

Custom ContactUS Form

Overview

A contact us form is a user input form that allows the customers to send information, feedbacks, enquiry to the site owners. It is like sending an email, but instead of using an email program, customers just fill in the detail message in the website directly.

This extension has the following features,

- Customers can send an enquiry, feedback or any information to the store owners from the Custom ContactUs Page.
- Store Owners get the immediate notification via mail about Customer Enquiry along with their details.
- Store Owners can view all the enquiries as a grid in admin login, he can also edit, delete and add new enquiries in the admin panel.
- Store Owners can filter the enquiries by ID, Name, Email and Phone Number.
- Store Owners can export the enquiries submitted in CSV file.

Extension Installation

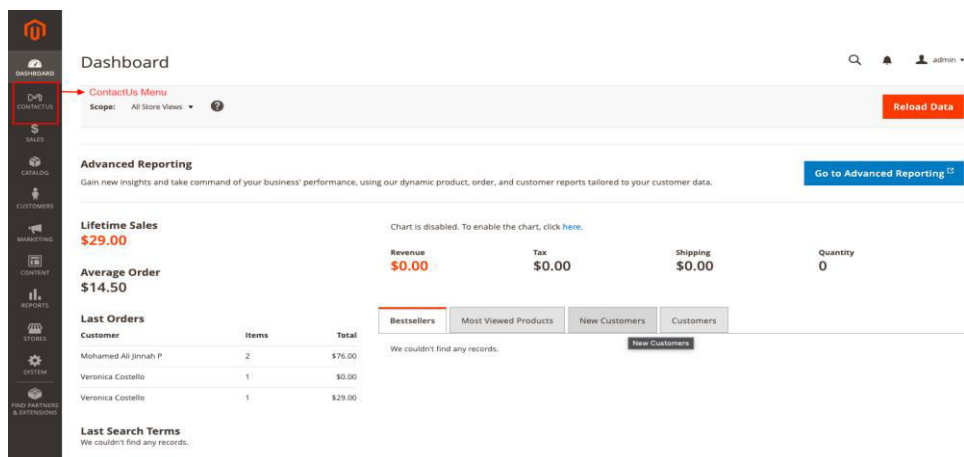
To install the extension, follow the listed steps

- Download the code from the git hub link (<https://github.com/JinnahCodem/ContactUs-Form-Module.git>) and upload the extension to the root of your Magento 2 directory under app > code > Codem.
- Login to your SSH and run **bin/magento setup:upgrade** command.
- Enable the module using **bin/magento module:enable Codem_ContactUs** command.
- Flush the Cache using **bin/magento cache:flush** command.

