# Testing ML Systems

Things that may be obvious in retrospect (but perhaps not the first time around)

### **Deep Dream**

#### Talk through <u>example</u>

- Key points to cover
- Insight behind Deep Dream
- Gradient Ascent
- Functional API

#### Also, midterms look good!

Returned tonight, we'll curve and post grades as soon as we can.

### Administrative stuff

#### Guest lecture next week

- Reinforcement learning
- Gabriela Tavares, an engineer on search, received her PhD from Caltech.
- Fundamentals of RL & an intro to deep RL.



### Today's agenda

#### Testing

#### Two helpful papers

- Hidden Technical Debt in Machine Learning Systems
- What's your ML test score?

I love this style of writing, simple collections of useful advice.

#### Structured data

- Feature columns (now in Keras)

  Used heavily in production with structured data
- "Wide and Deep" models for ranking Powers Google Play.

Lecture 9

### A lot of testing is obvious in retrospect

- Many of the best practices in this talk aren't rocket science.
- They're learned from assorted mistakes over the years.
- One of the best ways to avoid those in your own work is just having an awareness of these topics.

# Why test?

### Why test?

The goal is not to add new functionality, but to **enable future improvements**, reduce errors, and improve maintainability.

- This one is important. Most of the time, you will be working with large codebases written by other people over a long time. They will be too large to understand (it could take months before you have a firm grasp on everything).
- How can you know your changes won't break anything?



#### **Testing on the Toilet**



#### What Makes a Good End-to-End Test?

An end-to-end test tests your entire system from one end to the other, treating everything in between as a black box. End-to-end tests can eatch bugs that manifest across your entire system. In addition to unit and integration tests, they are a critical part of a balanced testing diet, providing confidence about the health of your system in a near production state. Unfortunately, end-to-end tests are slower, more flaky, and more expensive to maintain than unit or integration tests. Consider carefully whether an end-to-end test is warranted, and if so, how best to write one.

Let's consider how an end-to-end test might work for the following "login flow":



In order to be cost effective, an end-to-end test should focus on aspects of your system that cannot be reliably evaluated with smaller tests, such as resource allocation, concurrency issues and API compatibility. More specifically:

- For each important use case, there should be one corresponding end-to-end test. This should include one
  test for each important class of error. The goal is the keep your total end-to-end count low.
- Be prepared to allocate at least one week a quarter per test to keep your end-to-end tests stable in the face
  of issues like slow and flaky dependencies or minor UI changes.
- Focus your efforts on verifying overall system behavior instead of specific implementation details; for
  example, when testing login behavior, verify that the process succeeds independent of the exact messages or
  visual layouts, which may change frequently.
- Make your end-to-end test easy to debug by providing an overview-level log file, documenting common test
  failure modes, and preserving all relevant system state information (e.g.: screenshots, database snapshots,
  etc.).

End-to-end tests also come with some important caveats:

- System components that are owned by other teams may change unexpectedly, and break your tests. This
  increases overall maintenance cost, but can highlight incompatible changes
- It may be more difficult to make an end-to-end test fully hermetic; leftover test data may alter future tests
  and/or production systems. Where possible keep your test data ephemeral.
- An end-to-end test often necessitates multiple test doubles (fakes or stubs) for underlying dependencies; they
  can, however, have a high maintenance burden as they drift from the real implementations over time.

More information, discussion, and archives:

testing.googleblog.com



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#### Testing on the Toilet



#### **Keep Cause and Effect Clear**

Can you tell if this test is correct?

```
208: @Test public void testIncrement_existingKey() {
209: assertEquals(9, tally.get("keyl"));
210: }
```

It's impossible to know without seeing how the tally object is set up:

The problem is that the modification of key1's values occurs 200+ lines away from the assertion.

Otherwise put, the cause is hidden far away from the effect.

Instead, write tests where the effects immediately follow the causes. It's how we speak in natural language: "If you drive over the speed limit (cause), you'll get a traffic ticket (effect)." Once we group the two chunks of code, we easily see what's going on:

```
private final Tally tally = new Tally();
    @Test public void testIncrement newKev() {
      tally.increment("key", 100);
      assertEquals(100, tally.get("key"));
     @Test public void testIncrement existingKey() {
      tally.increment("key", 8);
9:
      tally.increment("key", 1);
10:
      assertEquals(9, tally.get("key"));
12: @Test public void testIncrement incrementByZeroDoesNothing() {
      tally.increment("key", 8);
      tally.increment("key", 0);
15:
      assertEquals(8, tally.get("key"));
16: }
```

This style may require a bit more code. Each test sets its own input and verifies its own expected output. The payback is in more readable code and lower maintenance costs.

#### More information, discussion, and archives:

testing.googleblog.com



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### Testing, as we usually think about it

An important and interesting field. I think it's often undervalued and (incorrectly!) seen as boring.

