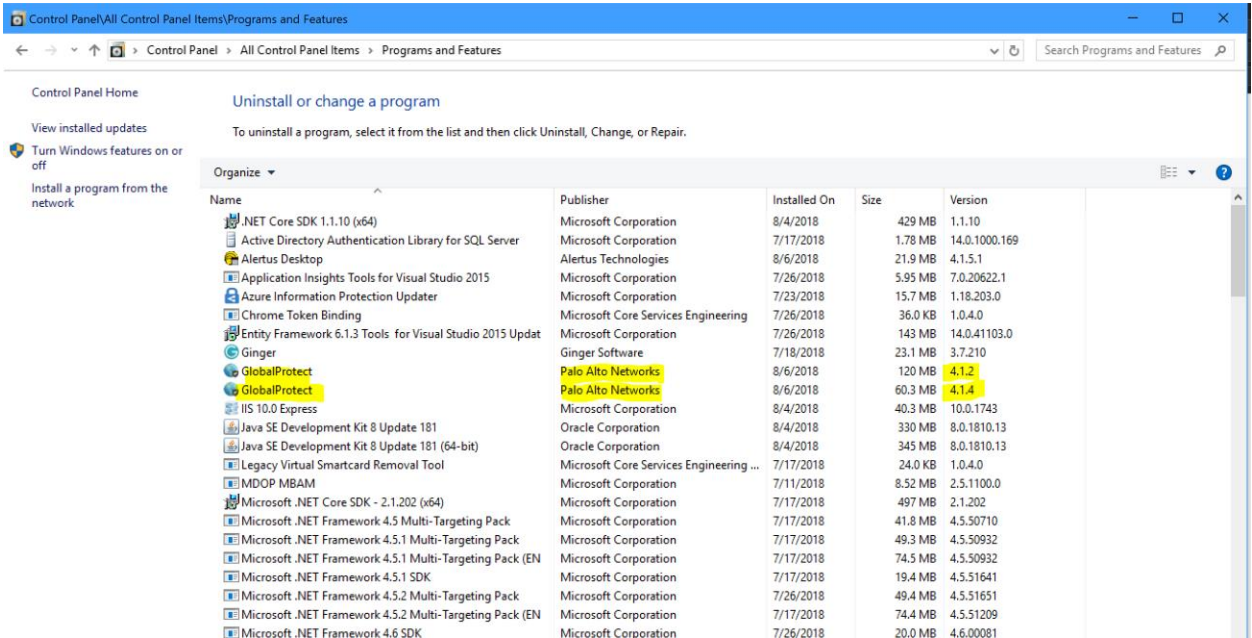


GlobalProtect Desktop Client 4.1.5 Deployment Guide

For user who have **no previously installed GlobalProtect**, go to [step #3](#). For user who have **previously installed GlobalProtect**, go to [step #1](#).

1. Go to Control Panel >> Program and Features.
2. Select GlobalProtect 4.1.5 and Click uninstall. If you do not have 4.1.5, please look for GlobalProtect 4.1.4, 4.1.2 and/or 4.0.6 and uninstall them.

