- [Problem]: Define? How do we characterise?
- [Method 1]: Explain
 - o [Category 1]: Explain
 - o [Category 2]: Explain
 - o [Category 3]: Explain
 - o [Category 4]: Explain
- [Method 2]: Explain
 - o [Type 1]: Explain
 - o [Type 2]: Explain
 - o [Type 3]: Explain
- [Stages in problem solving]: Steps?
 - o [Step 1]: Explain
 - o [Step 2]: Explain
 - o [Step 3]: Explain
 - o [Step 4]: Explain
- [Problem identification]: Explain? Two ways to identify? Problem ownership?