

▼ Project - Investigate medical dataset

This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether patients show up for their appointment. A number of characteristics about the patient are included in the dataset.

Dataset

1. PatientID---Identification of a patient
2. AppointmentID---Identification number of a patient
3. Gender---Displays the gender of the patient
4. ScheduledDay---Displays the date on which appointment was scheduled
5. AppointmentDay---Shows the date of the appointment
6. Neighbourhood---Indicates the location of the hospital
7. Scholarship ---Indicates if the patient receives a scholarship
8. Hypertension--- Shows if the patient has hypertension
9. Diabetes ---Shows if the patient has diabetes
10. Alcoholism ---Indicates if the patient is an alcoholic
11. Handcap ---Indicates if the patient is handicapped
12. SMS_received ---Shows if message is sent to the patient
13. No-show -- It says 'No' if the patient showed up to their appointment, and 'Yes' if they did not show

▼ Importing all the necessary libraries

```
import pandas as pd
import numpy as np
```

```
%matplotlib inline
import matplotlib.pyplot as plt
import seaborn as sns
import collections
```

```
↳ /usr/local/lib/python3.6/dist-packages/statsmodels/tools/_testing.py:19: FutureWarning:
import pandas.util.testing as tm
```

▼ Reading the dataset

```
df = pd.read_csv("noshowappointments-kaggle2-may-2016.csv")
df.head()
```



	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhooc
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARDIM DA PENHA
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARDIM DA PENHA
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MATA DA PRAIA
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PONTAL DE CAMBUR
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARDIM DA PENHA

▼ Analyzing the dataset

Check dimensions of the dataframe in terms of rows and columns

```
df.shape
```

(110527, 14)

Inference drawn:

- The no.of rows are 211944
- The no.of columns are 26

Checking if the dataset has any duplicate values

```
sum(df.duplicated())
```

0

Inference drawn:

- The dataset has no duplicate values

Checking if there are any null or missing values in the dataset

```
df.isnull().sum()
```

```

↳ PatientId      0
   AppointmentID  0
   Gender         0
   ScheduledDay   0
   AppointmentDay  0
   Age           0
   Neighbourhood  0
   Scholarship    0
   Hipertension   0
   Diabetes       0
   Alcoholism     0
   Handcap        0
   SMS_received   0
   No-show        0
   dtype: int64

```

Inference drawn:

- The dataset has no missing values

Displaying the columns in the dataset

```
df.columns
```

```

↳ Index(['PatientId', 'AppointmentID', 'Gender', 'ScheduledDay',
        'AppointmentDay', 'Age', 'Neighbourhood', 'Scholarship', 'Hipertension',
        'Diabetes', 'Alcoholism', 'Handcap', 'SMS_received', 'No-show'],
        dtype='object')

```

Inference drawn:

- Some column names have incorrect spellings and are in the wrong format so they'll be cleaned

Changing column names which are in incorrect format and have wrong spellings

```
df.rename(columns={"Hipertension": "Hypertension", "AppointmentID": "Appointment_id", "Schedu
```

Checking if datatypes are in correct format

```
df.dtypes
```

```
↳
```

```

Patient_id      float64
Appointment_id  int64
Gender          object
Scheduled_day   object
Appointment_day  object
Age            int64
Neighbourhood   object
Scholarship     int64
Hypertension    int64
Diabetes        int64
Alcoholism      int64
Handicap        int64
SMS_received    int64
No_show        object
dtype: object

```

Inference drawn:

- Scheduled_day's data type is object but to make it easy to use for the user, we can convert it in
- Appointment_day's data type is object but to make it easy to use for the user, we can convert it

Inference drawn:

- There are no redundant values in the dataset

▼ Note the redundant variables and drop them

```
df.head()
```

	Patient_id	Appointment_id	Gender	Scheduled_day	Appointment_day	Age	Neighbour
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARDIM PEI
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARDIM PEI
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MATA PF
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PONTAL CAME
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARDIM PEI

Inference drawn:

- When we analyze the dataset, we can try can observe that there are no such columns in the data values in them, and hence we can conclude by stating that there are no redundant variables in the data

▼ Analysing the variables

Variable 'Patient_id'

```
df.Patient_id.unique()
```

```
↳ array([2.98724998e+13, 5.58997777e+14, 4.26296230e+12, ...,  
        7.26331493e+13, 9.96997666e+14, 1.55766317e+13])
```

Inference:

- The data type of an id should ideally be integer, not float.

```
df['Patient_id'] = df['Patient_id'].astype('int64')
```

Variable 'Gender'

```
df.Gender.unique()
```

```
↳ array(['F', 'M'], dtype=object)
```

Inference -

- The column has 2 unique values for the genders, male and female in the correct format

Variable 'Scheduled_day'

```
df.Scheduled_day.unique()
```

```
↳ array(['2016-04-29T18:38:08Z', '2016-04-29T16:08:27Z',  
        '2016-04-29T16:19:04Z', ..., '2016-04-27T16:03:52Z',  
        '2016-04-27T15:09:23Z', '2016-04-27T13:30:56Z'], dtype=object)
```

Inference -

- The date type needs to be converted to datetime format

```
df.Scheduled_day = df.Scheduled_day.apply(np.datetime64)
```

Variable 'Appointment_day'

```
df.Appointment_day.unique()
```

```
↳ array(['2016-04-29T00:00:00Z', '2016-05-03T00:00:00Z',
        '2016-05-10T00:00:00Z', '2016-05-17T00:00:00Z',
        '2016-05-24T00:00:00Z', '2016-05-31T00:00:00Z',
        '2016-05-02T00:00:00Z', '2016-05-30T00:00:00Z',
        '2016-05-16T00:00:00Z', '2016-05-04T00:00:00Z',
        '2016-05-19T00:00:00Z', '2016-05-12T00:00:00Z',
        '2016-05-06T00:00:00Z', '2016-05-20T00:00:00Z',
        '2016-05-05T00:00:00Z', '2016-05-13T00:00:00Z',
        '2016-05-09T00:00:00Z', '2016-05-25T00:00:00Z',
        '2016-05-11T00:00:00Z', '2016-05-18T00:00:00Z',
        '2016-05-14T00:00:00Z', '2016-06-02T00:00:00Z',
        '2016-06-03T00:00:00Z', '2016-06-06T00:00:00Z',
        '2016-06-07T00:00:00Z', '2016-06-01T00:00:00Z',
        '2016-06-08T00:00:00Z'], dtype=object)
```

Inference -

- The date type needs to be converted to datetime format

```
df.Appointment_day = df.Appointment_day.apply(np.datetime64)
```