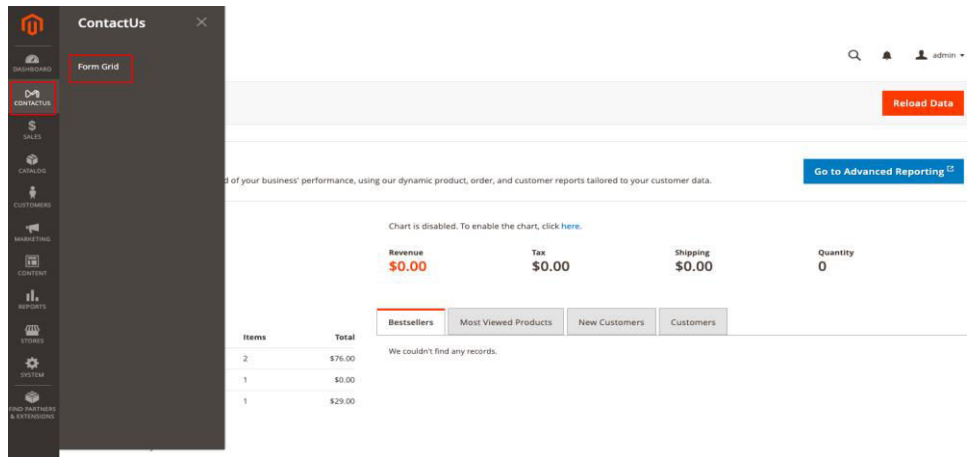
Backend Process

UI Grid View

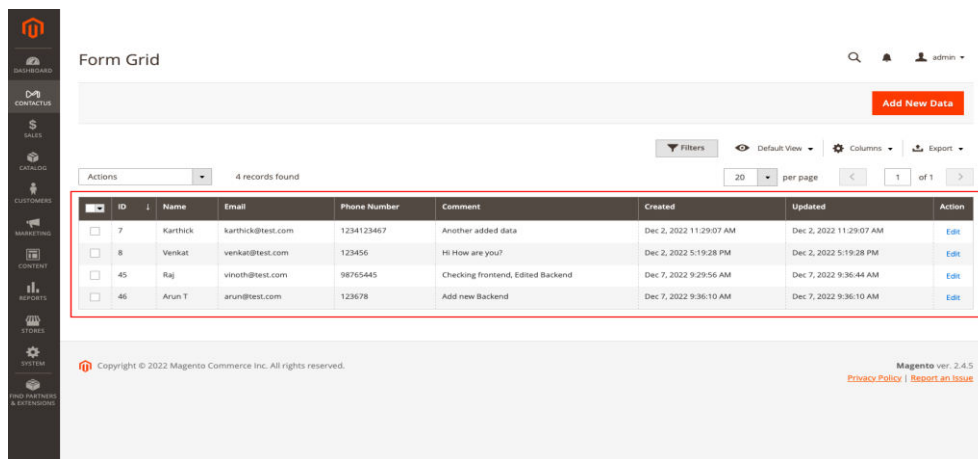
- After installation you can see the ContactUS menu in the admin panel.



- To view the customer enquiries, click **ContactUs > Form Grid**.

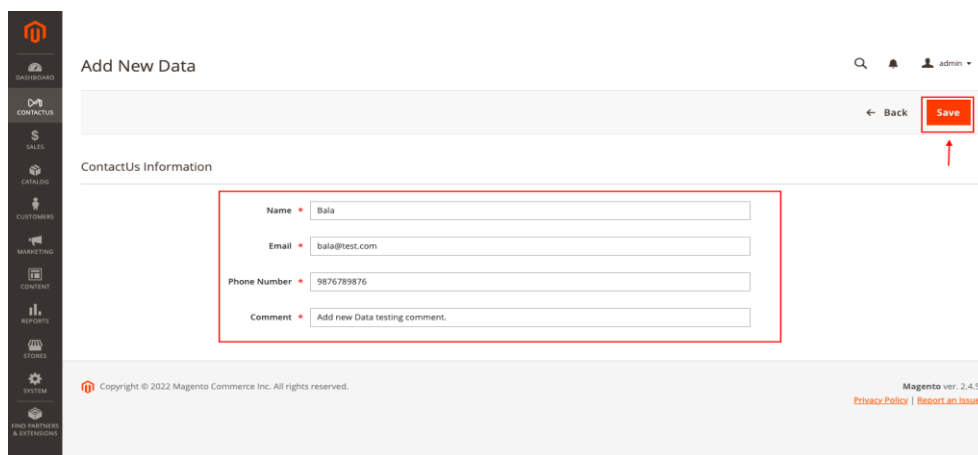


- All customer enquiries will be reflected in the ContactUS Form Grid in the table format.



Add New Data

- To add the new data in the grid, Click **Add New Data Button** from the grid, then enter the details in the Add New Data form and click **Save** button. Now the entered details will be reflected in the grid.



Form Grid

Search, Notifications, User: admin

[Add New Data](#)

✓ Contactus data has been saved successfully.

Filters, Default View, Columns, Export

Actions 5 records found 20 per page 1 of 1

ID	Name	Email	Phone Number	Comment	Created	Updated	Action
7	Karthick	karthick@test.com	1234123467	Another added data	Dec 2, 2022 11:29:07 AM	Dec 2, 2022 11:29:07 AM	Edit
8	Venkat	venkat@test.com	123456	Hi How are you?	Dec 2, 2022 5:19:28 PM	Dec 2, 2022 5:19:28 PM	Edit
45	Raj	vinoth@test.com	98765445	Checking frontend, Edited Backend	Dec 7, 2022 9:29:56 AM	Dec 7, 2022 9:36:44 AM	Edit
46	Arun T	arun@test.com	123678	Add new Backend	Dec 7, 2022 9:36:10 AM	Dec 7, 2022 9:36:10 AM	Edit
47	Bala	bala@test.com	9876789876	Add new Data testing comment.	Dec 7, 2022 11:58:54 AM	Dec 7, 2022 11:58:54 AM	Edit

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Edit Data

- To edit the grid data clicks **Edit** from the action column, then make the necessary changes in the Edit form page and click **Save** button.

Form Grid

Search, Notifications, User: admin

[Add New Data](#)

✓ Contactus data has been saved successfully.

