



ROLL OVER POLICY

For clients with remaining classes from expired packages, we offer the option to roll over their unused classes.

**PLEASE BEAR IN MIND THAT THIS IS AN EXCEPTIONAL POLICY AND CAN ONLY BE UTILIZED ONCE
BY EACH CLIENT & AT MANAGER'S DISCRETION**

We shouldn't present this as a proactive or promotional offering. Instead, we need to clearly communicate that we're making a special consideration in this particular case.

- The balance classes obtained through this policy are valid for one week from their first attended class.
- We won't be able to provide further extensions on these balance classes, and it's important to note that this benefit can't be combined with frozen packages.
- It's essential to clarify that this policy solely applies to class packages and does not extend to unlimited memberships or single classes.