Variable 'Age'

```
df.Age.unique()
```

```
↳ array([ 62,  56,   8,  76,  23,  39,  21,  19,  30,  29,  22,  28,  54,
          15,  50,  40,  46,   4,  13,  65,  45,  51,  32,  12,  61,  38,
          79,  18,  63,  64,  85,  59,  55,  71,  49,  78,  31,  58,  27,
           6,   2,  11,   7,   0,   3,   1,  69,  68,  60,  67,  36,  10,
          35,  20,  26,  34,  33,  16,  42,   5,  47,  17,  41,  44,  37,
          24,  66,  77,  81,  70,  53,  75,  73,  52,  74,  43,  89,  57,
          14,   9,  48,  83,  72,  25,  80,  87,  88,  84,  82,  90,  94,
          86,  91,  98,  92,  96,  93,  95,  97, 102, 115, 100,  99, -1])
```

Inference -

- The age column has negative values which is highly unlikely to happen. So we'll have to filter out

```
df = df[(df.Age >= 0)]
```

Variable 'Neighbourhood'

```
df.Neighbourhood.unique()
```

```

↳ array(['JARDIM DA PENHA', 'MATA DA PRAIA', 'PONTAL DE CAMBURI',
        'REPÚBLICA', 'GOIABEIRAS', 'ANDORINHAS', 'CONQUISTA',
        'NOVA PALESTINA', 'DA PENHA', 'TABUAZEIRO', 'BENTO FERREIRA',
        'SÃO PEDRO', 'SANTA MARTHA', 'SÃO CRISTÓVÃO', 'MARUÍPE',
        'GRANDE VITÓRIA', 'SÃO BENEDITO', 'ILHA DAS CAIEIRAS',
        'SANTO ANDRÉ', 'SOLON BORGES', 'BONFIM', 'JARDIM CAMBURI',
        'MARIA ORTIZ', 'JABOUR', 'ANTÔNIO HONÓRIO', 'RESISTÊNCIA',
        'ILHA DE SANTA MARIA', 'JUCUTUQUARA', 'MONTE BELO',
        'MÁRIO CYPRESTE', 'SANTO ANTÔNIO', 'BELA VISTA', 'PRAIA DO SUÁ',
        'SANTA HELENA', 'ITARARÉ', 'INHANGUETÁ', 'UNIVERSITÁRIO',
        'SÃO JOSÉ', 'REDENÇÃO', 'SANTA CLARA', 'CENTRO', 'PARQUE MOSCOSO',
        'DO MOSCOSO', 'SANTOS DUMONT', 'CARATOÍRA', 'ARIOVALDO FAVALESSA',
        'ILHA DO FRADE', 'GURIGICA', 'JOANA D´ARC', 'CONSOLAÇÃO',
        'PRAIA DO CANTO', 'BOA VISTA', 'MORADA DE CAMBURI', 'SANTA LUÍZA',
        'SANTA LÚCIA', 'BARRO VERMELHO', 'ESTRELINHA', 'FORTE SÃO JOÃO',
        'FONTE GRANDE', 'ENSEADA DO SUÁ', 'SANTOS REIS', 'PIEDADE',
        'JESUS DE NAZARETH', 'SANTA TEREZA', 'CRUZAMENTO',
        'ILHA DO PRÍNCIPE', 'ROMÃO', 'COMDUSA', 'SANTA CECÍLIA',
        'VILA RUBIM', 'DE LOURDES', 'DO QUADRO', 'DO CABRAL', 'HORTO',
        'SEGURANÇA DO LAR', 'ILHA DO BOI', 'FRADINHOS', 'NAZARETH',
        'AEROPORTO', 'ILHAS OCEÂNICAS DE TRINDADE', 'PARQUE INDUSTRIAL'],
        dtype=object)

```

Inference -

- The variable shows the neighbourhood in which hospital is located

Variable 'Scholarship'

```
df.Scholarship.unique()
```

```
↳ array([0, 1])
```

Inference -

- The variable has 2 unique values which indicate if patient receives a scholarship or no in the co

Variable 'Hypertension'

```
df.Hypertension.unique()
```

```
↳ array([1, 0])
```

Inference -

- The variable has 2 unique values which is 1 if patient has hypertension and 0 or else in the corr

Variable 'Diabetes'

```
df.Diabetes.unique()
```

```
↳ array([0, 1])
```

Inference -

- The variable has 2 unique values which is 1 if patient is diabetic and 0 if not in the correct data

Variable 'Alcoholism'

```
df.Alcoholism.unique()
```

```
↳ array([0, 1])
```

Inference -

- The variable has 2 unique values which is 1 if patient is alcoholic and 0 if patient is non alcohol

Variable 'Handicap'

```
df.Handicap.unique()
```

```
↳ array([0, 1, 2, 3, 4])
```

The column has 3 unique values possibly representing the number of disabilities an individual has

Variable 'SMS_received'

```
df.SMS_received.unique()
```

```
↳ array([0, 1])
```

Inference -

- The variable has 2 unique values which show if patient had received a message or not in the co

Variable 'No_show'

```
df.No_show.unique()
```

```
↳ array(['No', 'Yes'], dtype=object)
```

Inference -

- The variable has 2 unique values displaying 'No' if the patient showed up to their appointment, &

Adding a new column displaying the waiting period for a patient

```
df['Wait'] = (df.Appointment_day.dt.date - df.Scheduled_day.dt.date).dt.days
df= df[(df.Wait>=0)]
```

Adding a new column which shows the day of the appointment

```
df['appointment_day'] = df.Scheduled_day.dt.day_name()
```

Understanding the variable 'Appointment_Day'

```
collections.Counter(df.appointment_day)
```

```
Counter({'Friday': 18915,
        'Monday': 23084,
        'Saturday': 24,
        'Thursday': 18072,
        'Tuesday': 26167,
        'Wednesday': 24259})
```

By observing, very few appointments are made for the weekend, Saturday with majority of appoints b of week on days like Monday, Tuesday, Wednesday with the number dropping in the latter part of wee Friday