- Unit tests
- Regression tests
- Integration tests, mocks, stubs.
- End-to-end tests

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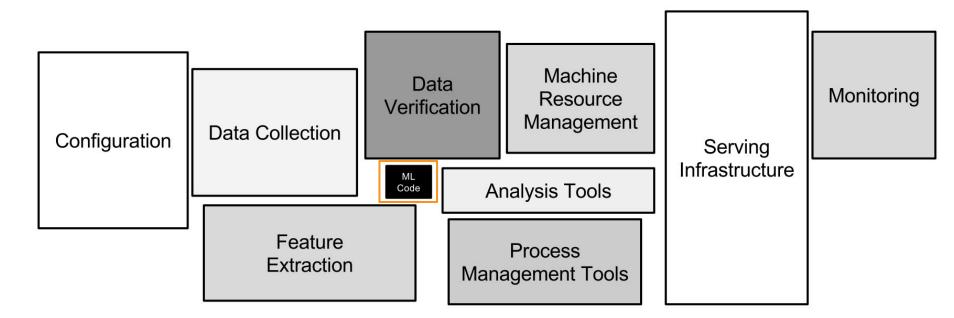
Lecture 9 - 10

Only a small fraction of real-world ML systems is composed of the code for the model, as shown by the small black box in the middle.

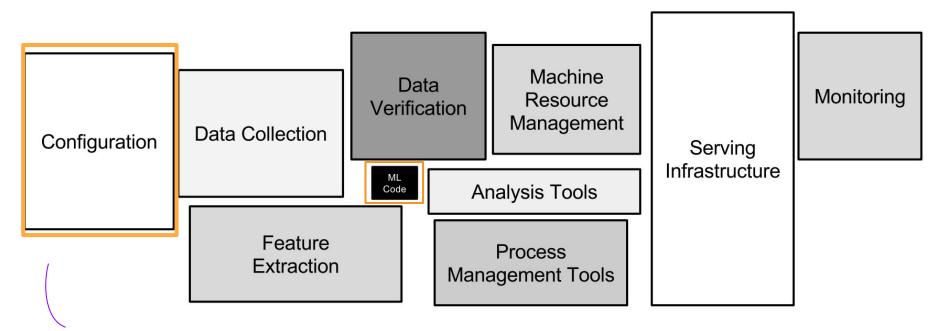


Defining and tuning an accurate model.

Only a small fraction of real-world ML systems is composed of the code for the model, as shown by the small black box in the middle.



Only a small fraction of real-world ML systems is composed of the code for the model, as shown by the small black box in the middle.



Should be checked into repo and treated as code (w/ code reviews for changes).

### Hidden Technical Debt in Machine Learning Systems

Another one of those excellent papers that few people noticed until recently.

#### Developing and deploying ML systems

• ?

#### Maintaining them over time

•

# Hidden Technical Debt in Machine Learning Systems

Another one of those excellent papers that few people noticed until recently.

#### Developing and deploying ML systems

Fast and cheap.

#### Maintaining them over time

Difficult and expensive (many people, many code changes)

### Technical debt

Another phrase I like: "mortgaging the future".

May be paid down by...

• Refactoring code, improving unit tests, **deleting dead code**, reducing dependencies, tightening, APIs, and improving documentation.

**Deferring such payments result in compounding costs.** 

• Hidden debt is dangerous because it compounds silently.

\$460M loss + \$12M fine

Bug in an automated system caused trades losing \$472 million in 45 minutes.

 An obsolete code path designed to be used in an experimental environment was activated in production, causing unexpected behavior.

#### Quick discussion

In retrospect, how would you fix the above?

https://www.sec.gov/news/press-release/2013-222

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#### Ouick discussion

In retrospect, how would you fix the above?

Should have been removed from codebase

https://www.sec.gov/news/press-release/2013-222

"During the first 45 minutes after the market opened on August 1, Knight Capital's router rapidly sent more than 4 million orders into the market when attempting to fill just 212 customer orders."

#### Quick discussion

In retrospect, how would you fix the above?

"During the first 45 minutes after the market opened on August 1, Knight Capital's router rapidly sent more than 4 million orders into the market when attempting to fill just 212 customer orders."

#### Quick discussion

- In retrospect, how would you fix the above?
- Enforce limits on your systems.

# Testing in ML is much harder

Why?

### Testing in ML is much harder

#### Data influences behavior

 We're using ML exactly when it's difficult or impossible to write software logic to product the desired behavior without depending on data.

A number of the following ideas may feel obvious in retrospect. They're important to be aware of.

### Testing in ML is much harder

#### Data influences behavior

- We're using ML exactly when it's difficult or impossible to write software logic to product the desired behavior *without* depending on data.
- This makes testing components of ML systems in isolation difficult: a small change in data can have large downstream effects.
- Changing Anything Changes Everything.

