Ask testers to complete either Scenario A or Scenario B. Afterwards, ask them them questions in Section 3.

1 Scenario A

Ask the user to find information on a Computer Science course.
Try to make the following observations

- How long did it take them?

- Do they seem fustrated at any time?

- Did they seem confused at any time?

- Did they ever ask for help?

2 Scenario B

Ask the user to casually browse the website. Tell them to click on what interests them.
Try to make the following observations

- Do they seem fustrated at any time?

- Did they seem confused at any time?

- How long did it take them to ask for help?

3   Questions

1 How easy was it to find information?

Hard   0   1   2   3   4   5   Easy

2 What do you think the sliders on the main page do?

3 How easy was the layout on the search results page to understand?

Hard   0   1   2   3   4   5   Easy

4 How informative was the table page?

Not informative   0   1   2   3   4   5   Informative

5 How attractive did you find the university main page?

Not attractive   0   1   2   3   4   5   Attractive

6 If you could improve the site in any way, what would you do?

7 Do you have any other comments?