#### **Introduction to Information Retrieval**

#### CS4422/7263 Information Retrieval Lecture 00

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- About this course
- **2** What is Information Retrieval (IR)

- **3** Challenges in IR
- Course Objectives

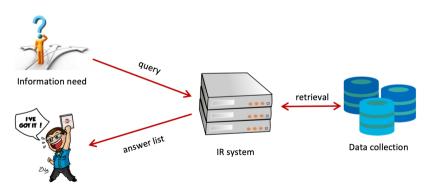
### **About this course**

Course Details: Find the syllabus on the D2L course page

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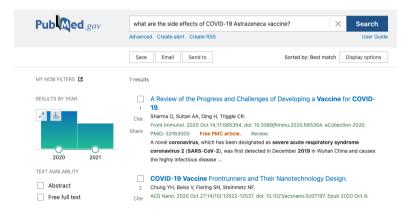
# **Information Retrieval (IR) Systems**

- The goal of IR is
  - ► to find a small set of items
  - relevant to the user's information need
  - from a large collection of data.



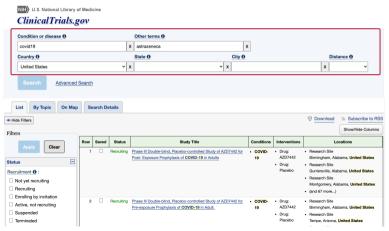
# **Document Search Engine** — PubMed

*PubMed* is a search engine of references and abstracts of life science and biomedical topics.



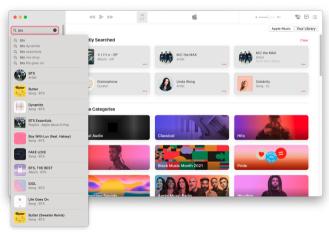
# **Document Search Engine — Clinical Trials**

Clinical Trials is a database of clinical studies conducted around the world



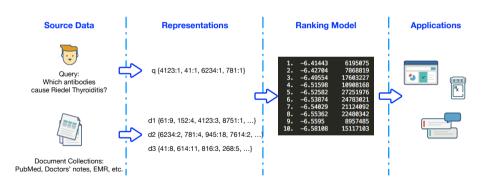
# Search for Other Contents — Songs

Examples of Content — text, images, videos, music, any other items for recommendation systems



# **Document Retrieval Pipeline**

• Document Retrieval is the process of semantic matching between a stated user query and free-text documents



# **Bag-of-words Model**

Query: "What are the side effects of COVID-19 AstraZeneca vaccines?" A bag of words with their frequencies {side: 1, effects: 1, COVID-19: 1, AstraZeneca: 1, vaccines: 1} Vocabulary word mapped to its index 0: <UNK> in the pre-defined vocabulary 1: the 267: effects {347: 1, 267: 1, 1657: 1, 2110: 1, 943: 1} 347: side

# **Ranking Documents**

### Query (q):

• What are the side effects of COVID-19 AstraZeneca vaccines?

#### A Document (d):

• The most common side effects with COVID-19 Vaccine AstraZeneca in the trials were usually mild or moderate pain and tenderness at the injection site, headache, tiredness, muscle pain. ...

```
q: {347:1, 267:1, 1657:1, 2110:1, 943:1}
d: {0:14, 1:163,
..., 347:3, 267:3, 1657:17, 2110:5, 943:7, ...}
```

A ranking model measures the relevance of d to q, such as BM25(q, d) which are typically based on exact-term matching.

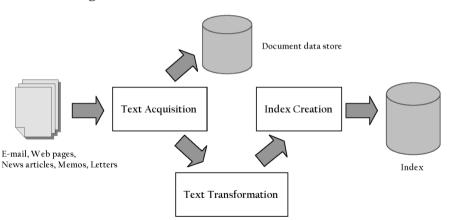
#### Relevance

Relevance is a subjective judgment and may include:

- Being on the proper subject
- Being timely (recent information)
- Being authoritative (from a trusted source)
- Satisfying the goals of the user and his/her intended use of the information (information need)

## **Indexing Process**

• The **indexing process** builds the structure that enable searching: collect information from external resource, process data, create index, and store them for searching needs.



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# **Vocabulary Mismatch**

- Vocabulary Mismatch is a common phenomenon in the usage of natural language, occurring when different people name the same thing or concept differently.
- q: What are the side effects of COVID-19 AstraZeneca vaccines?
- d+: The most common risks associated with coronavirus vaccines are mild pain at the injection site, . . .
- d-: The economic effects of COVID-19 containment measures . . . On the supply side . . ., until when vaccines are widely available . . .