A number of the following ideas may feel obvious in retrospect. They're important to be aware of.

What could go wrong with this example?

### Anti-pattern

In order to serve an embedding trained with an Estimator, you can send out the lower dimensional representation of your categorical variable along with your normal prediction outputs. Embedding weights are saved in the

SavedModel, and one option is to share that file itself. Alternatively, you can serve the embedding on demand to clients of your machine learning team—which may be more maintainable, because those clients are now only loosely coupled to your choice of model architecture. They will get an updated embedding every time your model is replaced by a newer, better version.

### Simple example: cascades

Say model m<sub>a</sub> is used as an input to m<sub>b</sub>

- Updating m<sub>a</sub> changes the distribution of inputs to m<sub>b</sub> causing unexpected behavior.
- Designers of m<sub>h</sub> may not have been aware m<sub>a</sub> changed.

### Entanglement

ML systems mix signals together

• Consider a system that takes features  $\mathbf{x_1}$ , ...,  $\mathbf{x_2}$  as input

If we change the distribution of  $\mathbf{x_1}$  in the data, the importance or weights on the remaining features may all change.

Data should be versioned.

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If we change the distribution of  $\mathbf{x_1}$  in the data, the importance or weights on the remaining features may all change.

- Likewise, adding a new feature x<sub>n+1</sub> can cause similar changes.
- As can removing a feature.

Data -- and services that provide features -- should be versioned.

# Entanglement is true for hyperparameters as well

#### None of these are independent

- # of layers
- # of units
- epochs
- batch size
- optimizer
- optimizer settings
- weight initialization
- The version of your library (probably)
- etc

### **Undeclared Consumers**

Often, a prediction from a ML model is made widely accessible, either at runtime or by writing to logs later consumed by other systems.

• **Quick discussion**: what can go wrong if you consume data from one system's output, without them knowing about it?

### **Undeclared Consumers**

Often, a prediction from a ML model is made widely accessible, either at runtime or by writing to logs later consumed by other systems.

- Without access controls, some of these consumers may be undeclared, silently using the output of a given model.
- Creates a hidden dependency on the model elsewhere in the stack.
- Changes to the model will have downstream consequences often in ways that are poorly understood and hard to detect.

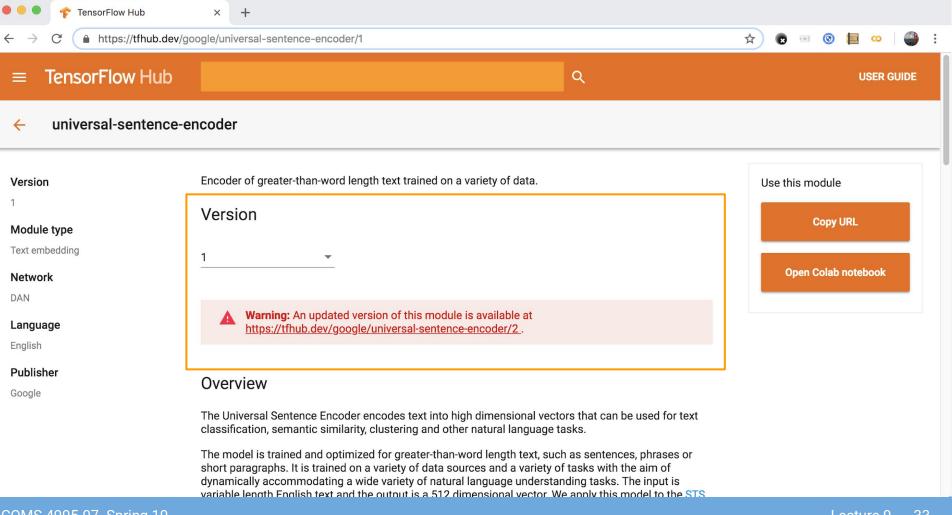
This can be addressed with access restrictions or SLAs.

### Unstable Data Dependencies

A model **m**<sub>1</sub> uses pretrained embeddings as input.

- Engineering ownership of the embeddings changes. Improvements are made to increase their accuracy.
- Has an unintended consequence on  $\mathbf{m}_{\mathbf{1}}$ , which is now miscalibrated.

This can be addressed by <u>versioning data</u> - which is the approach taken by TF Hub.



### Underutilized Data Dependencies

This one is less obvious.

In code, underutilized dependencies are packages that are mostly unneeded.

- In ML, underutilized data dependencies are input signals that provide little incremental benefit.
- These can be removed with little to no determinant.
- There is a cost to keeping them.

Quick discussion: what's the cost?

### Example

E.g., ICD-9 or ICD-10.

EHR setting. A hospital is updating from old procedure codes to new ones.

- To ease transition, new codes are added to system alongside the old ones.
- All records have both codes.
- A year later, the database used to look up the old codes is shutdown.

New records now only have the new code. What happens?

