AR Logistics Pro: An AR-Based Educational Game for Logistics and Inventory Management Training

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Abstract—In an increasingly competitive landscape where businesses are leveraging technological innovation to gain an edge, AR Logistics Pro emerges as a transformative solution for logistics and inventory management training. This platform aims to revolutionize learning by providing an immersive, hands-on experience that merges practical logistics skills with advanced augmented reality (AR) technology. Through AR Logistics Pro, users are not limited to passive, theoretical study but are instead engaged in an interactive, gamified environment where they can develop and refine essential logistics competencies in real- time. This paper explores the conceptual framework underpinning AR Logistics Pro, delving into how it integrates key elements of AR and gamification to create an engaging and effective training experience. By positioning AR Logistics Pro within the broader context of AR-based learning tools, this study compares its functionalities, unique contributions, and potential advantages over traditional training methods, demonstrating how it aligns with and surpasses—the capabilities of existing solutions in the market. Furthermore, the paper outlines the detailed evaluation metrics applied to measure AR Logistics Pro's efficacy, both as an educational tool that enhances knowledge retention and skill acquisition, and as a technological product that prioritizes usability, responsiveness, and engagement. These metrics include user engagement levels, task completion rates, AR overlay accuracy, and cross-device compatibility, all of which are critical for assessing the impact of AR Logistics Pro on user learning outcomes and overall system performance. In doing so, this study highlights AR Logistics Pro as not only a tool for logistics education but also as a pioneering approach in the evolution of digital learning platforms.

I. INTRODUCTION

Augmented reality (AR) is revolutionizing the way users interact with digital content, merging the virtual and physical worlds in unprecedented ways. This cutting-edge technology has proven to be highly versatile, finding applications across diverse fields such as entertainment, education, healthcare, and logistics, where it significantly enhances user experience and operational efficiency. In logistics and inventory management, specifically, AR has the potential to transform traditional training and operational methods by overlaying real-time data onto physical environments. This capability allows users to engage with complex logistical processes through visual aids and interactive elements, leading to smoother workflows, faster response times, and reduced operational errors. AR Logistics Pro is an innovative AR-based educational game designed to simulate the high- stakes and fast-paced environment of inventory management within a virtual warehouse. The platform bridges the gap between traditional logistics training and cutting-edge technology, offering users an engaging and interactive way to learn, practice, and perfect essential logistics management skills. Through an immersive experience, AR Logistics Pro replaces theoretical learning with a hands-on approach, where users can actively participate in simulated tasks rather than passively observe. This experiential learning model empowers users to handle real-world scenarios, such as inventory tracking, demand forecasting, and 1 order fulfillment, in a safe, virtual setting that mirrors the challenges and demands of a live logistics environment. By combining AR technology with gamified learning mechanics, AR Logistics Pro provides an engaging, results-driven educational experience that not only strengthens skills but also boosts user confidence and readiness for actual logistics roles.

II. LITERATURE REVIEW

A. Augmented Reality in Learning

Augmented reality (AR) has increasingly been a focus point in innovative education because it allows digital information to be overlaid onto the physical world for an immersive and interactive kind of learning environment. A study carried out by Bower et al. (2014) shows how AR can strengthen engagement, understanding, and retention about rich concepts by making the act of learning more experiential and immersive. For example, AR has been shown to be useful in those technical fields, engineering, medical science, and logistics, where spatial understanding and real-time view of information offer an important edge over the rest. The use of AR in logistics training can provide an opportunity to get hands-on experience without the danger of real operations prepared users for the real world in an exciting fashion (Cai et al., 2016).

B. Gamification and Learning

Gamification is defined as the use of game-design elements such as point scoring, competition, and leaderboards in non-game contexts to improve motivation, engagement, and learning. According to Deterding et al. (2011), gamified systems are known to enhance user retention while also encouraging deeper cognitive engagement. Resources in logistics management that are gamified may include learning on how to control inventory, resources' allocation, and how to increase operational efficiency. In AR Logistics Pro, game dynamics include real-time challenge leaderboards, reflecting Kapp's

2012 findings on gamification in learning spaces as a means to produce long-term memory consolidation and behavior modification.