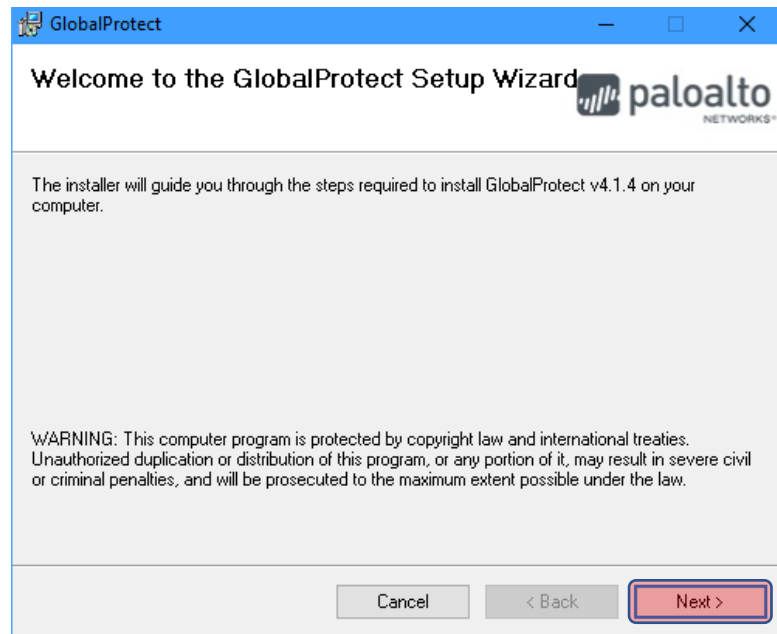


3. Download GlobalProtect Desktop Client 4.1.5-23 from below links:

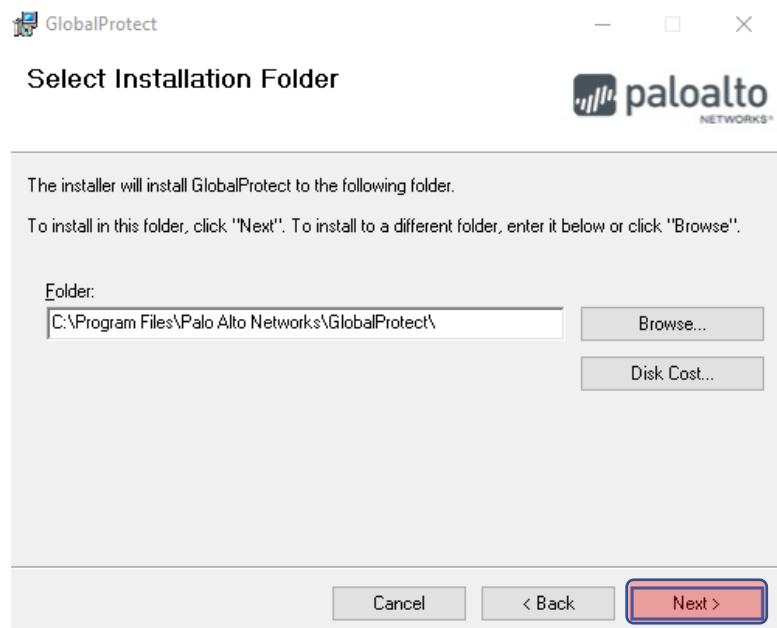
[Download Windows 64 bit GlobalProtect agent](#)

[Download Windows 32 bit GlobalProtect agent](#)

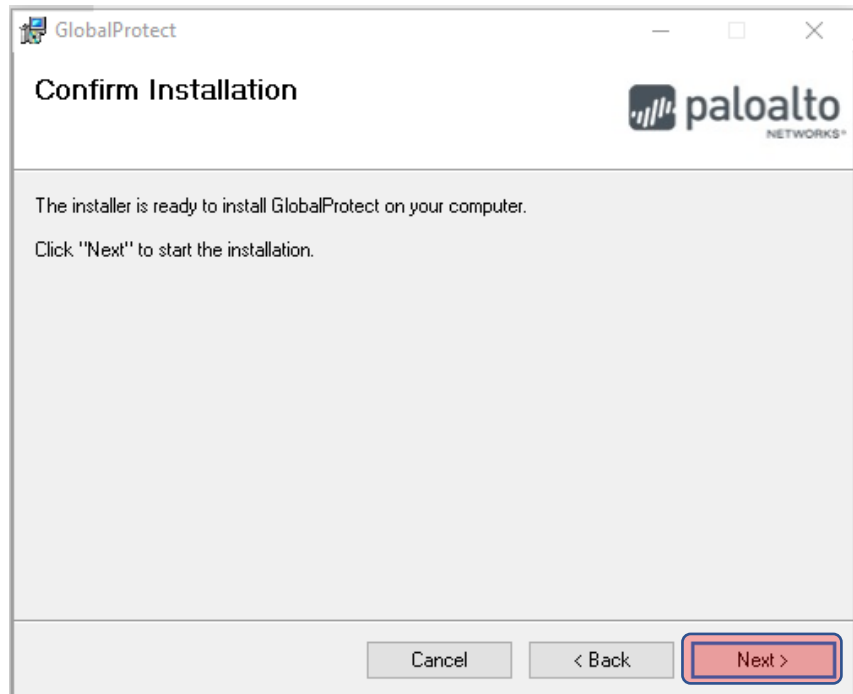
4. The application installation will then launch. Click Next.