### Example

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New records now only have the new code.

This will not be a good day.

## More examples

### Legacy Features

• A feature F is included in a model early in its development. Over time, F is made redundant by new features, but not removed.

## More examples

#### **Bundled Features**

- A group of features is evaluated and found to be beneficial.
- Because of deadline pressures, all the features in the group are added to the model, possibly including features with little or no value.

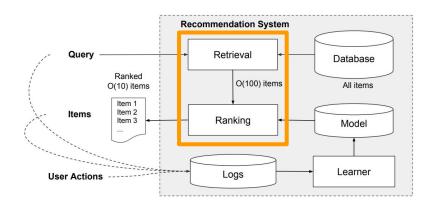
## More examples

### **Epsilon-features**

- Tempting to improve model accuracy...
- ... even when the accuracy gain is small or when the complexity of a new feature might be high.

## Feedback loops

- The ranker's output impacts metrics...
- ... which are recorded in logs.
- ... which are used to train the retriever.
- ... which provides data for the ranker.



Tip: place action limits on systems designed to take actions in the real world

• E.g., maximum # of emails that can be marked as spam.

Trigger an alert if reached.

Tip: monitor distribution of predicted labels

- Should roughly equal that from the training data.
- Divergence might signal a bug or a condition that needs attention.

# Continued

## What's your ML Test Score?

Also great work.

A collection of best practices learned from experience

Here are a few of my favorites.

Definitely read the rest on your own.

<u>Hidden Technical Debt in Machine Learning Systems</u>

### Test that preprocessing code is **identical** between training and serving

- Ideally, use the same codepath.
- Challenging w/ different languages and systems.
- E.g., vectorizing text in Keras (Python) when deploying your model in a webpage (with TensorFlow.js).
- Or, more commonly, when reusing a model developed by someone else with a messy, spaghetti code data preprocessing pipeline.

### Test the relationship between offline proxy metrics and the actual impact metrics

- Improving accuracy sounds good! But, does it matter?
- If you tell your boss Sarah you've improved the Ranker's accuracy by 7%, what will she say?

### Test the relationship between offline proxy metrics and the actual impact metrics

- Improving accuracy sounds good! But, does it matter?
- If you tell your boss Sarah you've improved the Ranker's accuracy by 7%, what will she say?
- How do the metrics we measure in our model correspond w/ metrics we care about in the real world (e.g., user satisfaction)?

#### Quick discussion:

How can you measure this?

#### Test the effect of model staleness

• If predictions are based on a model trained yesterday versus last week versus last year, what is the impact on the live metrics of interest?

#### **Quick discussion**

- How often do you think a large software company retrains their recommendation models?
- Every... minute? Hour? Day? Week? Month? Year?

### Test against a simpler model as a baseline

- E.g., a linear model with a few features.
- Use this to confirm a more complex model and more features are worth it.

#### Test on data slices

- Say your model is very accurate on the entire dataset.
- Are there any segments of users for whom it's not?
- In addition to testing on the entire dataset, consider testing on subsets (be careful not to introduce bias here).

### Canary

Deploy new models to a small number of users (say, 2%) before scaling up.



#### Rollbacks

- Build and test reliable infrastructure to support rolling back to previous versions of your model in production in case of problems.
- This is hard, but important, and will help you sleep at night.

# Structured data

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## The world is <u>not</u> a Kaggle competition

### Perception problems on Kaggle

Almost always won by DL

#### Structured data problems on Kaggle

Almost always won by tree-based models

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### Perception problems on Kaggle

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Almost always won by tree-based models

How can we go further? What can we do that's new?

# Challenges with structured data

As usual, it's not modeling! What's hard here?

- Quick discussion: where does most of your time go when trying to classify structured data?
- Imagine you're working with medical records collected by several institutions and hundreds of providers.

# Challenges with structured data

As usual, it's not modeling! What's hard here?

- Quick discussion: where does most of your time go when trying to classify structured data?
- Imagine you're working with medical records collected by several institutions and hundreds of providers.

Data cleaning. Interesting question: is this as necessary with DL?



Two of my favorite libraries. How do they fare on the structured data example in TensorFlow? github.com/tensorflow/models/tree/master/official/wide\_deep

For most typical business problems, random forests in scikit-learn are all you need.
 Always use a tree-based model as a strong baseline. For most business problems, it's probably the best solution.

### DL creates new opportunities

Ability to combine structured + unstructured data in a single model.

#### Quick discussion:

Any ideas? How might this look in a medical domain?

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### DL creates new opportunities

Ability to combine structured + unstructured data in a single model.

#### **Quick discussion**:

Any ideas? How might this look in a medical domain?

Imagine training a model on structured data (age, blood glucose, bp, etc) + the complete written notes(!) and/or + images(!) and/or + raw output of EKGs, etc.