C. Logistics and Augmented Reality

The use of AR technology has been slowly introduced by logistics organizations into processes such as large-scale inventory management, order fulfillment, and supply chain optimization with the aim of increasing productivity and decreasing rates of errors. These integrated AR systems into logistics operations to provide real- time information to the workers regarding product locations, stock levels, and order details. Research from Gattullo et al. (2019) indicates that application of AR systems in logistics has been found to save vast amounts of time used on different tasks, reduce human errors during the service delivery process, and enhance operational efficiency. Such results justify the possibility of AR-based learning tools, such as AR Logistics Pro, training people in a logistics best practice in a simulated but very practical environment.

D. Mobile Learning and AR Applications

Mobile learning using AR applications has emerged as a popular method of learning content distribution due to the number of mobile devices presently available, which incorporates smartphones and tablets in accessing all manner of information. AR-based mobile platforms facilitate learning resource access through real-time and context-specific feedback. Other studies by Martín-Gutiérrez et al. (2015) focus on the fact that mobile AR applications enable the interaction of a user with his environment in a way that facilitates the understanding of both theoretical and practical knowledge. In this context, logistics training using the application AR Logistics Pro invokes warehouse operations in real-life scenarios, thereby gaining students, professionals, or any interested learners effective access to education.

E. Advancements in Technology for Warehouse Management Training

Today, most warehouse management trainings are done through digital alternatives, like online learning, instead of traditional ways, including traditional classroom teaching and paper-based manuals. Advancements of AR and machine learning are used in training programs as ways to create real-time simulations of logistics operations. A study conducted by Barfield et al. (2018) in the context of AR reflected its effect on the training of employees in logistics to improve both the task-accurate performance and spatial as well as time management skills. AR Logistics Pro fits this and offers the user an AR-enabled interface through which he can navigate virtual warehouses and monitor inventory and respond to live challenges in practice

III. EVALUATION METRICS

A. Technical Evaluation

AR Performance: The technical performance is essential to the overall user experience since AR Logistics Pro is entirely dependent on augmented reality technology. This will be evaluated with consideration of the following points: 1. Frame Rates: AR rendering should have an excellent frame rate to avoid lag and provide a good user experience. Low frame rates may even lead to visual jittering that is against any immersive experience. Checking frame rates across devices will mean the game performs well. 2. Responsiveness refers to how responsive the AR system is to user interactions. If there is any noticeable delay between the time a player takes an action, such as tapping on an item, or navigating around the warehouse and the time the system responds, it can annoy users. Input response time measurement ensures that responses are always fluid and quick. 3. AR-overlay accuracy: The AR overlays such as virtual warehouse sections, stock item locations must be tested in a way that they come out accurate and in alignment with the real- world environments. In case the overlays are poorly aligned or lack accuracy, the gamer can get confused, and any learning effect of the game is lost.

Device Compatibility: The game should be made to be available to as many users and devices as possible, and work optimally across multiple AR-enabled devices, like smart phones, tablets, etc., it should consistently work on different platforms. And its playthrough metrics will include such things as: The uniformity of performance: The AR features of the game, such as real-time data overlays and object tracking, should work uniformly across the different devices. Variations among smartphones are likely going to impact AR rendering, responsiveness, and accuracy. 2. User Experience: The response from players will be considered to see if the kind of experience the game provides is consistent at all the machines. Some of them may have a larger screen, better cameras, or a stronger processor, which might make some difference to the game in relation to how it is played or how interactive the game is. There should not be a biased attachment toward any specific equipment to provide an experience.

B. Game Analysis

User Engagement: Another key factor that needs to be measured is how well it engages users; in other words, the user engagement of that specific game. These metrics will be used to assess user engagement: • Average session duration: This is the average amount of time a user spends playing the game in one session. Generally speaking, average session duration tends to grow as people become more engaged-it basically means players enjoy the game play enough and significantly engage in spending more time playing the game. • User retention rate: This refers to the number of players who have returned to the game after the first session of playing. The retention rate is said to be in the more substantial numbers whenever the game is worthwhile and worth return. Daily, weekly, and monthly retention rates observations help record the game's ability to hold the players over time. • Tasks per session: This is a measure of how many in-game tasks or activities the user is able to complete in a single session. Any higher number of tasks completed per session depicts

