



STUDIO CLASS CANCELLATION POLICY

- All cancellations for Studio classes need to be informed to the team via email, WhatsApp or directly on the app at least 12 hours prior to the Scheduled start time of the reserved class.
- Privates and Workshops: Reservations can be cancelled online or by telephone with no charge up to 24 hours prior to the beginning of class.
- If you are added to class from a waitlist, you need to confirm your reservation 3 hours prior to the start of class. For classes that begin at 11 am and earlier, please confirm by 6 pm the day before.
- If a reservation is not cancelled in accordance with the cancellation policy, that class will be deducted from your Class Package.
- If a reservation is cancelled early (before 12 hours of the Scheduled Class Start time), the class is credited to your Physique 57 account to use towards future reservations.
- Single classes, class packages, unlimited packages, special promotions, workshops, and memberships are non-refundable. Unlimited packages and class packages cannot be shared amongst clients. If a reservation is not cancelled in accordance with the cancellation policy, you will be charged for that class or workshop.