For most typical business problems, random forests in scikit-learn are all you need.
 Always use a tree-based model as a strong baseline. For most business problems, it's probably the best solution.

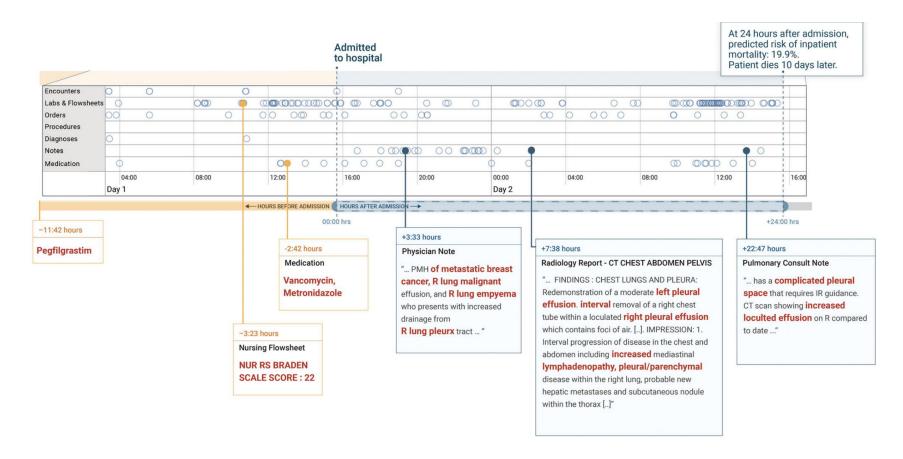
### DL creates new opportunities

- Ability to combine structured + unstructured data in a single model.
- Less need for data cleaning (instead of mapping terms to a canonical format, use an embedding to learn the relationships)

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 Always use a tree-based model as a strong baseline. For most business problems, it's probably the best solution.

### DL creates new opportunities

- Ability to combine structured + unstructured data in a single model
- Potentially, less need for data cleaning (instead of mapping terms to a canonical format, use an embedding to learn the relationships)



Scalable and accurate deep learning for electronic health records

#### Dataset contained

- **Structured data**: Patient demographics, provider orders, diagnoses, procedures, medications, laboratory values, vital signs, and flowsheet data.
- Unstructured data: Free-text medical notes

What's interesting:

- Temporal sequence
- Minimal data cleaning

Datasets were mapped to a high-level representation of healthcare data, but each individual site's idiosyncratic codings were left unchanged (e.g., shorthand not corrected in structured data attributes).

A few notes for people reading at home. There are a couple of areas where DL on structured data fails, and few new opportunities.

- Ability to process structured data w/ less data cleaning.
- Ability to combine structured and unstructured data

If you're working on a business problem (say, a 10<sup>2</sup> to 10<sup>5</sup> rows of structured data in a CSV file): use a tree-based model (at a minimum as a strong baseline, and probably a best solution).

If your problem has 10<sup>6</sup> to **10<sup>9</sup> rows**, and/or unstructured data as well -> consider DL.

Not uncommon, Google Play Store was trained on 500 x 10mg examples in 2016.

More importantly, opportunities abound for research in avoiding data cleaning.

Scalable and accurate deep learning for electronic health records

# Facets and structured data walkthrough

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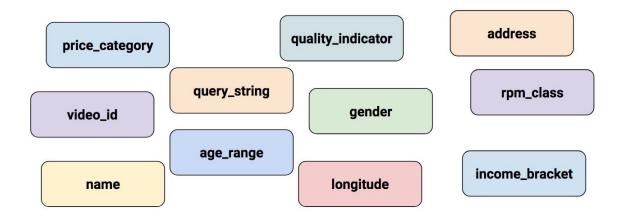
# Feature columns

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### Latest code

https://www.tensorflow.org/alpha/tutorials/keras/feature\_columns

# Say you have a bunch of structured data in a CSV



Feature columns describe how to treat each column

## Numeric columns

```
# Raw input to a numeric column.
year_feature = tf.feature_column.numeric_column(key="Year")
```

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### **Bucketized columns**

```
# Raw input to a numeric column.
year_feature = tf.feature_column.numeric_column(key="Year")
 Then, bucketize the numeric column on the years 1960, 1980, and 2000.
bucketized_year = tf.feature_column.bucketized_column(
    source_column = year_feature,
    boundaries = [1960, 1980, 2000])
                                                      1960
                                                                 1980
                                                                              2000
                                                                     Bucket 2
                                                                               Bucket 3
                                               Bucket 0
                                                         Bucket 1
```

# Categorical columns

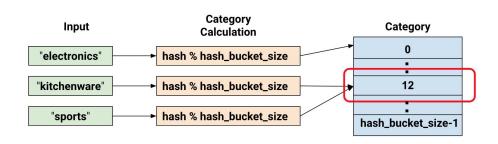
```
# Create a categorical feature by mapping the input to one of
# the elements in the vocabulary list.
category_feature =
    tf.feature_column.categorical_column_with_vocabulary_list(
        key="category",
                                                 "kitchenware"
        vocabulary_list=["kitchenware",
                           "electronics",
                                                  "electronics"
                           "sports"])
                                                   "sports"
```