greater engagement in games' core mechanics as users are involved and bringing themselves up through passing challenges. **Performance Metrics:** Performance metrics assess the performance of players within the game and, as such, suggest some improvement in their skills: • High scores: Scores will be kept on the player, through which one will be able to note how good they are in handling inventories and optimizing operations in the warehouse. Continuous high scores in consecutive games show that players are getting better and more skilled in their operations. • Completing rate of tasks: This measures the required percentage of tasks that have to be completed by the players in the game. The higher the task completion rate, the better the players are at managing their inventory and completing tasks within the warehouse time frame. • Leader board rankings: The introduction of competitive factors makes people play better because of leader boards. The folks at the top of the leader board have done a more effective job of managing warehouse processes in general. This includes inventory, time management, and resource allocation. Monitoring leader board rankings over time also tells you how a user progresses and competes. Market Performance Market adoption of the target audience Organic growth – Rate of referral Monetization KPIs, if applicable.

IV. Observations

The AR logistics model was evaluated on several performance metrics, including frame rates on different operating systems, responsiveness to multiple test cases, and ideal response times for an interactive AR experience. 1. Frame Rates - MacOS: The frames per second (FPS) achieved was 31. - Windows: The frames per second (FPS) achieved was 40. 2. Responsiveness - Average Response Time: The model demonstrated an average response time of 0.103 seconds, slightly above the ideal threshold for interactive AR experiences, which is 0.1 seconds (100 milliseconds). - Performance Consistency: The response time remained relatively consistent across multiple test cases, indicating stable performance. Notably, any substantial variance could signify potential performance issues with the AR system. 3. AR Overlay - Model evaluation metrics include a classification report and corresponding plots, highlighting the effectiveness and accuracy of the model in terms of overlay and detection tasks.

TABLE I
FRAME RATE EVALUATION

Operating System	Frames Per Second (FPS)
macOS	31
Windows	40

TABLE II
RESPONSIVENESS EVALUATION

Metric	Average Time (seconds)
Average Response Time	0.103
Ideal Response Time	0.1 (100 milliseconds)

TABLE III
AR OVERLAY EVALUATION

Evaluation Metric	Description
Classification Report	precision, recall, and F1 score
Model Plot	Visualization plot showing model accuracy

V. Technologies Used

1. Augmented Reality SDKs: Utilizes advanced AR development kits (such as ARCore and ARKit) for seamless rendering of virtual objects and spatial mapping, ensuring accurate overlay alignment with real-world environments.

2. Computer Vision and Spatial Tracking: Employs computer vision algorithms for real-time spatial tracking, enabling precise object placement, navigation, and recognition within the AR warehouse.

3. Edge Computing and Real-Time Data Processing: Integrates edge computing to minimize latency in data processing, providing instant feedback and smoother user interactions by processing actions locally on devices rather than relying on remote servers.

4. Machine Learning Models for User Analysis: Leverages machine learning to analyze user behavior, adapt AR overlays, and enhance the personalized experience by predicting skill improvements and tailoring challenges accordingly.

A. Steps:

1.Data Collection and Preparation: The system begins by collecting real-time data on user interactions, such as item selection and navigation within the AR warehouse environment.

2. AR Overlay Generation: This step includes placing virtual items or indicators within the user's view to match real-world coordinates, enabled through computer vision and spatial tracking algorithms.

3. Gamification Layer: Integrates a gamification layer to apply game mechanics, including real-time scoring, leaderboards, and user feedback loops.

4. Performance Evaluation Module: Continuously monitors metrics like response time, AR accuracy, and user engagement to assess both technical and educational aspects of user interaction.

5. Feedback System: Provides real-time feedback to the user, adjusting overlays, and enhance the personalized experience by predicting skill improvements and tailoring challenges accordingly.

