Amazon Bulk Bookseller Shipping Instructions

Arranging the Freight Pickup and Billing

Freight pickup and billing must go to McKenzie's **UPS Freight Account: #3679898 Collect**. Please use Class 65, NMFC Code 161560 on all shipments.

Follow these steps:

- 1. **Register**. Shipping pallets to McKenzie Books will require a UPS account. If you do not have an account, go to http://ltl.upsfreight.com and click the Register button in the upper right corner of the screen.
- 2. Login. Once you have a UPS login, proceed to: http://ltl.upsfreight.com and login.
- 3. Click into Bill of Lading. Click the link from the My LTL Freight screen (show me).
- 4. Fill out the Bill of Lading. Note: When filling out the Bill of Lading, Beaverton and Aloha are considered the same city (show me).
- 5. Click into Pickup Request. Click the link from the My LTL Freight screen (show me).
- 6. Fill out the Pickup Request form (show me). A truck height loading dock is available. Receiving hours are 8 am to 5 pm, M-F.

If you need assistance, visit their online support center. Or, call UPS Freight at 800-333-7400.

Shipping Address

McKenzie Books 21220 NW Amberwood Drive Hillsboro, OR 97124

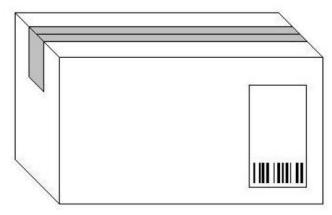
Carton Packaging

- 1. Pack cartons with items relating to only one invoice, whenever possible. If cartons must contain items for more than one invoice, include a carton-level packing slip.
- 2. Pack cartons to weigh no more than 50 lbs/25 kg. Attach a label that clearly indicates "Overweight" to all cartons weighing more than 50 lbs/25 kg.
- 3. Cartons and packing materials (e.g. dunnage, void fill) should sufficiently protect items in transit.
- 4. As an example of an appropriate carton spec, we use an RSC (regular slotted carton), B flute, ECT-32 (edge crush test), 200BH (burst strength).
- 5. Use large-sized dunnage, such as air pillows, full sheets of paper, sheet foam or bubble wrap. Do not use loose fill of any kind, such as Styrofoam peanuts or shredded paper.
- 6. Do not ship items in gaylords (pallet sized cartons).

Carton Labels

1. Print or affix a carton label on the exterior of each carton in an un-obscured location and in a condition that is easily visible, preferably on the side of the carton. **Include a label on every carton.**

2. Do not place carton labels over a seam of the carton. To preserve the readability of carton labels, place them on cartons at least 1.25 "/3.2 cm away from corners, edges or tape that may cover or distort the label. See diagram below:



3. Include the following information on carton labels in at least 12 pt font (in most cases you can use your standard shipping label and add the Invoice #):

Invoice #: (list of all Invoice #s for contents of cartons)

To: McKenzie Books

Attn: Amazon Bulk Bookselling From: (Your Company's Name)

Carton#: (Box ____ of ____)

4. No pricing information or the name of another retailer should appear anywhere on the label.

Building Pallets

- 1. When possible, palletize all LTL and TL shipments.
- 2. When palletizing cartons for shipment, build pallets with the labels facing outwards.
- 3. Use 40"x48"/ 1x1.25 meters, 4-way access, wood pallets, whenever possible.
- 4. Do not ship items on pallets made of weak materials, such as cardboard or particle board.
- 5. Do not ship items on PECO pallets, as they cannot be moved using a standard pallet jack.
- 6. Ship only on pallets that are in good condition and free of damage. Amazon recommends that items be shipped on GMA Standard Grade B or higher grade pallets.
- 7. Stack cartons on pallets so that they are stable and flush on all sides, whenever possible. Brick stacking, with heaviest items on the bottom is recommended.
- 8. Do not let cartons overhang the edges of pallets.
- 9. Stack pallets no higher than 60 "/1.75 meters including the pallet itself.
- 10. Do not ship pallets that exceed 1500 lbs/675 kg in gross weight.
- 11. Securely stretch-wrap cartons to pallets. Ensure that stretch-wrap completely affixes product to the pallet, so as to prevent shifting during transit.
- 12. Pallet exchange or rental return is not available.

