

Jinhoo Bong

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EXPERIENCE

Jr. Customer Support Web Designer, PatientPop Inc., March 2019-March 2020

Santa Monica, CA

- Coded new ways to customize the company's general site templates through custom HTML and CSS.
- Maintained and updated websites using a SquareSpace / Wix type platform for medical practices across the country.
- Maintained a 4.86 / 5.0 CSAT (Customer Satisfaction Score) throughout my time there.
- Achieved the Q3 Customer Support Rep. Award with 1,216 closed cases (most in a quarter), while maintaining high satisfaction rates (4.84 CSAT).

Computer Science Tutor, STEMPiA, June 2018-August 2018

Northridge, CA

- Taught students basic Java fundamentals.
- Taught students basic Web Development skills using HTML and CSS.

Website Manager (Intern), Truth Matters Ministries, May 2017-July 2017

San Fernando, CA

- Coded custom CSS into WordPress theme to make the site more mobile-friendly.
- Managed regular article updates and uploads through WordPress CMS.
- Managed organization's emails and guest contributions.

PROJECTS

URWEB

- A project for University's local hackathon, SpiderHacks (placed 2nd out of 10 groups).
- A website created in 12 hours with the goal to provide a common ground for local students to offer or receive tutoring services.
- Developed using HTML and CSS for Front End with PHP and MySQL to link to a local database.

WeatherWear

- A simple weather web application that displays the forecast and offers advice on what to wear for the day.
- Incorporated OpenWeatherMap API to gather weather information.
- Built using HTML, CSS, and JavaScript.

SKILLS

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| • Java | • Nodejs |
| • Bootstrap | • MySQL |
| • HTML5 | • JavaScript |
| • CSS3 | • Reactjs |

EDUCATION AND TRAINING

Bachelor of Science

Computer Science, University of Richmond, Richmond, VA 2018