

# ARUN JO CHERIAN

## SALESFORCE DEVELOPER

### CONTACT



9496063475



arunjocherian@gmail.com



Kochi

### SKILLS

- Apex
- Visualforce
- Lightning
- Technical Writing
- Triggers
- CPQ

### EDUCATION

MBC College

Kuttikkanam • 04/2017

B.Tech:Electronics And Communications

Engineering

St.Joseph's HSS

Peruvanthanam • 04/2013

Higher Secondary: Science

St.Joseph's HSS

Peruvanthanam • 04/2011

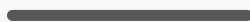
High School Diploma

### LANGUAGES

English



Tamil



Malayalam



### PROFILE

Salesforce Developer with 5 years evaluating company processes, developing CRM workflows and adapting applications for business needs. Skill at preparing technical documentation, supporting fellow developers and testing applications. Creative team player with strong technical and time management skills.

### WORK EXPERIENCE

#### Salesforce Developer/Admin

Tata Consultancy Services

2019-present

- Performed the roles of Salesforce.com Administrator and Developer in the Organization.
- Customizing the applications on Salesforce platform and Force.com .
- Developed Lightning flows for business automation.
- Hands on experience on developing Triggers, Apex Classes and VF Pages.
- Knowledge in Lightning Components using LWC.
- Designed, developed, and deployed Apex Classes, Triggers, and validation rules for various functional needs in the application.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to Implement business logic.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created page layouts, search layouts to organize fields, custom links, related lists and other components on record detail and edit pages.
- Created various reports (summary reports, matrix reports, pie charts and dashboards) and Report Folders.
- Created various dashboard per requirement of the user and business need.
- Experience in configure price quote(CPQ).
- Worked on the tool called X-Author Contract for word, a MS Word Plugin which is used to design dynamic templates for Quotes or contracts.