

JINS ELIAS

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IT Manager

Solution-driven IT professional with over 19 years of progressive experience in IT infrastructure, systems and network administration, cybersecurity, and cloud technologies. Expert in implementing secure, scalable, and efficient IT environments. Strong leadership in managing multi-site IT operations, project execution, and support services. Certified in Microsoft, Red Hat, and Cisco technologies. Primarily from India based in Dublin, Eligible to work full-time in Ireland (Stamp 1G).

WORK EXPERIENCE

Fintretle Pvt. Ltd.

01/2024 – 04/2025

IT In-Charge

Cochin, India

- Implemented and handled Servers, FortiGate Firewall, Layer2 Smart Managed Switches, NAS, NVR, IP Phones, and Biometric Devices.
- Installed Windows Server 2022 on Hyper-V Server 2019 with Active Directory integration for Windows and Linux client systems.
- Led mail migration to Microsoft 365 Business from Site5 and offline mailboxes.
- Set up Seqrite Endpoint Security Cloud with DLP and deployed across client systems.

Trinity Eye Hospital

03/2022 – 04/2023

IT Manager

Kerala & Coimbatore, India

- Oversaw IT operations for 8 centres; ensured 99% uptime across network and Systems.
- Configured and controlled multiple servers (HP/Dell/Lenovo) with Hyper-V virtual machine (VM), FortiGate/Sophos firewalls and D-Link L2 network switches.
- Migrated G-Suite emails to Microsoft 365; Managed Azure AD & Exchange Admin; Administrated Hospital Management software and Kaspersky Endpoint Security Cloud.
- Supervised a team of 4 and provided technical support for 100+ users.

Azzite Solutions Pvt. Ltd.

06/2018 – 06/2021

IT Manager

Cochin, India

- Established Servers (HP/Lenovo), FortiGate firewalls, Configured and analysed CentOS server with SAMBA, NFS, FTP, Open VPN, Log and monitoring tools.
- Monitored and controlled Unified communication server (IP PBX), IP Phones, and DVR.
- Managed Office 365, G-Suite, and migrated 100+ Gmail accounts to Microsoft O365.
- Improved troubleshooting with user-generated self-help checklists.

4 Care Systems

05/2014 – 06/2018

Service Engineer (Customer Support)

Cochin, India

- Supervised 8 support staff, delivered hardware/software issues resolution via remote support and on site.
- Hands-on leadership in configuring and maintaining of servers, network, printers, and computer systems with Windows, Linux, and MAC operating systems.

**Click 4 Solution
Service Engineer**

**10/2009 – 03/2014
Cochin, India**

- Led 12 IT technicians, resolved 50+ daily support tickets.
- Maintained Windows/Linux servers and antivirus/security systems.

**Koluthara Electronics Pvt. Ltd.
Customer Service Engineer**

**08/2008 – 10/2009
Cochin, India**

- Solved problems with systems, software, Printers, and network for end users

**Gigabyte Systems
Customer Support Engineer**

**05/2004 – 05/2008
Cochin, India**

- Delivered desktop, server, and networking support services.

EDUCATION

Certificate in Computer Hardware & Networking

Ministry of SSI, Government of India

Kerala, India – 12/2003

Bachelor of Commerce

Dr. C.V. Raman University

Chhattisgarh, India – 12/2013

CERTIFICATIONS

MCSA – Windows Server 2012 & 2003

CCNA – Routing & Switching

RHCE – RHEL 7

SKILLS

Operating Systems & Server Technologies: Microsoft Server 2003 – 2022, Windows 7 – 11, Hyper-V, CentOS Linux, AlmaLinux, NAS

Directory & Identity Services: Active Directory (AD), Group Policy Objects (GPO), SCCM, DNS, DHCP, Microsoft Entra Admin Center, LDAP

Messaging & Collaboration Platforms: Microsoft 365 Admin Center, Exchange Admin Center, Microsoft Teams, Office365, Google Workspace

Virtualization & Cloud: Microsoft Azure, Hyper-V Server 2019, AWS, VMWare

Networking & Security: FortiGate/Sophos Firewalls, LAN, WAN, VPN, SD-WAN, IDS/IPS, Layer2 Managed Switches, VLAN, Antivirus Solutions (Kaspersky Endpoint Security Cloud, Seqrite Endpoint Protection Cloud, Microsoft Defender), Data Loss Prevention (DLP) Tools, IP Phones

Monitoring & Logging: Zabbix Server, Graylog Server

Surveillance & Access Control: NVR/DVR Systems, Biometric Devices

Hardware & Peripheral Support: Hardware Troubleshooting (Desktops, Laptops, Servers), Printer Configuration (HP, Canon, Epson, etc.)