



STARBUCKS™
GLOBAL ACADEMY

certificate

THIS CERTIFICATE IS PROUDLY PRESENTED TO

James J McGuigan jr.

successfully completed, received a passing grade, and was awarded this SGA Honor
Certificate of Completion in

**ASU CSL05: Business Leadership Design:
Closing the Service Quality Gap**

12/24/2016

Date



Certificate ID Number: f4ce67005e624882b88a41af23df775a