### Hashed columns

#### # Create a hashed feature column

```
hashed_feature_column =
    tf.feature_column.categorical_column_with_hash_bucket(
        key = "category",
        hash_bucket_size = 100) # The number of hash buckets
```

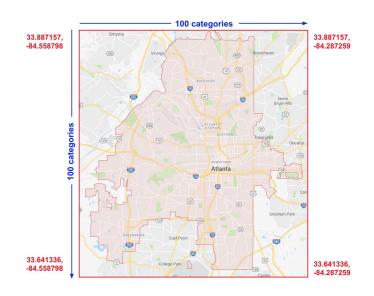
Collisions happen \_\_(")\_[



## Crossed columns

```
# Bucketize latitude and longitude
latitude_fc = tf.feature_column.bucketized_column(
    tf.feature_column.numeric_column('latitude'),
    list(atlanta.latitude.edges))
longitude__fc = tf.feature_column.bucketized_column(
    tf.feature_column.numeric_column('longitude'),
    list(atlanta.longitude.edges))
```

Feature crosses enable a linear model to learn separate weights for each combination of features.



## Crossed columns

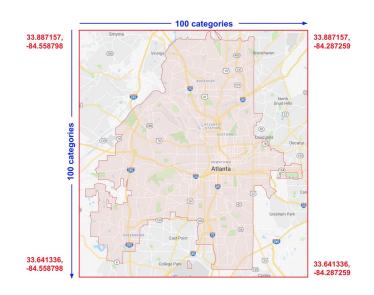
```
# Cross the columns, using 5000 hash bins.

crossed__fc = tf.feature_column.crossed_column(
        [latitude_fc, longitude_fc], 5000)

# Produces a grid of features, e.g.,

(0,0), (0,1), ..., (0,99)
...
(99,0), (99,1), ..., (99, 99)
```

Feature crosses enable a linear model to learn separate weights for each combination of features.

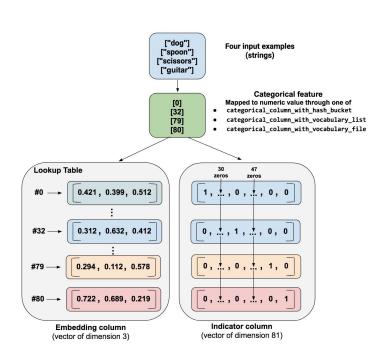


## Embedding columns

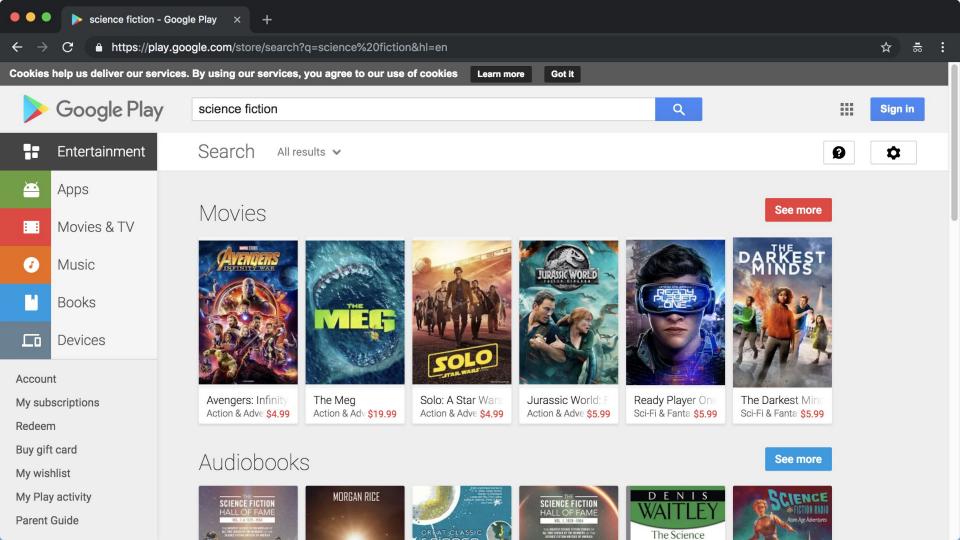
```
categorical_column = ... # Create any categorical column

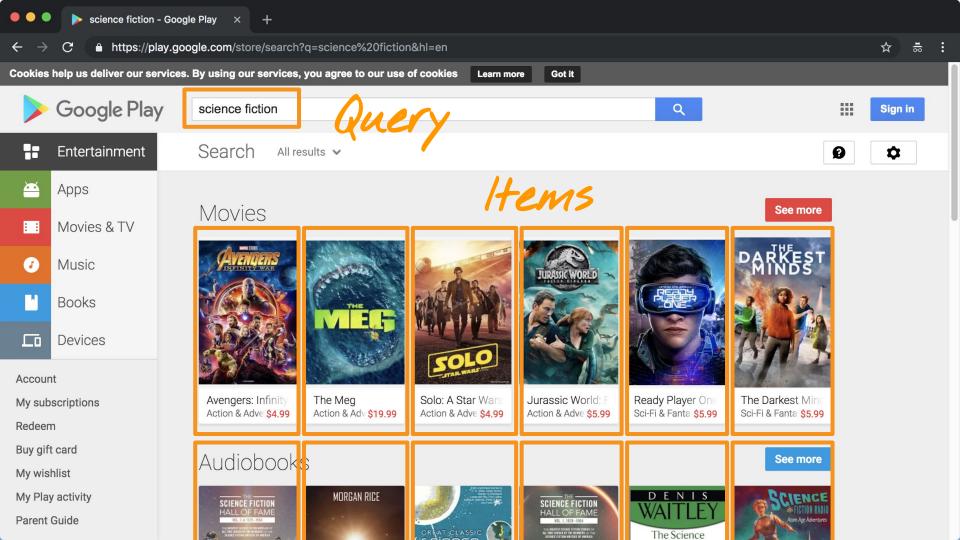
# Represent the categorical column as an embedding column.
embedding_fc = tf.feature_column.embedding_column(
    categorical_column=categorical_column,
    dimension=embedding_dimensions)
```

