

First, treat any cause of shock that you can see or that you have identified from the primary survey, such as severe bleeding.



Then help the casualty to lie down. Raise the casualty's legs, supporting them on a chair, as this will help to improve the blood supply to their vital organs.

 If available, lay them down on a rug or blanket to protect them from the cold.



Call Hospital or 112 for emergency help and tell ambulance control you think they are in shock. If possible, explain what you think caused it.



Loosen any tight clothing around the neck, chest, and waist to make sure it doesn't constrict their blood flow.



While waiting for help to arrive, cover them with a coat or blanket to help keep them warm.

 Remember, fear and pain can make shock worse by increasing the body's demand for oxygen, so try to reassure the casualty and keep them calm if you can.



Monitor their level of response.

 If they become unresponsive at any point, prepare to treat an <u>unresponsive casualty</u>.