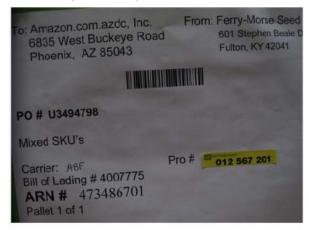
Pallet Labels

1. Affix a pallet label with the following information to each pallet:

Pallet #_____ of ____ total
Bill of Lading number (BOL#)
Pro, waybill, or other carrier tracking number
Invoice number(s)

2. If the pallet is wrapped in plastic, the pallet labels must be placed on the outside of the plastic wrap.





Example of a correctly stacked and stretch-wrapped pallet

Example of a Pallet Label

Click Bill of Lading

My LTL Freight Welcomes NITA ADAMS 10/16/2012

<u>Welcome</u>: <u>My Profile</u>: <u>Logout</u>

Welcome Urgent Rates Images Track Billing Reports BOL Notify MABD Pickups Customize

My LTL Freight

Urgent Services	Rating	Images
Obtain quotes and track your LTL urgent shipments	Get rates for your LTL shipments with pricing provisions automatically applied.	Look up images of your important shipping documents faster and with greater flexibility.
→ <u>Urgent Services</u>	→ Rates	→ <u>Images</u>
Tracking	Billing	Reporting
View your charges and detailed LTL tracking information.	Review your current open invoices and associated documents.	Create your own customized reports in the format you need, with templates for repeat use.
→ <u>Track</u>	→ <u>Billing</u>	→ Reports
Bill of Lading	Notify	Pickup Request
Complete a bill of lading online, with top commodities preloaded. Schedule pictures and link to other applications.	We monitor your shipment activity and, based on your selections, send you (or your designees) notification when chosen events occur.	Schedule the time and place for us to pickup your shipment. You can also elect to receive or send notifications about your pickup status.
→ Bill of Lading	→ <u>Notify</u>	→ <u>Pickup Request</u>
MABD Planner	Customize	
Provides pickup and delivery date options based on your shipment's "must arrive by" delivery window or date.	Customize eBol with your personal settings.	
→ MABD Planner	→ <u>Customize</u>	
	→ <u>Customize</u>	

View, Manage, Pay Online

UPS Freight now offers you the ability to view, manage, and pay your invoices online through the secured UPS Billing Center. Learn more <u>here</u>. To enroll, click <u>here</u>.

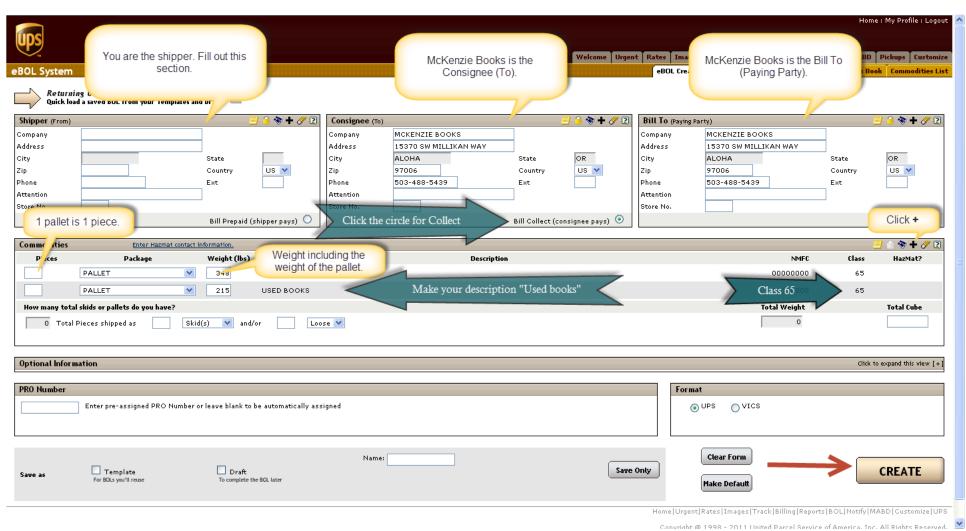
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Related Links

If you ship LTL freight and loose packages, learn how you can now ship both using UPS.com.

→ Learn More

Fill out the Bill of Lading



Click Schedule a Pickup



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My LTL Freight

Urgent Services	Rating	Images
Obtain quotes and track your LTL urgent shipments	Get rates for your LTL shipments with pricing provisions automatically applied.	Look up images of your important shipping documents faster and with greater flexibility.
→ <u>Urgent Services</u>	→ <u>Rates</u>	→ <u>Images</u>
Tracking	Billing	Reporting
View your charges and detailed LTL tracking information.	Review your current open invoices and associated documents.	Create your own customized reports in the format you need, with templates for repeat use.
→ <u>Track</u>	→ <u>Billing</u>	→ Reports
Bill of Lading	Notify	Pickup Request
Complete a bill of lading online, with top commodities preloaded. Schedule pickups and link to other applications.	We monitor your shipment activity and, based on your selections, send you (or your designees) notification when chosen events occur.	Schedule the time and place for us to pick ap your shipment. You can also elect to receive or send notifications about your pickup acus.
→ Bill of Lading	→ <u>Notify</u>	→ Pickup Request
MABD Planner	Customize	
Provides pickup and delivery date options based on your shipment's "must arrive by" delivery window or date.	Customize eBol with your personal settings.	
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→ Learn More

Fill out Pickup Form