Rule of thumb: a good starting point for the embedding dimension is 0.25 \* vocab size



# Recommendation systems





# Large-scale recommendation systems

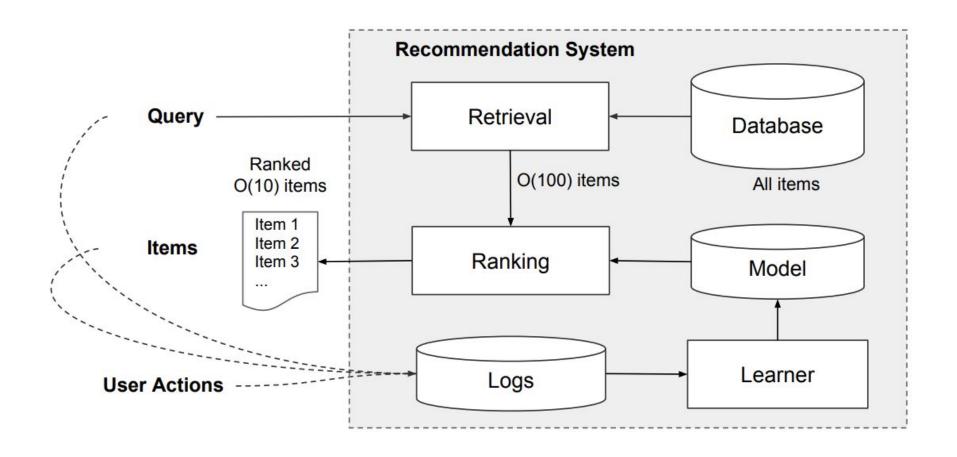
### Google Play store

- Millions of users
- Millions of items

Given a query ("science fiction") return a list of apps / movies / books / etc.

- Latency requirements: ~10 milliseconds
- Intractable to score the query against every app

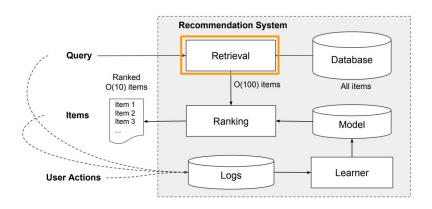




## Retrieval

Quickly produces a rough list of items that match the query

- Uses a combination of machine-learned models.
- And manually defined rules.
- Basic features.



# Ranking

Sorts the items by the probability a user will take an action.

Uses a combination of machine-learned models and manually defined rules.

#### User features

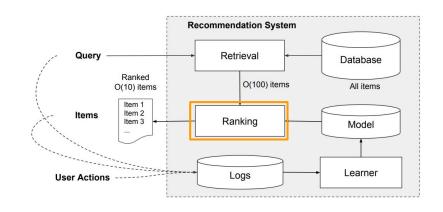
Country, language, demographics, etc.

#### Contextual features

Device type, hour of the day, day of the week, etc.

#### Item features

Movie title, price, historical stats, etc.



# Memorization and generalization

#### Memorize rare queries

A small number of users may be interested in obscure apps / movies / etc.

#### Generalize

• Learn similarities between groups of users / groups of items / and use those to recommend related content.

