

Jillian Henry

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Skills:

- Excellent customer service
 - Hardworking
 - Adaptable to new environments
 - Organized
 - Punctual
 - Always eager to learn
 - Detail oriented
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Professional Experience:

SQuark Consulting, LLC, St. Pete, FL

Co-owner/Manager, Nov 2022 - Current

- Responsible for billing and invoicing customers.
- Creating detailed photo reports for customers on the extent of the damage on homes/properties.
- Responsible for logistics and scheduling inspections for northern part of Florida.

Ulta Beauty, Tulsa, OK

Master Stylist, Feb 2021 - Nov 2022

- Perform scalp massages on a client's scalp at the time of a shampoo.
- Shampoo and condition a client's hair and scalp.
- Apply serums and other products to hair for therapeutic or cosmetic purposes.
- Perform cutting, coloring, blow-drying, etc. services on client's hair.
- Educate clients on recommended products for at home upkeep.
- Clean, disinfect, and sanitize work station, equipment, and salon collectively after each client and at the end of each day.

Jara Herron Spa and Salon, Tulsa, OK

Stylist, Apr 2018 - Feb 2021

- Perform scalp massages on a client's scalp at the time of a shampoo.
- Shampoo and condition a client's hair and scalp.
- Apply serums and other products to hair for therapeutic or cosmetic purposes.
- Perform cutting, coloring, blow-drying, etc. services on client's hair.
- Educate clients on recommended products for at home upkeep.
- Clean, disinfect, and sanitize work station, equipment, and salon collectively after each client and at the end of each day.

Conn's Home Plus, Tulsa, OK

Customer Service Representative, Sep 2019 - Apr 2020

- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Operating scanners, scales, cash registers, and other electronics.
- Balancing the cash register and generating reports for credit and debit sales.
- Accepting payments, ensuring all prices and quantities are accurate and providing a receipt to every customer.
- Processing refunds, exchanges, and resolving complaints.

- Maintaining a clean workspace.

JCPenney, Owasso, OK

Stylist, Aug 2017 - Apr 2018

- Shampoo and condition a client's hair and scalp.
- Apply serums and other products to hair for therapeutic or cosmetic purposes.
- Inspect the condition of a client's hair and scalp.
- Provide cutting, coloring, and styling services.
- Clean, disinfect, and sanitize work station, equipment, and salon collectively after each client and at the end of each day.

Psycho Path, Sperry, OK

SFX Lead Makeup Artist, Sep 2014 - Nov 2019

- Open makeup building and prep the paints for other makeup artists.
 - Apply airbrush makeup onto actors in an allotted amount of time.
 - Clean stations and makeup building once all of the actors are finished getting makeup.
 - Help actors remove makeup at the end of every night and close the makeup building.
 - Strike the building at the end of the season and pack everything up for next season.
 - Inventory all of the makeup to update next year's list of needed supplies.
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Education:**Owasso High School****Owasso, OK**

High School Diploma (May 2016)

Tulsa Technology Center Peoria**Tulsa, OK**

Cosmetology License (Oct 2016)

Honors:

National Technical Honors Society (2016)

Volunteer Service:

Sacred Sessions

Tokyo In Tulsa

Psycho Path

References

Travis Thomas, Co-owner/Manager of SQuark

918.899.2163 - Company Manager

Naomi Rivas, Salon Manager, Ulta Beauty

918.812.1282 - Former Services Manager

Marion Adams, Coworker, Jara Herron Spa and Salon

619.203.8228 - Former Coworker