Sarah Bennett

sarah.bennett@email.com | (555) 123-4567 | linkedin.com/in/sarahbennett | Seattle, WA

# Professional Summary

Proactive IT professional with over 3 years of experience in data analysis and tech support. Adept at problem-solving, leveraging data insights, and communicating complex tech trends in an understandable manner. Recognized for strong organizational skills and readiness to thrive in a fast-paced environment. Pursuing a degree in IT with a keen interest in tech trends.

# Technical Skills

- Languages: Python, SQL, R  
- Tools & Frameworks: Tableau, Power BI, Pandas, Scikit-learn, Excel  
- Databases: MySQL, PostgreSQL  
- Other: A/B Testing, Predictive Modeling, Data Cleaning

# Professional Experience

* Data Analyst
* BrightPath Analytics, Seattle, WA

June 2021 – Present

- Engineered dynamic Tableau dashboards for marketing and product teams, slashing report delivery time by an impressive 40%.  
- Conducted comprehensive analysis of A/B testing outcomes for product features, contributing to a substantial 15% increase in user retention.  
- Partnered with engineering teams to optimize data pipelines and augment data quality checks, enhancing overall tech support efficiency.

* Business Intelligence Intern
* Sunrise Retail Group, Remote

Jan 2020 – May 2021

- Devised and implemented advanced sales forecasting models utilizing Python and Excel, enhancing monthly accuracy by an impressive 10%.  
- Unified and streamlined 5 years of fragmented customer data into a centralized SQL database, bolstering data accessibility and efficiency.  
- Facilitated executive decision-making by providing robust KPI reporting and automating the generation of weekly reports.

# Education

Bachelor of Science in Statistics

University of Washington, Seattle, WA

Graduated: 2020

# Certifications

- Google Data Analytics Professional Certificate

- Tableau Desktop Specialist (2022)

# Projects

Customer Churn Prediction Model

Built and evaluated a logistic regression model to predict customer churn using Scikit-learn; achieved 88% accuracy.

E-commerce Dashboard

Designed a Power BI dashboard integrating sales, marketing, and customer service metrics from a sample dataset.