

EROKPAIDAMWEN MERCY
AGHATISE



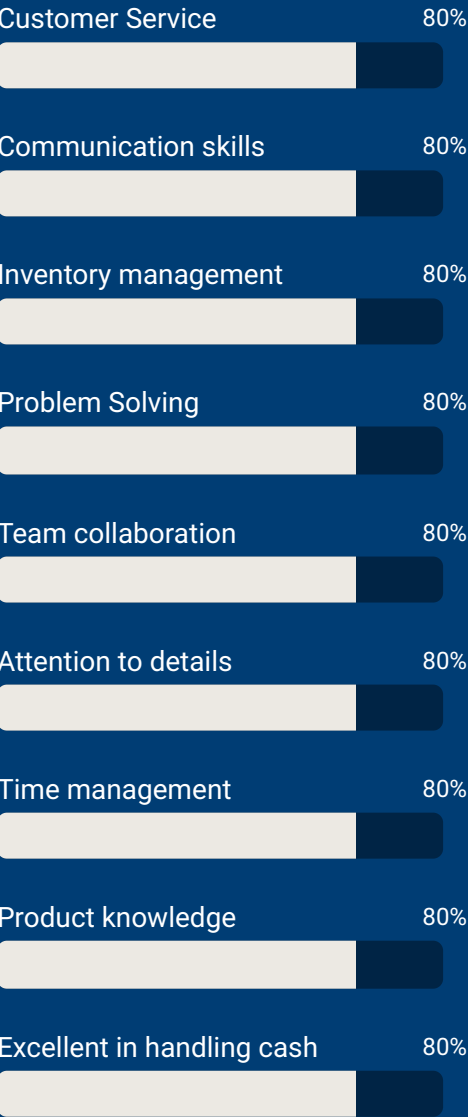
Contact

@ aghatisemercy63@gmail.com

33882334

Building No 43, Zone 45, Street 703.
Baba Ansari. Al Wakrah Doha Qatar.

Skills



OBJECTIVE

Dedicated and customer focused retail professional with 3+years of experience seeking a position in a dynamic retail environment where I can leverage my strong customer service and sales skills to contribute to the success of the team and the organization.

EXPERIENCE

Grooming centre	March 2014 - July 2023
Branch Manager	
Carried out clerical and administrative activities. Answered and directed phone calls, providing excellent customer service. Organize and schedule appointment, showcasing effective time management. Provided general support to visitors, enhancing the overall customer experience. Conducted fiscal reviews and surveys, collecting valuable information on administrative matters.	

Local Bounti	February 2010 - July 2013
Retail	
Greeted and assisted customers in a friendly and professional manner, providing product information and helping with purchasing decisions. Managed and organized the store inventory, ensuring products were properly displayed and restocked as needed. Processed customer transaction accurately using point of sale system, handling cash, credit card and other payment methods. Resolved customer inquiries, concerns, and compliants, striving to achieve a high level of customer satisfaction. Participated in visual merchandising and window display activities to enhance the store visual appeal.	

EDUCATION

College of Education Benin	2010-2013
Nigeria Certificate in Education (NCE) Credit	
Oman Christian Academy	2005-2010
West African Examination Council (waec) Credit	

REFERENCE

Paul NJOKU - Grooming people for better livelihood
Programme Manager
pnjoku@groomingcentre.org
08150989531