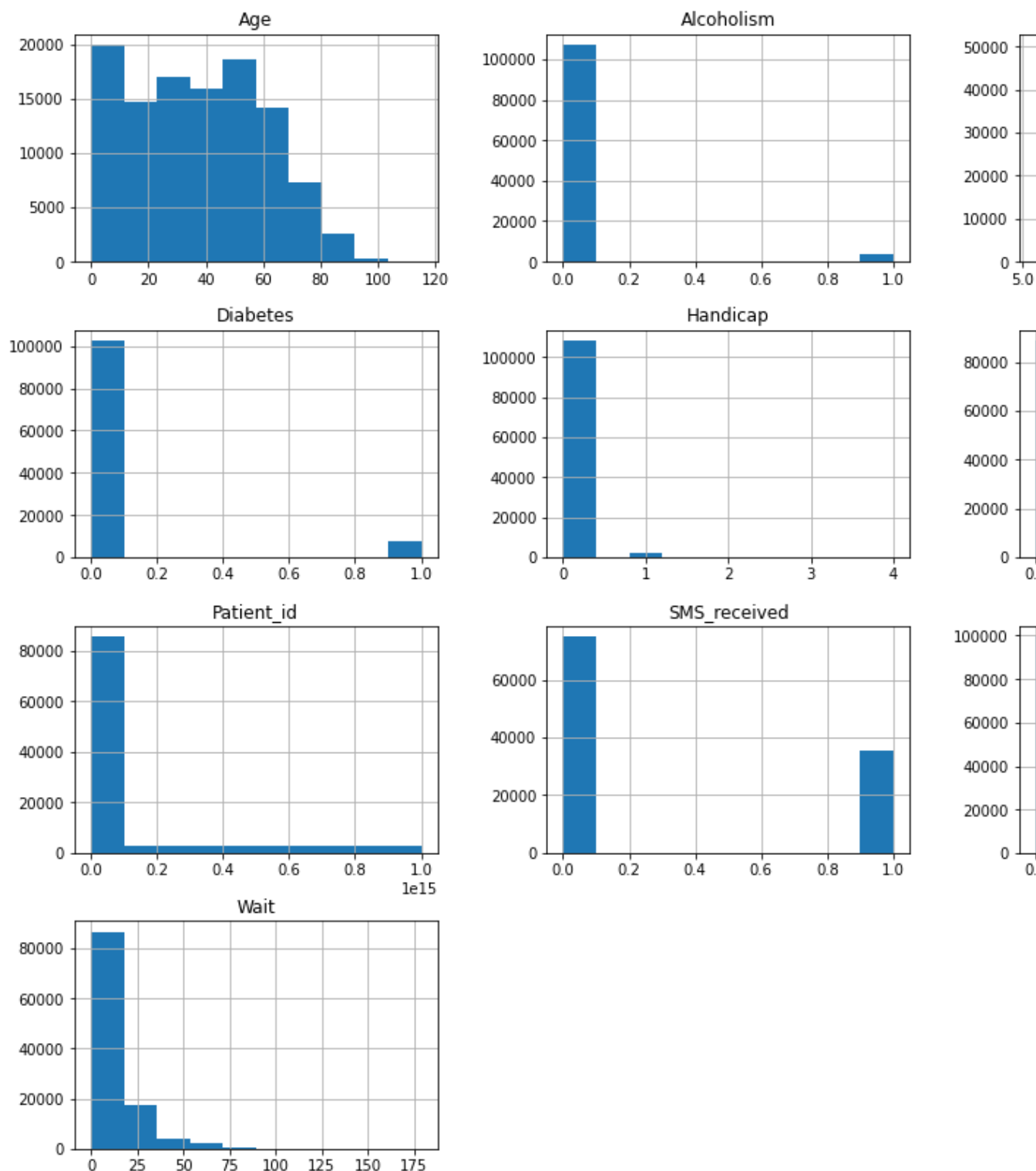
```
df.head(5)
```

```
Counter
```

	Patient_id	Appointment_id	Gender	Scheduled_day	Appointment_day	Age	Neighb
0	29872499824296	5642903	F	2016-04-29 18:38:08	2016-04-29	62	JAF
1	558997776694438	5642503	M	2016-04-29 16:08:27	2016-04-29	56	JAF
2	4262962299951	5642549	F	2016-04-29 16:19:04	2016-04-29	62	N
3	867951213174	5642828	F	2016-04-29 17:29:31	2016-04-29	8	PO C.
4	8841186448183	5642494	F	2016-04-29 16:07:23	2016-04-29	56	JAF

▼ Observations

```
df.hist(figsize=(16,14));
```



The observations made from the histograms are:

- Patients are evenly distributed when it comes to their age with majority of patients who are min
- Majority of patients do not have alcoholism. Only a very small amount of patients have alcoholi

- Majority of patients do not have diabetes. Only a very small amount of patients have have diabe
- Majority of patients are not handicapped. Only a very small amount of patients have some disa
- Around 75% of patients do not have Hypertension while 25% of patients do have Hypertension
- Almost 7k patients did receive a text message whereas almost 3.9k patients did not receive a t
- Majority of patiients do not receive a scholarship with a small amount of patients receieving a s
- Majority of patients do not have to wait for more than 20 days with a small amount of patients l

What percentage of patients missed their appointments?

```
x= (df[['No_show']] == 'Yes').sum()
y= (df[['No_show']] == 'No').sum()

percent= ((x)/(x+y))*100
percent
```

```
↳ No_show      20.189828
   dtype: float64
```

Inference:

- 20.19% of patients missed their appointments

Did the gender play any role in the possibility of a patient missing their appointment?

```
female= df[df['Gender']=='F']
total_females= female.shape[0]
male= df[df['Gender']=='M']
total_males= male.shape[0]
females_who_did_not_attend = (female[["No_show"]] == "Yes").sum()
females_who_attended = (female[["No_show"]] == "No").sum()
males_who_did_not_attend = (male[["No_show"]] == "Yes").sum()
males_who_attended = (male[["No_show"]] == "No").sum()
```

The percentage of females who missed their appointments

```
(females_who_did_not_attend/total_females)*100
```

```
↳ No_show      20.311543
   dtype: float64
```

The percentage of females who attended their appointments

```
(females_who_attended/total_females)*100
```

```

In [ ]: No_show    79.688457
      dtype: float64

```

Percentage of males who missed their appointments

```

(males_who_did_not_attend/total_males)*100

```

```

In [ ]: No_show    19.96381
      dtype: float64

```

Percentage of males who attended their appointments

```

(males_who_attended/total_males)*100