Filters, Default View, Columns, Export

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Arun T

Search, Notifications, User: admin

[Back](#) [Save](#)

ContactUs Information

Name * Arun T

Email * arun@test.com

Phone Number * 123678

Comment * Backend Comment Edit

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Form Grid

Add New Data

✓ Contactus data has been saved successfully.

Filters Default View Columns Export

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Delete Data

- To delete the data from the grid, select the row using select column and click the **Delete** option from the **Actions** dropdown. Then, Click **Ok** button on the pop-up.

Form Grid

Add New Data

✓ Contactus data has been saved successfully.

Filters Default View Columns Export

Actions 5 records found (1 selected) 20 per page 1 of 1

Delete

Do you want to delete selected row record? (1 record)

Cancel OK

ID	Name	Email	Phone Number	Comment	Created	Updated	Action
7	Karthick	karthick@test.com	1234123467	Another added data	Dec 2, 2022 11:29:07 AM	Dec 2, 2022 11:29:07 AM	Edit
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Form Grid

Add New Data

✓ Selected 1 contactus detail(s) have been deleted.

Filters Default View Columns Export

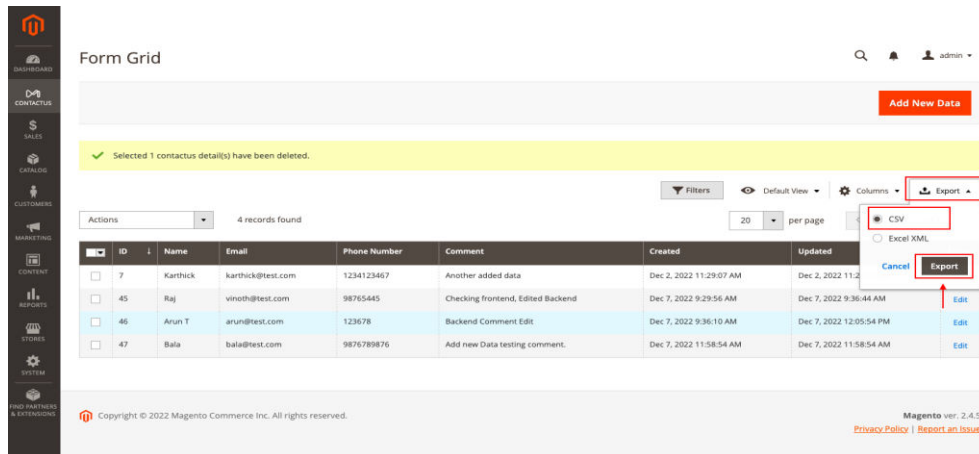
Actions 4 records found 20 per page 1 of 1

ID	Name	Email	Phone Number	Comment	Created	Updated	Action
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Export Data

- To export the data from the grid, click **Export** option, select the file format from the radio button and click **Export** button. To download the specific data, just select that row from the select column and click export button.



Form Grid

Selected 1 contactus detail(s) have been deleted.

Filters Default View Columns Export

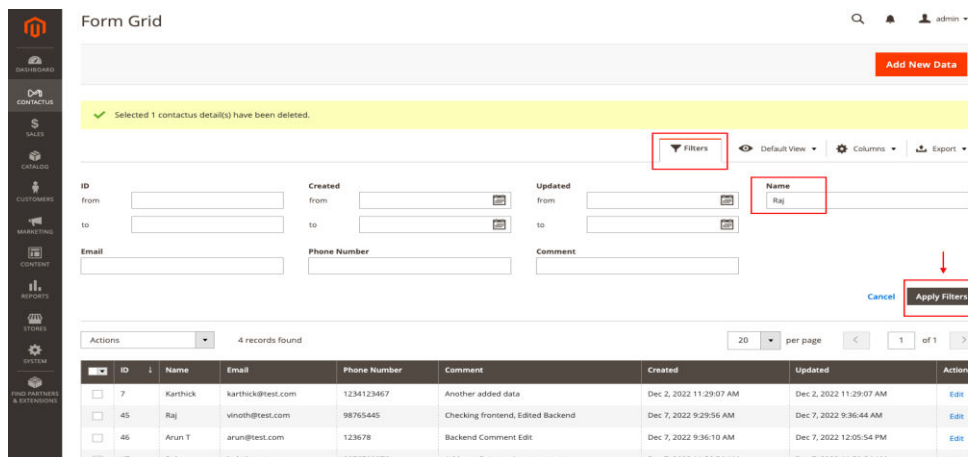
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Filter Data

- To filter data by ID, Name, Email and Phone Number, Click **Filters** button and enter the necessary details in the respective text boxes and click **Apply Filters** button.



