JINS ELIAS

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Professional Summary

Solution-driven IT professional with 19 years of expertise in IT infrastructure, cybersecurity, and cloud solutions. Proven success managing multi-site operations and migrations. Microsoft, Cisco, Red Hat certified. Eligible for full-time work in Ireland (Stamp 1G).

Core Competencies

Systems & Virtualization: Windows Server (2003-2022), Hyper-V, VMware, Azure, AWS
Security & Networking: FortiGate/Sophos Firewalls, DLP, VLANs, VPN, SD-WAN
Identity & Messaging: Active Directory, GPO, SCCM, Microsoft 365, Google Workspace
Monitoring & Logging: Zabbix, Graylog
Certifications: MCSA, CCNA, RHCE, ANSIBLE, AWS

Professional Experience

IT In-Charge, Fintretle Pvt. Ltd.
Jan 2024 – Apr 2025 | Cochin, India

- Configured servers, FortiGate Firewall, Layer2 Smart Managed Switches, Hyper-V, Active Directory integration for Windows and Linux client systems
- Migrated email to Microsoft 365 and implemented Endpoint Security solutions

IT Manager, Trinity Eye Hospital
Mar 2022 – Apr 2023 | Kerala & Coimbatore, India

- Ensured 99% uptime across 8+ centres; migrated emails to M365; Managed Azure AD & Exchange Admin; led IT support team

IT Manager, Azzite Solutions Pvt. Ltd.
Jun 2018 – Jun 2021 | Cochin, India

- Managed SAMBA, Open VPN, SAP, Unified communication server (IP PBX), IP Phones, FortiGate firewalls; executed Gmail to O365 migrations

Service Engineer, 4 Care Systems
May 2014 – Jun 2018 | Cochin, India

- Supervised 8 support staff; delivered hardware/software resolution via remote and on-site support.

Service Engineer, Click 4 Solution
Oct 2009 -Mar 2014 | Cochin, India

- Led 12 IT technicians, resolved 50+ daily support tickets.

Customer Service Engineer, Koluthara Electronics Pvt. Ltd.
Aug 2008 – Oct 2009 | Cochin, India

- Solved systems, software, Printers, and network issues

Customer Support Engineer, Gigabyte Systems
May 2004 – May 2008 | Cochin, India

- Delivered desktop, server, and networking support services.

Education & Certifications

Bachelor of Commerce, Dr. C.V. Raman University, Chhattisgarh, India - 2013

Certificate - Computer Hardware & Networking, Ministry of SSI, Government of India – 2003

Certifications: MCSA (Microsoft Server 2012 & 2003), CCNA, RHCE (RHEL7), Ansible, AWS

Technical Toolbox

OS & Virtualization: Windows Server (2003 – 2022), Windows (7 – 11), CentOS Linux, Alma Linux, Hyper-V, VMware, vCenter

Directory & Identity: Active Directory (AD), LDAP, GPO, SCCM, Microsoft 365, Microsoft Entra Admin Center, Exchange Admin Center, Microsoft Teams, Office365, G Suite

Cloud & Automation: Microsoft Azure, AWS, RedHat Ansible

Security: FortiGate/Sophos Firewalls, IDS/IPS, Antivirus Solutions, Endpoint Protection, Microsoft Defender, Data Loss Prevention (DLP)

Monitoring & Infra: Zabbix, Graylog, NAS, NVR/DVR, IP Phones, Biometric Devices