	Cobimetinib

Topics in XML format: topic2020.xml

### **Relevance Judgments**

- Binary (relevant vs. non-relevant) in the simplest case
  - ► More nuanced relevance levels also used (e.g., 0-3 scale)
- Any Issues?
  - Human judges often disagree
  - We expect to pay human experts (doctors, medical coders, etc.)

```
1 0 1065003 1
1 0 1065013 1
1 0 1065027 1
1 0 1065055 0
1 0 1065094 2
1 0 107740 0
1 0 1079876 0
1 0 1160567 1
 0 1160569 1
1 0 117132 0
 0 1175863 1
1 0 1175871 0
1 0 1175911 0
1 0 1180426 0
```

# Pooling technique and Why?

- In most collections, it is not feasible to assess the relevance of each document for each query;
  - ► For example, 10,000 predicted documents for 50 topics from 100 participating systems. Assuming that judging each document takes 5 mins, then it will take up to 475 years to evaluate!!
- Hence, pooling technique is used on a large scale IR evaluation tasks.

# **Typical Pooling Sequence**

- The documents and queries are created.
- Multiple IR systems are run on the queries.
- Secondary States Teach System returns top-ranking m documents, which are collected into a pool.
- The resulting pool of documents is assessed in random order, typically by multiple judges.
- When judges disagree, they meet and discuss the document until they reach consensus.

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### **Issues of Static Test Collections**

- IR systems are becoming increasingly contextual and personal;
- Users and their information needs are too diverse and dynamic to be adequately captured in static test collections;
- No longer can users or experts be asked to provide objective assessments.

**Online evaluation** for IR addresses the challenges that require assessment of systems in terms of their utility for the user.

### **Online Evaluation**

- Online evaluation is the evaluation of a fully functioning system based on <u>implicit</u> measurement of real users' experiences of the system in a natural usage environment.
- Implicit measurement, include any measurements that can be derived from observable user activity that is part of users' natural or normal interaction with the system.
- Distinction between implicit and explicit measurements is that implicit
  measurements are a by-product of users' natural interaction, while explicit ones
  are specifically collected for feedback purposes.

### Offline vs. Online Evaluation

#### Offline Evaluation:

- Direct comparison of one engine to another
- Simple and easy to replicate and reproduce

#### Online Evaluation:

- Accounts for the actual user behavior during interactive sessions
- Complex and costly and it is not reproducible

#### Offline Estimation:

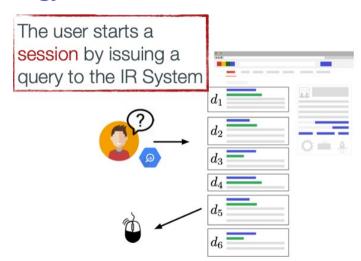
▶ The estimation of online evaluation based on past observations of users' behavior

## **Click Log Data**

Query logs have proven to be a valuable and informative source of implicit user feedback:

- they can be easily collected by search engines;
- they are available in real time;
- they represent personalized user preferences.

## **Terminology**



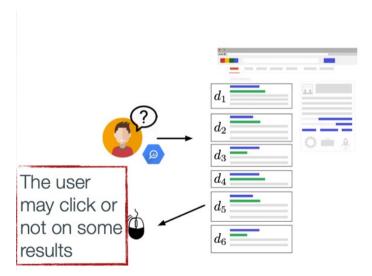
# **Terminology (Cont.)**

- Session: series of interactions by the user toward addressing a single information need:
- Session, task, and goal are often used as synonymous, depending on whether a study was based on logs (where extracting session is easier than identifying tasks) or in a laboratory (where study participants complete one task or search goal at a time).

# **Terminology (Cont.)**

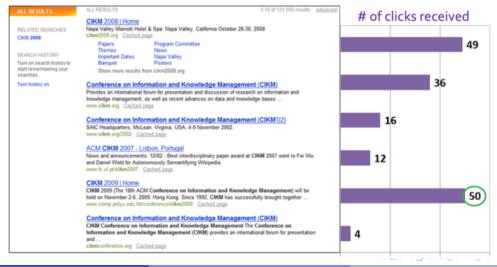


# **Terminology (Cont.)**



#### **User Behavior**

Search results for "CIKM" (in 2009!)



