

SURVEY PERIOD: DECEMBER 2023 - MAY 2024

| OFFICE | OVERALL | | | STUDENTS (Enrolled & Off-Sem) | | | EMPLOYEES (Official, Staff, Faculty & Lecturer) | | |
|---|-----------------------|--------------|-------------------|-------------------------------|--------------|-------------------|--|--------------|-------------------|
| | NUMBER OF RESPONDENTS | AVERAGE/MEAN | ADJECTIVAL RATING | NUMBER OF RESPONDENTS | AVERAGE/MEAN | ADJECTIVAL RATING | NUMBER OF RESPONDENTS | AVERAGE/MEAN | ADJECTIVAL RATING |
| Cashiering Division | 21 | 3.84 | Satisfactory | 16 | 3.93 | Satisfactory | 1 | | |
| Center for Information and Communication Technology | 150 | 4.86 | Very Satisfactory | 31 | 4.73 | Very Satisfactory | 113 | 4.90 | Very Satisfactory |
| Human Resource Management Division | 11 | 2.69 | Unsatisfactory | | | | 11 | 2.64 | Unsatisfactory |
| Office of Admission, Scholarships and Grants | 449 | 4.69 | Very Satisfactory | 420 | 4.70 | Very Satisfactory | 3 | | |
| Office of Guidance and Counselling | 741 | 4.77 | Very Satisfactory | 657 | 4.79 | Very Satisfactory | 5 | | |
| Office of Medical, Dental and Health Services | 649 | 4.87 | Very Satisfactory | 573 | 4.88 | Very Satisfactory | 61 | 4.83 | Very Satisfactory |
| Office of Student Development Services | 380 | 4.73 | Very Satisfactory | 242 | 4.74 | Very Satisfactory | 2 | | |
| Office of the University Library | 1458 | 4.58 | Very Satisfactory | 1371 | 4.58 | Very Satisfactory | 6 | 4.97 | Very Satisfactory |
| Office of the University Registrar | 83 | 3.35 | Satisfactory | 36 | 3.31 | Satisfactory | 3 | | |
| Infrastructure Services Division | 11 | 3.55 | Satisfactory | 2 | | | 9 | | |

Prepared by:

Reviewed by:

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Director, Office of Monitoring and Evaluation