```

```

In [ ]: No_show    80.03619
      dtype: float64

```

Plotting a graph for better understanding

```

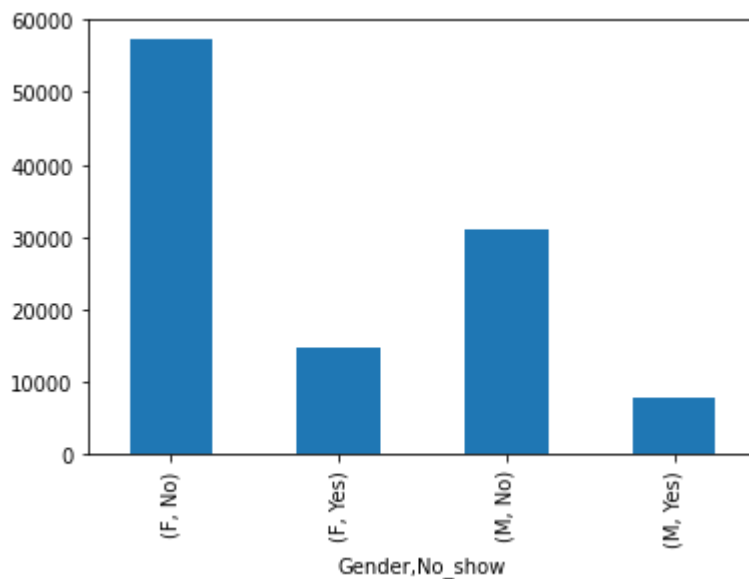
gender =df.groupby('Gender').No_show.value_counts()
gender.plot(kind='bar')

```

```

In [ ]: <matplotlib.axes._subplots.AxesSubplot at 0x7fc83b8582b0>

```



Inference

- The percentage of female patients who missed their appointments is approximately equal to the percentage of male patients who missed their appointments
- The percentage of female patients who attended their appointments is approximately equal to the percentage of male patients who attended their appointments

- Thus, the gender of a person doesn't play a significant role in causing them to miss their appointment

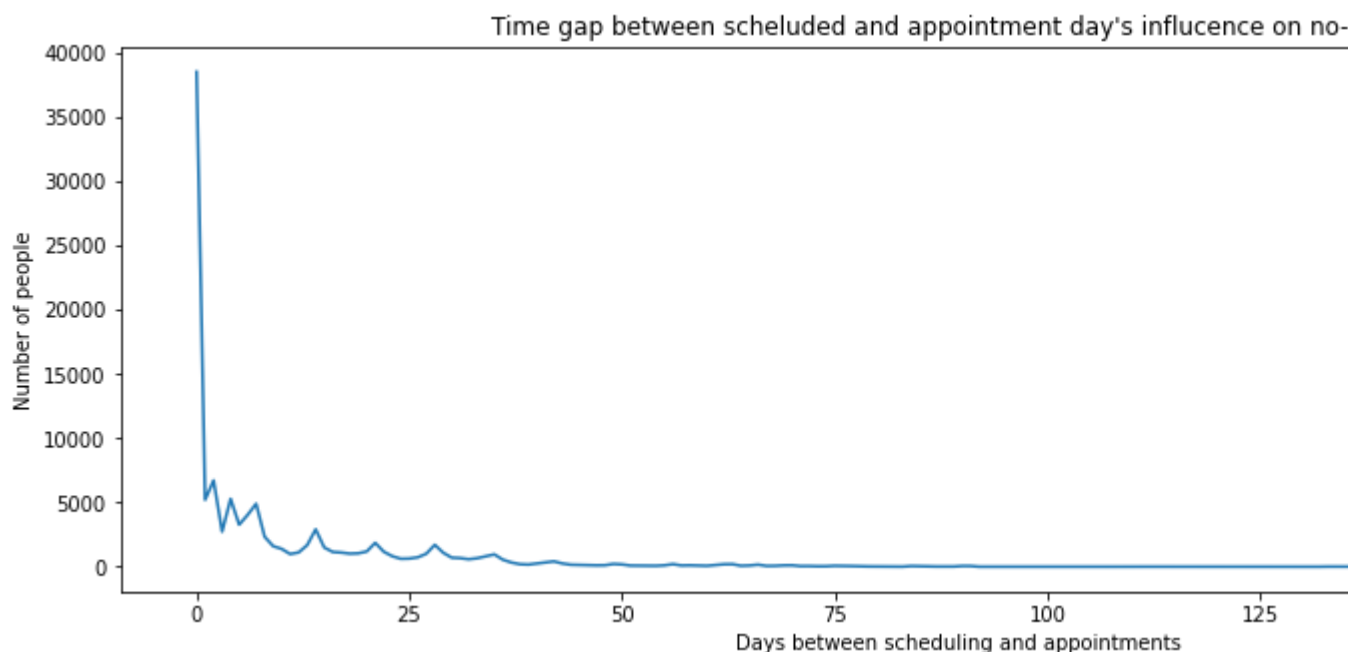
Is there a relation of patient not showing up and the number of days a patient has to wait for the appointment?

```
Waiting_df = df[['No_show', 'Wait']].groupby('Wait').count()
```

Plotting a graph for better understanding

```
Waiting_df.plot(kind='line', figsize=(15,5))
plt.title("Time gap between scheduled and appointment day's influence on no-shows")
plt.xlabel('Days between scheduling and appointments')
plt.ylabel('Number of people')
```

```
plt.text(0, 0.5, 'Number of people')
```



Inference:

- Majority of patients attend their appointments if the appointments are scheduled in a small time

Does the day of the appointment influence the patient's decision to attend or miss the appointment?

```
day = df.groupby('appointment_day').No_show.value_counts()
day
```

```
plt
```

appointment_day	No_show	
Friday	No	15028
	Yes	3887
Monday	No	18523
	Yes	4561
Saturday	No	23
	Yes	1
Thursday	No	14373
	Yes	3699
Tuesday	No	20877
	Yes	5290
Wednesday	No	19383
	Yes	4876

Name: No_show, dtype: int64

Calculating the percentage

```
percent= []
i=0
while i<len(day)-1:
    percent.append( day[i+1] *100 /(day[i]+day[i+1]) )
    i=i+2
percent
```

```
[20.54982817869416,
 19.758274129267026,
 4.166666666666667,
 20.46812749003984,
 20.21630297703214,
 20.099756791293952]
```