## **User Behavior (Cont.)**

Adapt ranking to user clicks?



# **User Behavior (Cont.)**

Tools needed for non-trivial cases



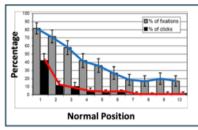
## **Eye-Tracking User Study**

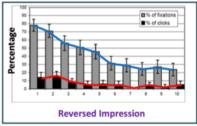






### **Click Position-Bias**





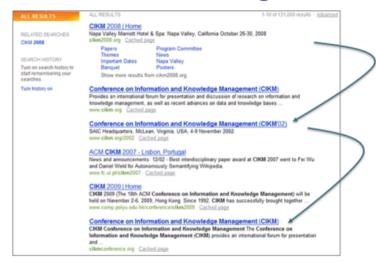
Jiho Noh (CS/KSU)

- Higher positions receive more user attention (eye fixation) and clicks than lower positions
- This is true even in the extreme setting where the order of positions is reversed
- "Clicks are informative but biased"





## Relative vs. Absolute Ratings



# User's click sequence

Hard to conclude Result1 > Result3

# **Comparing two rankings via clicks**

Query: [support vector machines]

### Ranking A

Kernel machines

SVM-light

Lucent SVM demo

Royal Holl. SVM

SVM software

SVM tutorial

### Ranking B

**Kernel machines** 

SVMs

Intro to SVMs

**Archives of SVM** 

**SVM-light** 

**SVM** software

# Interleaving two rankings

This interleaving starts with the ranking B.

Kernel machines
Kernel machines
SVMs
SVM-light
Intro to SVMs
Lucent SVM demo
Archives of SVM
Royal Holl. SVM
SVM-light

### Remove duplicate results

Kernel machines

Kernel machines

**SVMs** 

SVM-light

Intro to SVMs

Lucent SVM demo

**Archives of SVM** 

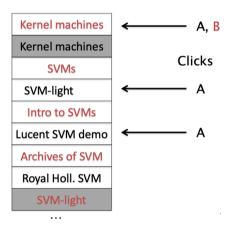
Royal Holl. SVM

SVM-light

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### **Count User Clicks**

Ranking A: 3 Ranking B: 1



## **Interleaved Rankings**

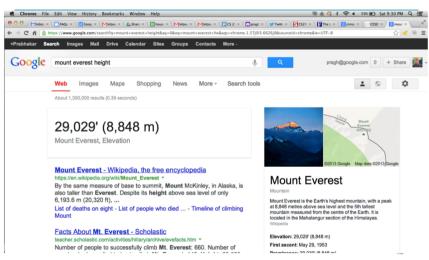
- Present interleaved ranking to users
- Start randomly with ranking A or ranking B to even out presentation bias
- Count clicks on results from A versus results from B
- Better ranking will (on average) get more clicks

# A/B testing at web search engines

- Purpose: Test a single innovation
- Prerequisite: You have a large search engine up and running.
- Have most users use old system
- $\bullet$  Divert a small proportion of traffic (e.g., 0.1%) to an experiment to evaluate an innovation
  - Interleaved experiment
  - Full page experiment

# Question-answering / Knowledge Panel

What happens to clicks?



### **User Behavior**

- User behavior is an intriguing source of relevance data
  - Users make (somewhat) informed choices when they interact with search engines
  - Potentially a lot of data available in search logs
- But there are significant caveats
  - User behavior data can be very noisy
  - Interpreting user behavior can be tricky
  - Spam can be a significant problem
  - Not all queries will have user behavior

## Incorporating user behavior into ranking algorithms

- Incorporate user behavior features into a ranking function
  - ▶ BM25F, a BM25 extension version for weighting terms presented in multiple fields (e.g., user behavior features)
- Incorporate user behavior features into learned ranking function
- Either of these ways of incorporating user behavior signals improve ranking

# **Summary**

• Question?