Jimmy Aragon

8113 Old Austin Road, Selma, Texas 78154 (210)-769-9160 jimmy.araogn36@gmail.com

OBJECTIVE Seeking a summer internship to further my knowledge and

experience in Computer Information Systems.

EDUCATION University of the Incarnate Word, San Antonio, Texas

Bachelor of Science Degree in Computer Information Systems

Specialization: Programming

Graduation Date: May, 2023 G.P.A. 3.61

Related Courses

Programming Languages I, II (C++) Web Development I, II (HTML, CSS, JavaScript)

Scripting Languages (Python) UNIX/Linux Operating Systems

Northeast Lakeview College, San Antonio, Texas

Associate of Liberal Arts Degree

Graduation Date: May, 2020 G.P.A. 3.40

Judson Early College Academy, San Antonio, Texas

Distinguished Highschool Diploma

Graduation Date: May, 2020 G.P.A. 4.0

EXPERIENCE

Feb. – Jun. 2021 Genesis Call Center, LLC., Fayetteville, NC

Call Center Agent

• Taking phone calls from customers and diagnosing their technical issues via a troubleshooting system.

• Follow all company policies to ensure customer security and satisfaction.

• Demonstrate technical knowledge in proprietary software to fulfill job duties.

Part-time Whataburger, San Antonio, Texas

Dec. 2021-present Team Member

• Demonstrate fiscal responsibility with all Company assets by following company cash handling policies.

• Demonstrate ability to be a “team player” by contributing to the team’s success and communicating effectively with other team members.

• Provide a Whataburger-quality service to all customers.

AWARDS/ACHIVEMENTS

* Benjamin A. Gilman International Scholarship

Recipient 2021 for study abroad in Japan

* University of the Incarnate Word Presidential Scholarship Recipient
* Basic Portfolio website made as project for Web Development I

SKILLS/STRENGTHS

* Spanish as a Second Language
* Typing speed of 85 WPM
* Accuracy and attention to detail
* Excellent at problem-solving & logical deduction