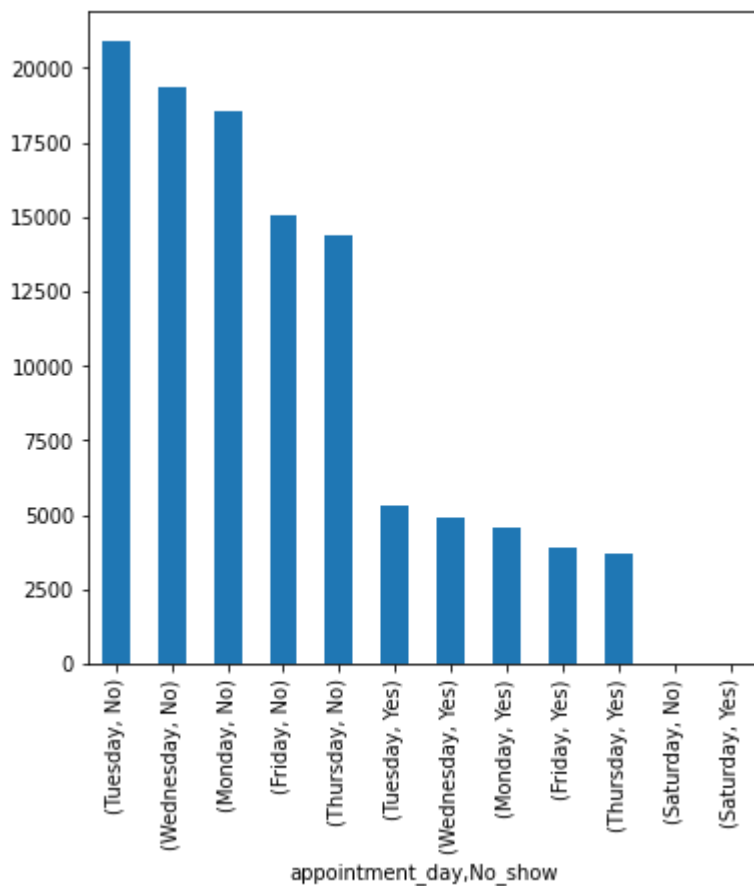
Plotting a graph for better understanding

```
day = day.sort_values(ascending=False)

day.plot(kind='bar', figsize=(6,6))
```

```
[ ]
```

<matplotlib.axes._subplots.AxesSubplot at 0x7fc83b7654a8>



Inference:

- The number of appointments scheduled, attended and missed, both are negligible
- The number of appointments, both missed and attended are maximum for Tuesday
- Wednesday comes right after Tuesday for both having the number of appointments attended as well as missed
- It is followed by Monday with a lesser number of patients attending as well as missing the appointment
- The number of patients attending as well as missing the appointment keeps on decreasing for Thursday and Friday
- Thus, the numbers of patients attending as well as missing the appointments goes hand in hand
- Saturday is the only day when least number of patients, around 4% of those scheduled will miss the appointment
- For all the other days, around 20% of the scheduled appointments will be cancelled

Does sending a text message influence the patient's attendance?

```
msg= df.groupby("SMS_received").No_show.value_counts()
msg
```



SMS_received No_show

Calculating the percentage

```
Msg_not_received = msg[0][1]*100/(msg[0][0]+msg[0][1])
print(Msg_not_received)
```

```
16.697983715134797
```

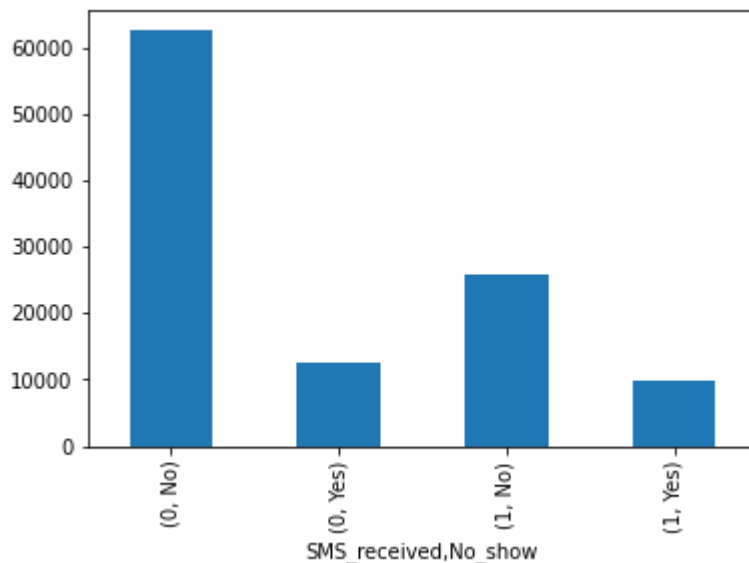
```
Msg_received = msg[3]*100/(msg[2]+msg[3])
print(Msg_received)
```

```
27.574544839637
```

Plotting a graph for better understanding

```
msg.plot(kind='bar')
```

```
<matplotlib.axes._subplots.AxesSubplot at 0x7fc83b67b9b0>
```



Inference:

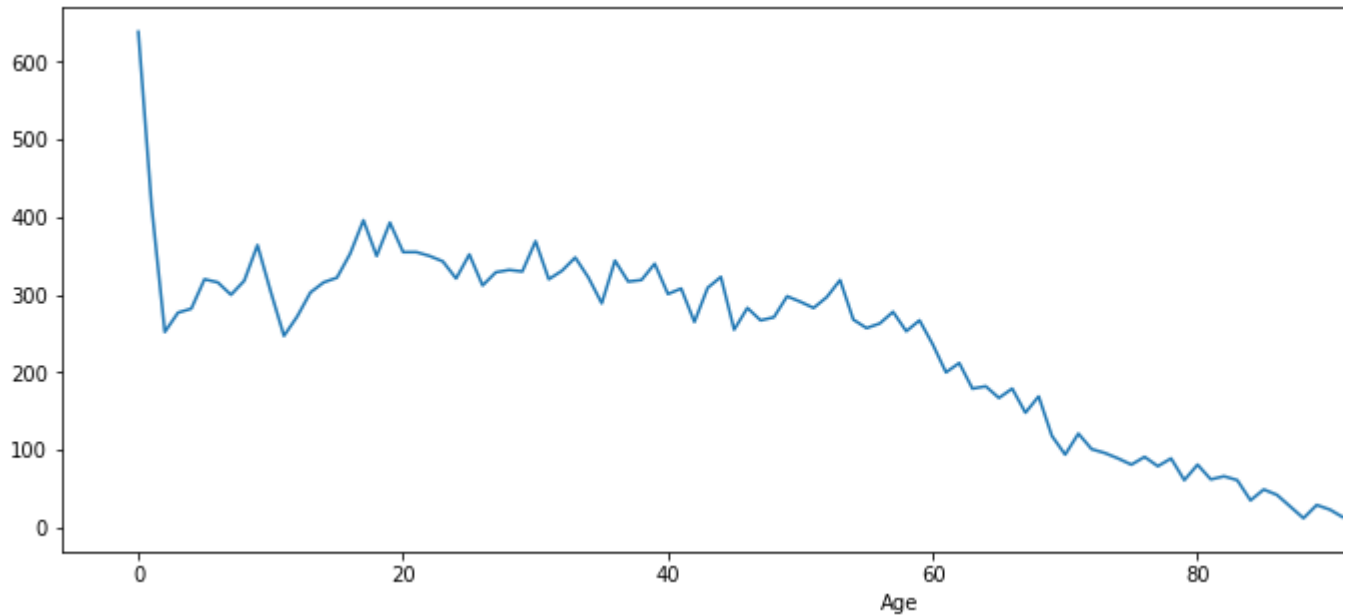
- 16% of people who did not receive the message did not show up for the appointment
- 27% of patients did not attend the appointment in spite of getting a message
- Patients receiving text messages had a higher tendency of missing their appointments