Form Grid

Selected 1 contactus detail(s) have been deleted.

Filters Default View Columns Export

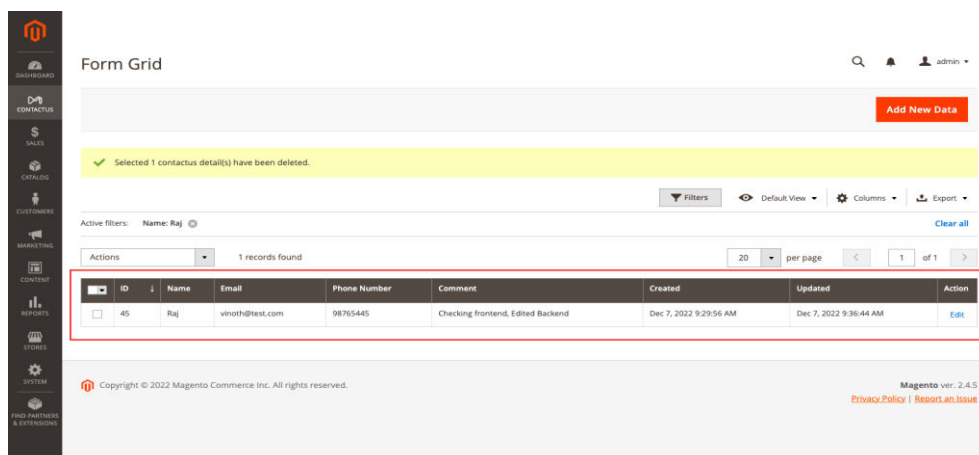
ID from to Created from to Updated from to Name Raj

Email Phone Number Comment

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Form Grid

Selected 1 contactus detail(s) have been deleted.

Filters Default View Columns Export

Active filters: Name: Raj Clear all

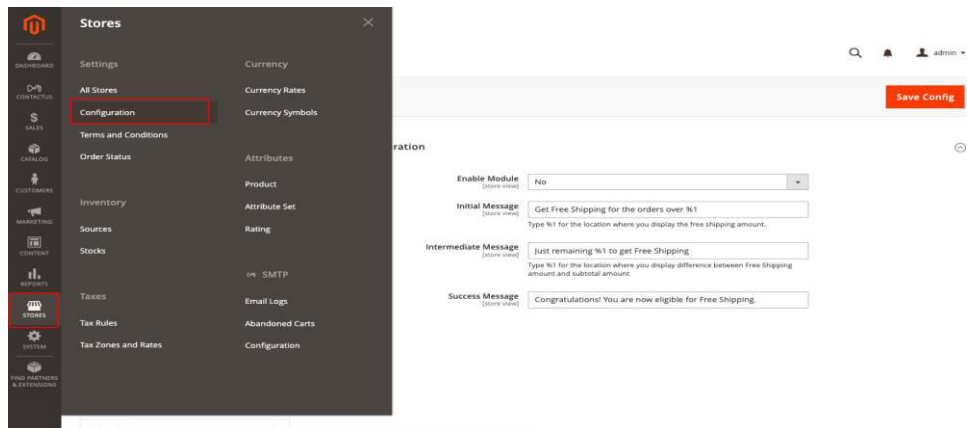
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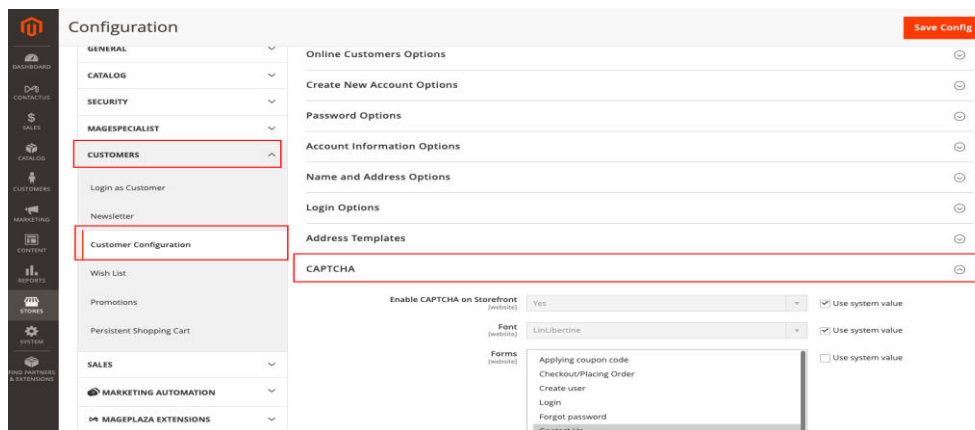
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Captcha Configuration

