

BONA CHOW

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I am a final-year maths undergraduate with customer service and sales experience in the energy industry. As a tutor and maths club coordinator I can explain maths concepts to all ages and abilities. I am keen to use my maths and commercial skills to train as an energy industry analyst.

Education

University of Birmingham (2020-2023)

BSc (Hons) Mathematics. Predicted 2:1.

Modules included mathematical modelling, mathematics in industry, real and complex analysis and mathematical finance.

Any Town High School (2013-2020)

A-levels: maths, physics, chemistry. AS-level geography.

9 GCSEs including English language and English literature.

Employment

Inbound customer service adviser, Energex UK call centre (2020-2022)

- Helping customers assess energy costs and tariffs
- Ensuring quality and compliance standards during the switching process
- Meeting and exceeding sales targets consistently

Maths tutoring for 11+ (2019-2020)

- Assessing pupils level of maths and confidence in their abilities
- Preparing and delivering individual lessons
- 100% pass rate of students

Volunteering

Coordinated Year 7 and 8 lunchtime maths club (2018-2020)

I started Maths Buzz so younger pupils could enjoy and succeed at maths. I had to publicise the group and recruit members. I also had to devise a programme of weekly activities. We had a waiting list at the end of the first term and teachers reported that pupils were achieving more in class as a result of the club.

Activities and achievements

- Anytown High School Heads' Award for School Service for creating and running Maths Buzz
- Duke of Edinburgh Bronze and Silver Awards.

Sports

- Member of Birmingham University Cricket 2nd XI
- Captain of Anytown School Cricket 1st XI
- Member of Anytown Rugby Club Under 18's XV