Does the age of a person play any role in determining if the person will attend his appointment or not

Plotting a visual of patients of different ages who did not attend their respective appointments

```
Age_df = df.query('No_show == "Yes"').groupby('Age').No_show.count()
Age_df.plot(kind='line', figsize=(15,5))
```

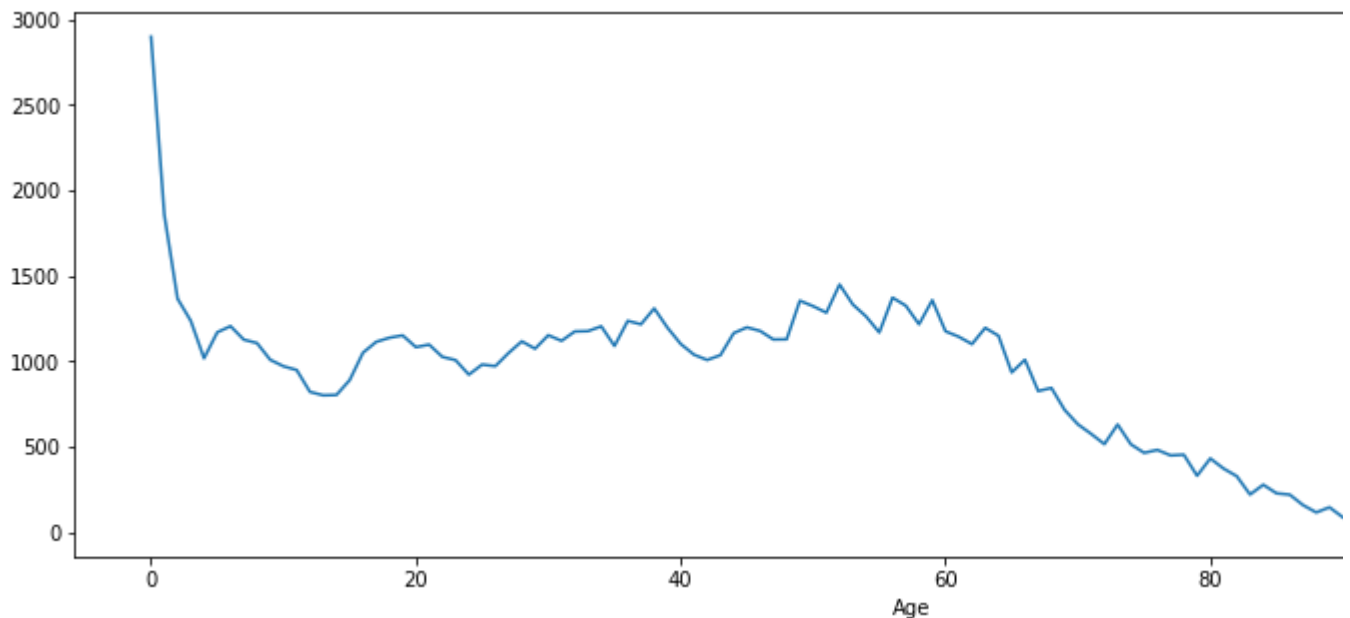

↳ <matplotlib.axes._subplots.AxesSubplot at 0x7fc83b656cc0>



Plotting a visual of patients of different ages who attended their respective appointments

```
Age_df = df.query('No_show == "No"').groupby('Age').No_show.count()
Age_df.plot(kind='line', figsize=(15,5))
```

↳ <matplotlib.axes._subplots.AxesSubplot at 0x7fc83b5e1978>



Inference:

- The number of no show appointments was the highest for infants and appears to be increasing until it declines

- The number of appointments where patients showed up is again, highest for infants which sharp and almost remains constant till the age of 60 with some rises after which it continues to decline
- There is no definite trend between age and possibility of patient showing for appointment

Which neighbourhoods have highest numbers of no-shows?

Neighbourhoods having most amount of No-Shows

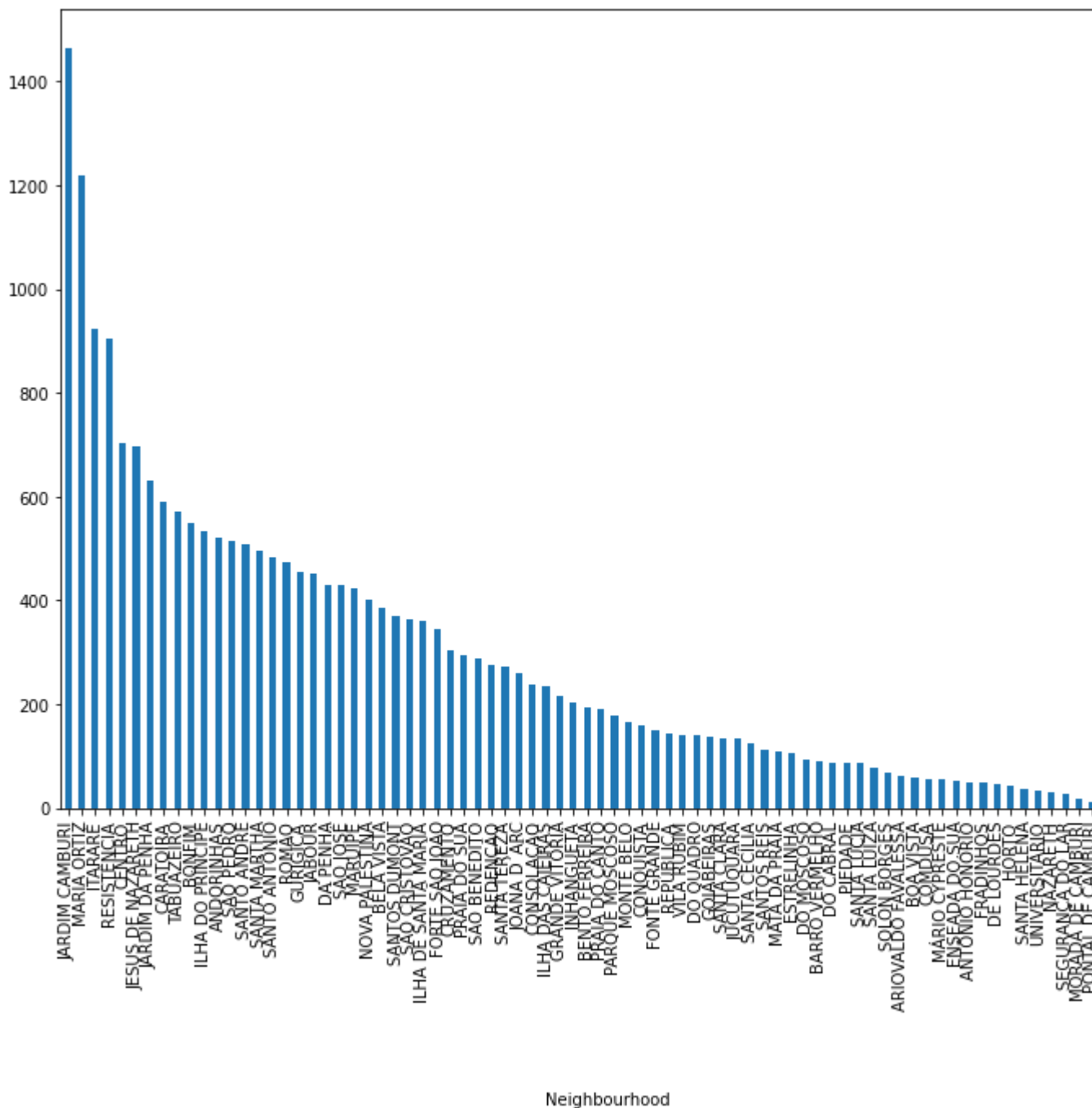
```
area_df= df.query('No_show=="Yes"').groupby("Neighbourhood").No_show.count()
area_df.sort_values(ascending=False, inplace=True)
area_df
```

```
Neighbourhood
JARDIM CAMBURI      1465
MARIA ORTIZ         1219
ITARARÉ             923
RESISTÊNCIA         905
CENTRO              703
...
PONTAL DE CAMBURI    12
ILHA DO BOI          3
ILHAS OCEÂNICAS DE TRINDADE  2
ILHA DO FRADE        2
AEROPORTO            1
Name: No_show, Length: 80, dtype: int64
```