## Aside

#### Quick discussion

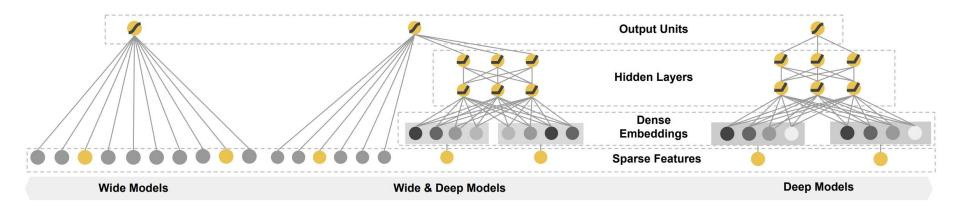
- How often do you think a large software company might retrain their recommendation models, and deploy a fresh copy in production?
- Once a [year, month, week, day, hour, minute?]

# Wide and Deep

## Facets demo

https://pair-code.github.io/facets/

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A simple idea that's been successful in practice for the ranking part of this story.

Mayyyyybe a bit oversold, FYI.

### Memorization

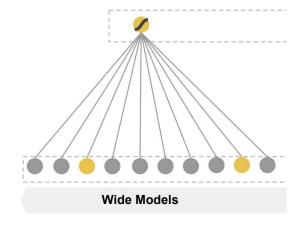
#### Pros:

- Linear (or wide) models are simple, interpretable, fast to train.
- Feature importances? Print out weights after training, sort descending.

#### Cons:

Cannot learn interactions between features.

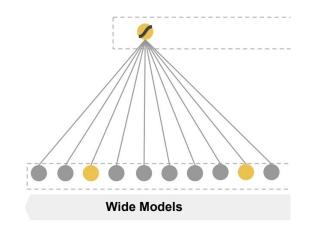
**Quick discussion**: which of the feature columns that we've seen so far can be used to help a wide model learn interactions between features?



### Memorization

#### Feature crosses

- ANDs two input features into one.
- E.g., create a new input feature which is true if "AND(gender=female, language=en)"

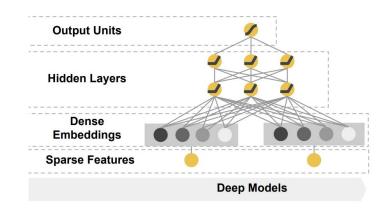


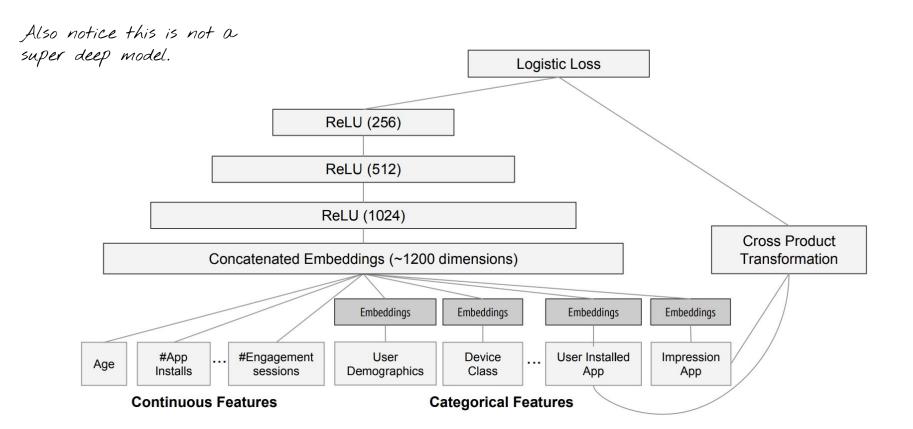
## Generalization

### Embeddings

- Spare categorical features (e.g., "language=en") are converted into embeddings.
- Dimensionality ranges between 10 and 100.

Result, model learns groups of users with similar behavior.





Trained on 500 x 10<sup>9</sup> examples

- yes you can work in projects for the class project
  - o If working in a group, your project should be a bit more substantial than folks doing it alone.
- How to get started:
- build training set locally
  - Install open slide to read images (c library + python interface)
  - Slide pixel box along training images
  - At each step
    - Extract an image (300x300 region) and save it to disk
    - What's the label? Is it positive or negative? To find that out, check the annotations (see the starter code on Colab). Look at the same region in the annotation, if any pixels there are 1 (double check if that's right), you know there are cancerous cells and the image you just extracted is a positive example. Otherwise, it's negative.
  - Once you've extracted the training data, you now have a binary image classification problem.
  - Either train a model locally, or upload your training data to the web and train in Colab.
  - Start small! No need to use multiple models or zoom levels -- the goal is to build a working proof of concept
- upload or train locally

# Reading

COMS 4995.07. Spring 19.

## Reading

- Hidden Technical Debt in Machine Learning Systems
- What's your ML test score? A rubric for ML production systems
- Wide & Deep Learning for Recommender Systems