# **Hospital Management System**

#### **User Manual**

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#### **Table of Contents**

- 1. Introduction
- 2. System Requirements
- 3. User Roles
- 4. Getting Started
- 5. Patient Module
- 6. Doctor Module
- 7. Admin Module
- 8. Key Features
- 9. Troubleshooting

### 1. Introduction

The Hospital Management System (HMS) is a comprehensive web-based application designed to manage and streamline hospital operations. This system facilitates the management of various hospital activities including patient registration, appointment scheduling, doctor management, and administrative tasks.

## 2. System Requirements

#### **Minimum Requirements:**

Web Server: XAMPP/WAMP/MAMP

PHP Version: 7.2.4 or higherMySQL Version: 5.7 or higher

Web Browser: Modern browsers (Chrome, Firefox, Safari)

• Internet Connection: Required for external resources

### 3. User Roles

Role	Access Level	Responsibilities
Patient	Basic	<ul> <li>Register account</li> <li>Book appointments</li> <li>View medical history</li> <li>View prescriptions</li> </ul>
Doctor	Intermediate	<ul> <li>View appointments</li> <li>Manage patient records</li> <li>Write prescriptions</li> <li>Update patient status</li> </ul>
Admin	Advanced	<ul> <li>Manage doctors</li> <li>Manage patients</li> <li>View system reports</li> <li>System configuration</li> </ul>

## 4. Getting Started

## 4.1 Accessing the System

- 1. Open your web browser
- 2. Enter the system URL (localhost/Hospital-Management-System)
- 3. Select your user role (Patient/Doctor/Admin)
- 4. Login with your credentials

## **4.2 First-Time Login**

#### For new patients:

- 1. Click on "Register" on the home page
- 2. Fill in required personal information
- 3. Create a password (minimum 6 characters)
- 4. Submit registration form

#### 5. Login with registered email and password

## 5. Patient Module

#### 5.1 Booking an Appointment

- 1. Login to patient account
- 2. Click "Book Appointment"
- 3. Select preferred doctor
- 4. Choose available date and time
- 5. Confirm booking

#### **5.2 Viewing Medical History**

- Access appointment history
- View prescriptions
- Download medical reports

## 6. Doctor Module

### **6.1 Managing Appointments**

- View daily schedule
- Accept/Reject appointments
- Update appointment status

#### **6.2 Patient Management**

- View patient details
- Add prescriptions
- Update patient records

## 7. Admin Module

#### 7.1 Doctor Management

- Add/Remove doctors
- Update doctor information
- Manage doctor schedules

## 7.2 System Management

- Monitor system usage
- Generate reports
- Manage user accounts

## 8. Key Features

- Secure user authentication
- Real-time appointment scheduling
- Automated email notifications
- Digital prescription management
- Patient history tracking
- Report generation
- User-friendly interface

# 9. Troubleshooting

Issue	Solution
Unable to login	<ul> <li>Check username and password</li> <li>Clear browser cache</li> <li>Contact admin if issue persists</li> </ul>
Appointment booking failed	<ul> <li>Check internet connection</li> <li>Verify doctor availability</li> <li>Try booking for a different time slot</li> </ul>
System not loading	<ul> <li>Check server status</li> <li>Verify database connection</li> <li>Contact system administrator</li> </ul>

# **Contact Support**

## For additional support or queries, please contact:

• Email: support@globalhospital.com

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• Hours: Monday to Friday, 9:00 AM - 5:00 PM