Plotting a graph for better understanding

```
area_df.plot(kind='bar', figsize=(12,9))
```

<matplotlib.axes._subplots.AxesSubplot at 0x7fc83bdf1160>



Areas where most amount of people showed for appointment

```
area= df.query('No_show=="No"').groupby("Neighbourhood").No_show.count()
area.sort_values(ascending=False, inplace=True)
area
```



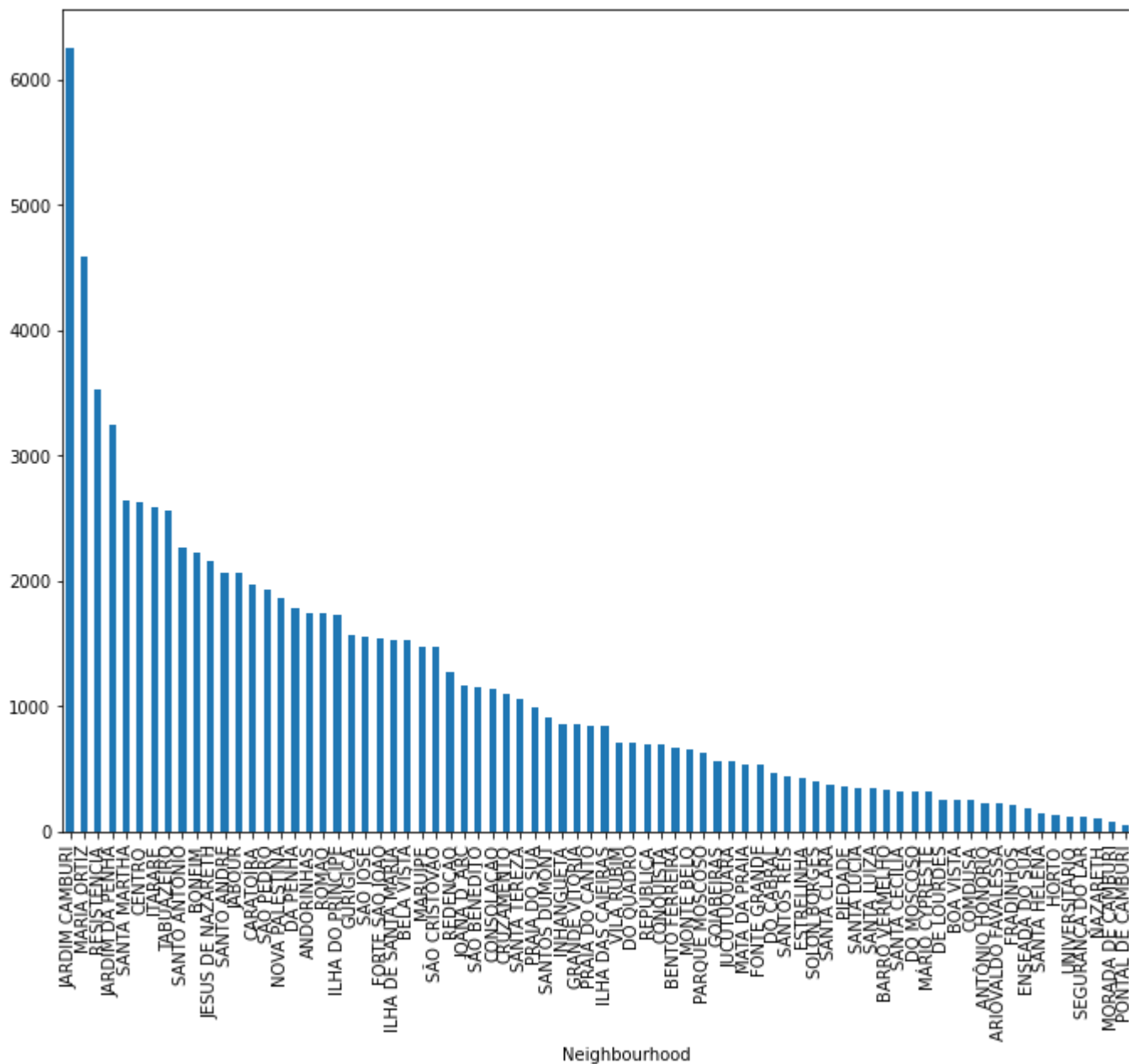
```
Neighbourhood
JARDIM CAMBURI      6252
MARIA ORTIZ         4586
RESISTÊNCIA         3525
JARDIM DA PENHA     3246
SANTA MARTHA        2635
...
PONTAL DE CAMBURI   57
ILHA DO BOI         32
ILHA DO FRADE       8
AEROPORTO           7
PARQUE INDUSTRIAL   1
Name: No_show, Length: 80, dtype: int64
```

