

ICT UM Mail - Staff Email No email is coming to my outlook / smartphones. What should I do?

<http://support.google.com/a/bin/answer.py?hl=en&answer=1071518> Referring to the above link, google is implementing bandwidth quota will hinders /stop email from coming into your devices for a certain amount of time when the quota is reached. How to Create a UMMAIL account? For staff to be able to create a new UMMAIL account : must have an active staff salary number staff status is active in human resource system To register a UMMAIL account: go to <https://ummail.um.edu.my> click create new account enter your staff salary number and IC / passport number follow the guides given to create a new UMMAIL account. Not receiving email from groups. What should I do? When you send mail to any group or mailing list you subscribe to, Gmail automatically skips your inbox and archives the message to save you time and Welcome to Universiti Malaya

My email is too crowded, what can I do ? Email Too Crowded. Google has a tool for that. In our email we can filter email received and move them to a designated folder. Please follow the steps given. <https://drive.google.com/file/d/0B3pttLOCn2vvNEQ5OWpkOXNYZjA/edit?usp=sharing> Backup your inbox, here's how. Please be advised that PTM WILL NOT store any backups of your UMMAIL or SISWAMAIL emails. Therefore please backup your email via the methods given. 1. <http://support.google.com/mail/answer/10957?hl=en&ctx=mail> 2. By using email client (i.e. Microsoft outlook , Mozilla Firefox etc.) -<https://support.google.com/mail/troubleshooter/1668960?hl=en&from=75726&rd=1> - via the second method please take into consideration the bandwidth quota that Google email services is using <http://support.google.com/a/bin/answer.py?hl=en&answer=1071518> How to broadcast official notices? To properly broadcast an official info to all staff