

# KUMARI NEHA GUPTA

Goal oriented,determined and focused with a keen eyes for details.Skilled in various programming languages including Python and its various async Framework, along with Automation anywhere, UI Path

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## EDUCATION

### B.Tech

Feroze Gandhi Institute Of Engg & Technology,Raebareli

2017 - 2021

7.68(CGPA)

- Computer Science Engg.

## WORK EXPERIENCE

### Graduate Software Developer

Fynd (Shopsense Retail Technologies Ltd.)

11/2022 - 06/2023

- Accomplished multiple projects for Jio, focusing on refund management for Jiomart. Collaborated with Tira, JMP, and FYND teams, streamlining workflows and ensuring prompt customer refunds. Built strong stakeholder relationships and consistently achieved successful outcomes through proactive issue resolution and post-project evaluations, fostering a collaborative environment.
- As a Graduate Software Developer, I successfully managed refund projects for JIO in Jiomart, Tira, JMP, and FYND. Using Python, RestApi, Redis, MongoDB, Kafka, Docker, and Sanic, I developed and improved the refund process. This involved implementing RestAPIs, integrating with Redis and MongoDB, utilizing Kafka for real-time data streaming, and deploying with Docker for seamless deployment
- With meticulous attention to detail, I played a key role in delivering a smooth and reliable refund experience for customers. Through my technical expertise, I ensured prompt issue resolution and customer satisfaction. Collaborating effectively with cross-functional teams, I fostered a collaborative work environment and consistently achieved successful outcomes.

### Associate Software Engineer

IGT Solutions pvt.ltd

04/2022 - 10/2022

- Created multiple chatbots as an Associate Software Engineer, utilizing yellow.ai platform. Applied coding skills and knowledge to develop efficient and interactive chatbot solutions. Collaborated with cross-functional teams to gather requirements and ensure seamless integration of chatbots into various systems.

### Robotics Process Automation Developer

IGT Solutions pvt.ltd

07/2021 - 03/2022

- Created and trained chatbots using Yellow.AI and LivePerson as an accomplished RPA Developer. Developed interactive and intelligent solutions to enhance customer experiences, consistently delivering impactful results through collaboration and innovation.

## TECHNICAL SKILLS

Redis

MongoDb

Kafka

Docker

Sanic

FastAPI

Tornado

Flask

Django

RestApi

Python

HTML

CSS

MySQL

Postgres

Git

JavaScript

AWS

Selenium

New Relic

Prometheus

Google Dialogue Flow

Automation Anywhere

UI Path

## ACHIEVEMENTS

Got First Position in Skit competition at college

## CERTIFICATES

### Backend with Python (Fynd Academy)

An 12 week online Industry-level course by Fynd Academy.

### Yellow.AI (Chatbot Builder)

An one week live training course for the development of conversational AI chatbot using the tool Yellow.AI

### Crash Course on Python (08/2020)

A six week crash course of python On Coursera By Google

### Career Edge- Knockdown the Lockdown (05/2020)

Certification of a course organized by TCS-ion (Career Edge- Knockdown the Lockdown) which was based on personality development

### Javascript & JQuery by Eduonix Learning Solutions pvt. (04/2020)

Certification of Javascript & JQuery by Eduonix Learning Solutions pvt

### HTML & Javascript (06/2019 - 08/2019)

A Two months training on Html,css,javascript By Naresh iT(Hyd)

## LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

## INTERESTS

Travelling

Making Rangoli

Listening Music