PLotting a graph for better understanding

```
area.plot(kind='bar', figsize=(12,9))
```



```
<matplotlib.axes._subplots.AxesSubplot at 0x7fc83bf4fd68>
```



The graphs clearly show that patients from certain areas are more likely to not attend their appointments, residing elsewhere

Is a person have a medical issue more likely to have a no show?

```
hypertension_data = df.groupby('Hypertension').No_show.value_counts()
diabetes_data = df.groupby('Diabetes').No_show.value_counts()
alcoholism_data = df.groupby('Alcoholism').No_show.value_counts()
hypertension_data, diabetes_data, alcoholism_data
```



```

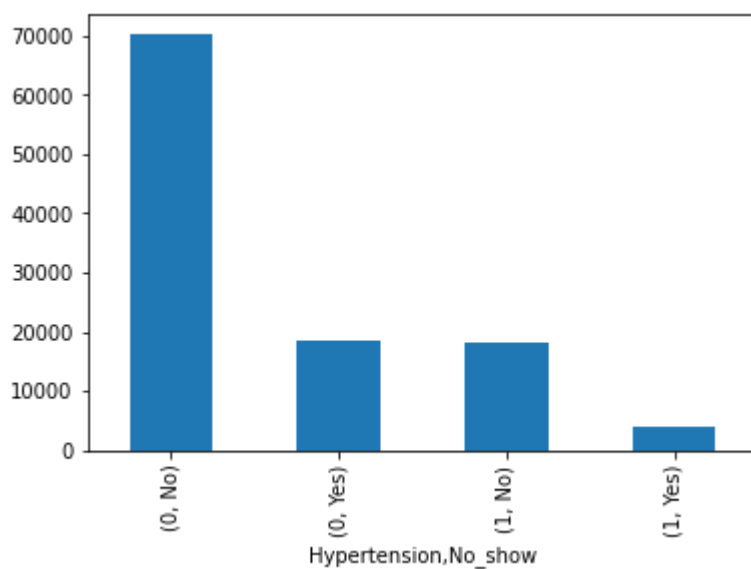
(Hypertension  No_show
0             No      70178
             Yes      18542
1             No      18029
             Yes       3772
Name: No_show, dtype: int64, Diabetes  No_show
0             No      81694
             Yes      20884
1             No      6513
             Yes      1430
Name: No_show, dtype: int64, Alcoholism  No_show
0             No      85524
             Yes      21637
1             No       2683
             Yes        677
Name: No_show, dtype: int64)

```

Plotting graphs for better understanding

```
hypertension_data.plot(kind="bar")
```

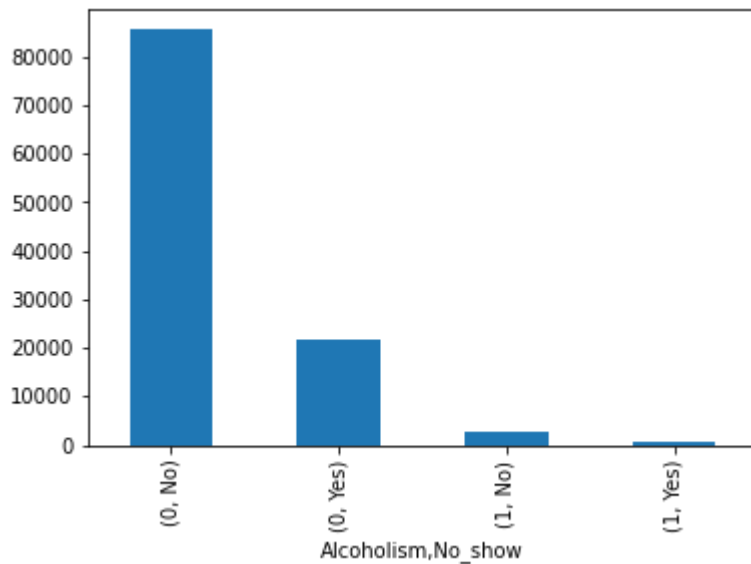
↳ <matplotlib.axes._subplots.AxesSubplot at 0x7fc83c025b38>



```
alcoholism_data.plot(kind='bar')
```

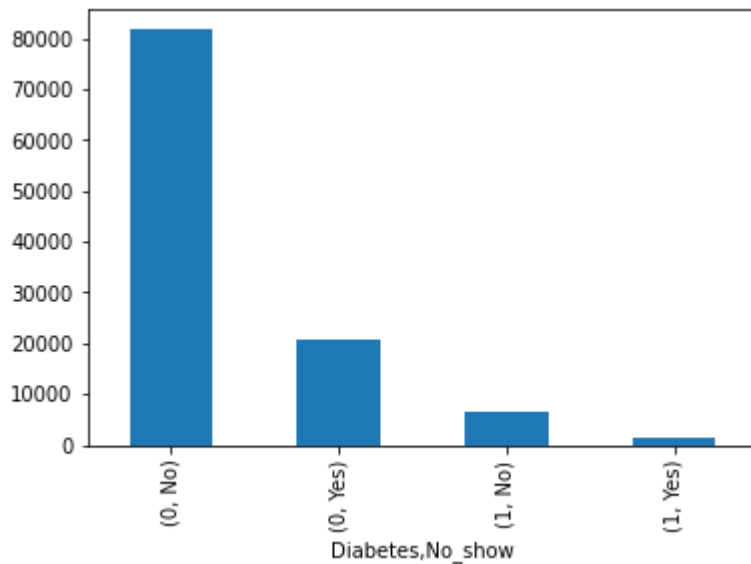
↳

```
<matplotlib.axes._subplots.AxesSubplot at 0x7fc83c131320>
```



```
diabetes_data.plot(kind="bar")
```

```
↳ <matplotlib.axes._subplots.AxesSubplot at 0x7fc83c131cc0>
```



Inference:

- The percent of no shows for a patient with a medical condition is approximately equal to the percent without a pre existing medical condition

▼ Conclusion

- In this project, we analyzed the no show database of patients
- We analyzed all the variables of the dataset

- Gender of a patient does not have influence on whether the patient shows up or no
- Whether the patient shows up or not is affected by the amount of time between the patient scheduled appointment
- Patient is more likely to show up if the time between the patient scheduled his appointment and
- The weekday on which the appointment has been scheduled does not affect the patient's behavior when percentage of patients not showing is the least
- Percentage of patients who received a text message are more likely to not show up as compared to those who received a text message by a small amount
- Age of a person does not affect if the patient attends or misses his appointment
- Percentage of patient having a pre-existing medical condition like Hypertension, Diabetes, Alcoholism, etc. is more likely to miss their appointment as compared to percentage of patients without a medical condition missing their appointment
- In some neighbourhoods, patients are more likely to miss their appointments as compared to others