Jill Holmes

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GitHub: /Jillium

Full stack web developer looking to utilize customer service and quality assurance background to create a balanced user experience while utilizing web applications. Currently a full stack flex web development student with the University of Utah coding bootcamp. Newly developed skills in Javascript, CSS, HTML, node.js, MySQL and more. Further learning will include React, MERN, and mongoDB. Focused on responsive web design and great user experience. Recently worked on a team of 4 to build a fan based music website that utilizes the MVC paradigm. Server side rendering with handlebars.js was also used, along with sequelize to manage the database. I am hoping to leverage my previous skills along with my new ones in a role where I can continue progressing.

TECHNICAL SKILLS

Languages: JavaScript, CSS3, HTML5
Applications: GitHub, MySQL
Tools: Express, Node, Handlebars, Bootstrap, Tailwind CSS

PROJECTS

#1 Fan https://github.com/Jillium/no1fan | https://number1fan.herokuapp.com/

Summary: Easy to use app for music lovers to connect and share their music interest
 ● Role: Teammate ● Tools: HTML, CSS, JavaScript, TailwindCSS, MySQL, Express

TechBlog https://github.com/Jillium/tech-blog | https://jilliumtechblog.herokuapp.com/

Summary: CMS Tech Blog ● Role: Sole author ● Tools: HTML, CSS, JavaScript, Sequelize, Bootstrap, Node.js, Express.js

 MoonPhase https://github.com/Jillium/moon-phase| https://jillium.github.io/moon-phase/
   ● Summary: Calendar based site with weather and moon phase information for an astro photographer
   ● Role: Teammate
   ● Tools: HTML, CSS, Javascript, API

EXPERIENCE

Cashier/Self Checkout Attendant Feb 2021-Present Smith's Marketplace Springville, UT
Check out customer orders in an efficient and friendly manner. Maintain a cash drawer without

shortages. Run 6+ self checkout Robots while assisting customers.

Key Accomplishments:
- Frequently utilize multitasking skills
- Perform excellent customer service while also maintaining checkout speed and accuracy.

Quality Assurance Specialist July 2013-Oct 2015 Entrata Provo, UT
Objectively graded and scored randomly selected calls for all associates, meeting established deadlines each week and accurately following all guidelines as found in the QA definitions document. Meet with individual associates to grade calls in person, provide training and answer questions. Monitor department trends in regards to the QA process. Participate in training of new hires with regards to the QA program. Continually work to improve the QA process and definitions.

Key Accomplishments:
- Learned to provide valuable, constructive feedback
- Helped improve and clarify the grading rubric and qa processes.

EDUCATION

Certificate- Full Stack Web Development – University of Utah SLC , UT