

JIRATCHAYA FUENGTHANAKUL

- 385 Pracha-Uthit rd. Thungkru Bangkok, Thailand 10140 -

Email: fueng.jiratchaya@gmail.com / Phone: (+66)99 145-9829 /

LinkedIn: Jiratchaya Fuengthanakul / [Portfolio](#)



EDUCATION

2019 – 2023	King Mongkut's Institute of Technology Ladkrabang Bachelor of Engineering (B.Eng.) Major in Robotics and AI	Bangkok, Thailand
-------------	---	-------------------

WORK EXPERIENCE

Nov 2023 – Present	SS&C Technologies (Thailand) Limited Associate Client Relations Specialist <ul style="list-style-type: none">• Provides daily client support by receiving requests, and preparing reports aimed at overall quality improvement, and updating and maintaining documentation.• Research prior reports and solutions to address daily issues.• Gathers and analyses information for problem resolution.• Works with the mainframe to research relationships between tables.• Communicate with the technical team to process the clients' requirements.• Communicate with clients to request additional information and to understand their requirements.	Bangkok, Thailand
Aug 2023 – Oct 2023	IAM Consulting Junior Consultant <ul style="list-style-type: none">• Research E-Tax invoice requirements and identify potential partners• Quality Assurance Testing (QA Testing): Conduct testing on the application prior to User Acceptance Testing (UAT)• Create an application specification report for each phase to facilitate communication between developers and customers.• Collaborate with the UI designer to create the application's design.	Bangkok, Thailand
Aug 2022 – Nov 2022	ExxonMobil Thailand IT business Consultant Intern - UiPath Developer <ul style="list-style-type: none">• Handed on the project, QA report generator1. Keyword Searching Tool<ul style="list-style-type: none">• Redesigning and formatting the Quality Assurance (QA) report using UiPath Studio• Adding a search feature with unique keyword searching identification of more than one keyword search function2. Code Quality Assurance (QA) Running failed to report.<ul style="list-style-type: none">• Developed the logical workflow of UiPath embedded with PowerShell code runner• Developed the bot for the complete process, rather than manually doing the whole process 400 times• Create an Excel file from the failed report summary	Bangkok, Thailand
May 2022 – Aug 2022	Google (Thailand) Company Limited Cloud Customer Solution Consultant Intern <ul style="list-style-type: none">• Developed the project demonstrating a solution using GCP services and products• Applied Vertex AI as machine learning embedded with Google Cloud Chatbot interaction to implement sign language automatic translation.• Evaluated the solution and apply it in business use cases• Analyzed the user experience to understand customer demand better	Bangkok, Thailand

JIRATCHAYA FUENGTHANAKUL

- 385 Pracha-Uthit rd. Thungkru Bangkok, Thailand 10140 -

PROJECTS EXPERIENCE

May 2023	Smart E-tax Invoice Generator <ul style="list-style-type: none">• A Smart e-tax Invoice Generator, designed to streamline the process of generating tax invoices electronically.
August 2022	Smart Visualization self-service ordering Platform <ul style="list-style-type: none">• Applying computer vision to classify menus from customers, working with Chatbots to enhance the idea of an automatic translation from sign language to text by machine learning.
June 2021	Startup Project – The future of work (LOBBI) <ul style="list-style-type: none">• The remote working platform that meets the long-term requirements of hybrid working can design and build a company map identical to on-site work.
April 2021	Computer Vision - Pills Classification (PILLSClassification) <ul style="list-style-type: none">• The classification pill's pill-type project used a Support Vector Machine (SVM) in Halcon Software• Categorizing medicine by applying a linear regression algorithm to predict a variable of each medicine

CERTIFICATION AND ACHIEVEMENTS

Nov 2021	Google Cloud Fundamentals: Core Infrastructure <i>granted by Google</i>
Oct 2021	Google Cloud Infrastructure Fundamental: Cloud Architect Certificate <i>granted by Google</i>
Jul 2021 - Aug 2021	Silver Prize of Startup Battle 2021 <i>granted by Startup Cave, KRIS, KMITL</i> <ul style="list-style-type: none">• To dig into the business model of LOBBI, the Remoted Working Platform• Freemium Subscription to build the customer base and upgrade to a premium subscription
Jun 2021 - Aug 2021	1st runner-up for Build On, ASEAN 2021 <i>granted by Amazon Web Service educate, DEPA, KMITL</i> <ul style="list-style-type: none">• Topic challenge "Future of Work" - Innovated the LOBBI, remoted Working Platform• Innovated by three main pain points including unplugging after work, less productivity, and complicated UI design• Coming up with a Clock in/out feature, gamification experience, and attractive Interface design
April 2021 - Jul 2021	DEMO Day selected, Startup Thailand League 2021 <i>granted by NIA, Startup Thailand</i> <ul style="list-style-type: none">• Prototype Showcase
Jan 2021 - Mar 2021	Qualified the quarterfinals round - The 7th Delta Cup 2021 <i>granted by Delta Electronic PCL</i> <ul style="list-style-type: none">• A smart plug with intelligence Technology, MEsave, Electrical Behaviour management• To reduce the electricity expense by AI calculating and predicting future electricity plans• Design and develop the MEsave technology for international smart and green manufacturing issues

Languages: Thai – Native / English – TOEIC 735

Skills: HTML5/CSS3, Google Cloud Platform (GCP), UX/UI Design, UiPath Studio, Quality Assurance, Software Consulting, Postman API, JIRA, Agile Project Management, Logical Framework Analysis, Data Validation, Mainframe, SQL