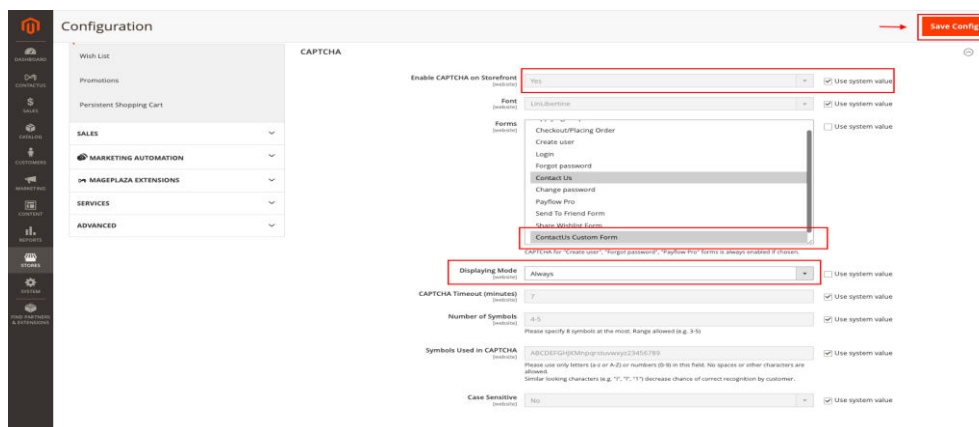
- To enable the captcha on the Custom ContactUs form page in front end, click **Stores > Configuration** option. It will show the configuration page.



- Then Click **Customers > Customer Configuration > Captcha** field.



- To enable the captcha, select **Yes** from **Enable Captcha on Storefront**, then select **Custom ContactUs Form** from **Forms** field and Always from **Display Mode** drop down and click **Save Config** button.



Frontend Process

- The Customer can enter the **Name, Email, Phone Number, Comment and captcha** in the respective field from the contactUs page (<http://example.com/contactus>), then click the **Submit** button. You can also go to contactUs page by clicking Custom ContactUs Form footer link.

The screenshot shows the 'Custom ContactUs Form' on the LUMA website. The form is titled 'Custom ContactUs Form' and contains the following fields:

- Name: Test Front
- Email: front@test.com
- Phone Number: 9876789765
- Comment: Frontend Comment Test
- Please type the letters and numbers below: 10x0

The Captcha field is highlighted with a red box, and a red arrow points to the Submit button.

- If the **captcha is invalid**, it will show an **invalid Captcha message**. Then customer has to click Reload captcha button and enter the valid captcha, then submit the form using the Submit button.

The screenshot shows the 'Custom ContactUs Form' on the LUMA website. A red box highlights the 'Incorrect CAPTCHA' message. The form fields are empty, and the Reload captcha button is visible.

- If entered **captcha is valid**, it will show the **successfully saved message**.

The screenshot shows the 'Custom ContactUs Form' on the LUMA website. A red box highlights the 'Contactus data has been saved successfully' message. The form fields are empty, and the Reload captcha button is visible.

Note : Captcha field won't show, if the Customer logged into their account

Email Notification configuration

- Enter the sender mail id in **Stores > Configuration > General > Store Email Addresses > General Contact > Sender Email** text box and receiver mail id (admin mail where we want notification) in **Stores > Configuration > General > Store Email Addresses > Customer Support > Sender Email** text box, then click **Save Config** button.

The screenshot displays the Magento Configuration interface. On the left sidebar, the 'STORES' menu item is highlighted. The main content area is titled 'Configuration' and shows the 'Default Config' scope. The 'GENERAL' tab is selected in the left sidebar. The 'Store Email Addresses' section is expanded, showing three email address configurations: 'General Contact', 'Sales Representative', and 'Customer Support'. The 'General Contact' configuration has 'Sender Name' set to 'Owner' and 'Sender Email' set to 'mdjinnanec@outlook.com'. The 'Customer Support' configuration has 'Sender Name' set to 'CustomerSupport' and 'Sender Email' set to 'rajvinoth.swaminathan@codem.com'. A red arrow points to the 'Save Config' button in the top right corner.

Note : Please make the necessary modifications to the POP and IMAP settings in the sender ID. Only then is Magento able to access the mail ID.