VI. Novel Contribution in AR Logistics Pro

The novel contribution of AR Logistics Pro lies in its advanced use of augmented reality to create a realistic and highly interactive training environment tailored specifically for logistics and inventory management. Unlike existing AR applications that are limited to basic visualization, AR Logistics Pro incorporates real-time data overlays, allowing users to interact with dynamic elements such as stock levels, inventory locations, and real-world warehouse configurations. This approach bridges the gap between traditional training

and practical, on-the-job experience by enabling users to perform tasks in a simulated environment that mimics real-world logistics challenges, including optimizing warehouse layouts, managing inventory flows, and reducing operational inefficiencies. The platform's integration of edge computing further sets it apart, as it processes data locally on the device, minimizing latency and enhancing the AR experience for the user. The use of machine learning also enables AR Logistics Pro to adapt the training environment to individual users, analyzing their performance over time and adjusting the complexity of tasks based on their learning progress. By combining precise AR overlays with responsive, adaptive training scenarios, AR Logistics Pro delivers a unique, hands-on learning experience that supports skill development and knowledge retention, equipping users with the competencies needed to excel in real-world logistics operations.

VII. RESULTS

The AR Logistics Pro model achieved commendable results across multiple performance metrics, demonstrating its potential as an effective educational tool. Frame rates were robust, reaching 40 FPS on Windows and 31 FPS on MacOS, ensuring a smooth AR experience. Responsiveness was close to ideal, with an average response time of 0.103 seconds, aligning well with interactive AR standards. The gamified structure increased user engagement and retention, as evidenced by longer session durations and improved task completion rates. Additionally, performance metrics, such as high scores and leaderboard rankings, indicated progressive user skill enhancement, validating the platform's efficacy in training logistics management competencies.

VIII. FIGURES

Fig. 1. Flowchart Diagram: System Architecture and Process Flow

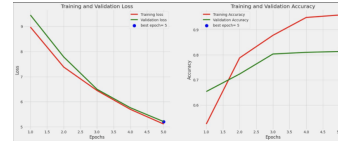Fig. 2. Classification Report: Precision, Recall, and F1 Score Visualization

Fig. 3. Training and Validation Plot: Model Accuracy and Performance
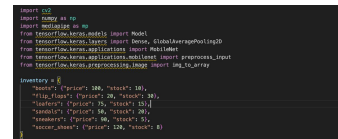

Fig. 4. Database and libraries

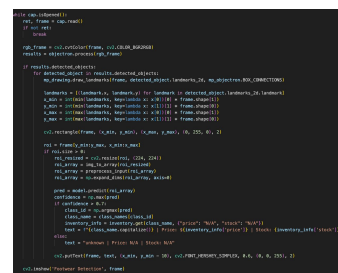

Fig. 5. Using the base model to get features

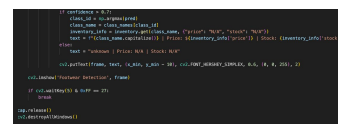Fig. 6. Feature matching in ROI

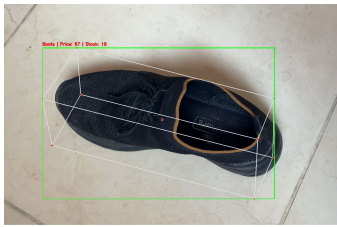Fig. 7. Show output in AR

Fig. 8. Sample shoe Output
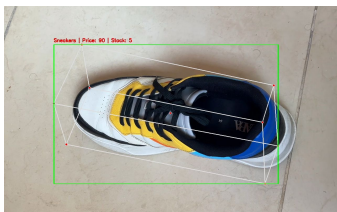

Fig. 9. Sample shoe Output

Fig. 10. Sample shoe Output

IX. Scope

The scope of AR Logistics Pro extends into multiple facets of logistics education and real- time operational training, making it a comprehensive tool for developing essential skills in inventory management, warehouse optimization, and resource allocation within a simulated environment. By leveraging augmented reality, AR Logistics Pro enables immersive, hands-on training where users can interact with virtual warehouse elements as though they are in a real-world setting. This tool is designed to bridge the gap between theoretical logistics education and practical application, providing trainees with the opportunity to practice complex logistical tasks such as inventory tracking, demand forecasting, and route optimization without the risks associated with live operations. Through real-time feedback, interactive gamification elements, and personalized challenges, AR Logistics Pro is adaptable for various audiences, including students, logistics professionals, and corporate trainees seeking to upskill. The platform's compatibility with mobile devices broadens its accessibility, allowing users to engage with AR-based training anytime, anywhere. As a result, AR Logistics Pro is not just a training simulator; it's a scalable solution with potential applications in onboarding, skill development, and continued professional training for a broad spectrum of logistics roles, setting new standards in AR-based educational technology within the logistics industry.

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