# **Vocabulary Mismatch (Cont.)**

#### Problems with keywords

- May not retrieve relevant documents that include synonymous terms.
  - restaurant vs. café
  - ▶ PRC vs. China
- May retrieve irrelevant documents that include ambiguous terms.
  - bat (baseball vs. mammal)
  - Apple (company vs. fruit)
  - bit (unit of data vs. act of eating)

# **Beyond Keywords**

- We will cover the basics of keyword-based IR, but ...
- We will focus on extensions and recent developments that go beyond keywords.
- We will cover the basics of building an efficient IR systems,

#### but...

 We will focus on basic capabilities and algorithms rather than systems that allow scaling to industrial size databases.

# Semantic Gap

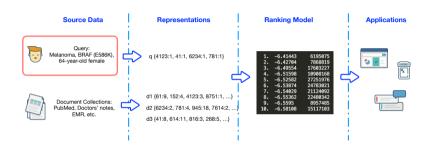
• Semantic Gap is the difference between two descriptions of a theme by different linguistic representations.

```
Query: What are the side effects of COVID-19 AstraZeneca vaccines?
                    semantic gap
   {347:1, 267:1, 1657:1, 2110:1, 943:1}
                            relevant?
                 {0:163, 1:227, ..., 347:1, 267:1, 1657:1, 943:1, ...}
                                semantic gap
A Document: The economic effects of COVID-19 containment measures
```

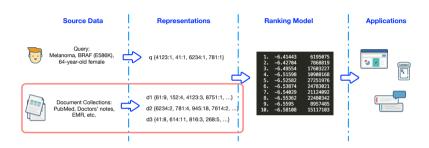
On the supply side .... until when vaccines are widely available ...

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# **Course Objectives**

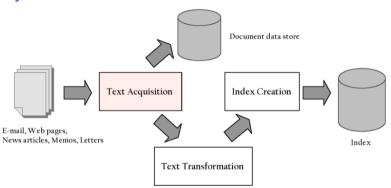


- Query Transformation and Refinement
  - ▶ How can we enhance the query representation of the user's information need?
  - ▶ spell checking, query expansion, relevance feedback, controlled vocabulary, · · ·



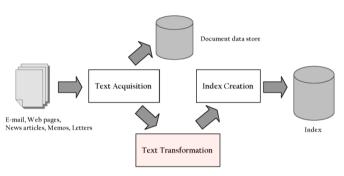
#### Retrieval Models

- What are the retrieval models and how can we improve the scoring methods for measuring the document relevance?
- ▶ set theory/algebraic/probabilistic models, TF-IDF, Okapi BM25, ...

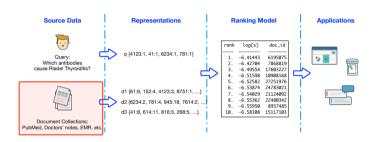


#### Web Crawler

- How do we collect and store information on the Internet, effectively and efficiently?
- ► HTTP requests, URL management, graph traversal, webpage access policies, database, detecting duplicates, ...



- Text Processing
  - How do analyze and process the collection of the Internet data to simplify searching?
  - text statistics, techniques for handling textual data, document parsing, lemmatization, stopping, stemming, encoding schemes, ...



- Machine Learning Approaches for Document Understanding
  - How can we leverage machine learning methods to better understand the 'real' meaning of documents?
  - text classification, clustering, topic modeling, learning-to-rank, ...



- Deep Learning Approaches
  - ► How can we bridge the semantic gaps between source data and their representations?
  - neural networks, word embeddings, language models and transformer



- Deep Learning Approaches
  - ▶ What are the evaluation methods to measure the utility of the IR system?
  - ▶ IR evaluation metrics, ranking measures

# **Beyond Information Retrieval**

- Semantic Understanding
- Multimodal Retrieval
- Personalization
- Cross-domain recommendation
- Large Language Models for IR
- Retrieval Augmented Machine Learning
- Question Answering
- Conversational IR models

# **Beyond Information Retrieval (Cont.)**

- Interactive search
- FATE (Fairness, Accountability, Transparency, Ethics, and Explainability)
- Knowledge representation and reasoning
- Document representation and content analysis
  - Summarization
  - Readability
  - Opinion mining and sentiment analysis
  - **•** ...

# **Summary**

• Questions? Discussion?