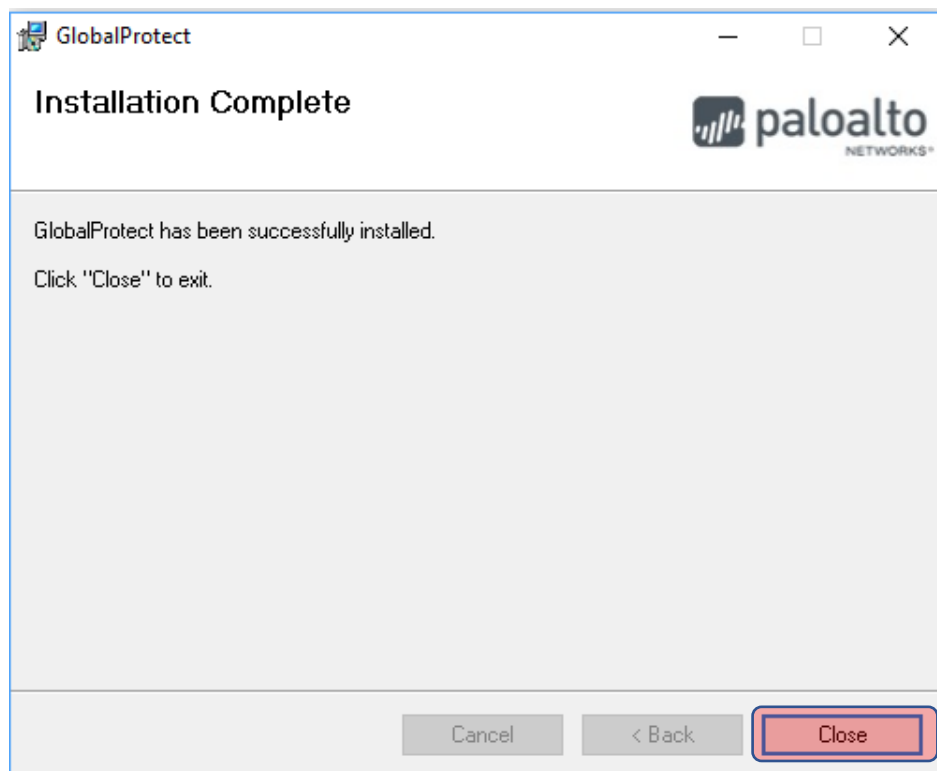
5. Click Next.



6. Click Next.

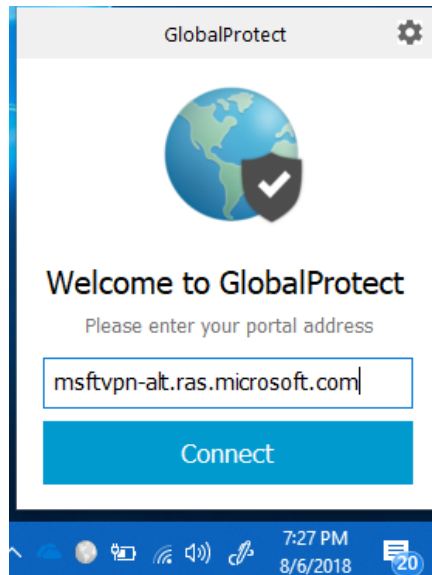


7. Click Close.



8. We are done. GlobalProtect desktop client 4.1.4 automatically will launch for you. Please check the System tray on the taskbar. **Note: It may be hidden in the system tray. Please click the “^” icon to display hidden icons.**

9. Please enter the portal address “msftvpn-alt.ras.microsoft.com”.



Please note: If the portal name is misspelled, the client will hang, and you will need to visit <http://aka.ms/remote> and review the Known Issues section to resolve this issue.