

Veterinary Management System

Feature List

Clinic and Vet Feature List

Capability Area	Description
Access & Security	Cloud-based access across devices with role-based permissions and encrypted data
Clinical Records	Centralized digital patient histories, prescriptions, and clinical notes
Scheduling	Smart appointment scheduling to prevent double-booking and reduce no-shows
Communication	Automated vaccination, follow-up, and medication adherence reminders
Billing	End-to-end invoicing for consultations, procedures, and medications
Inventory	Real-time stock and expiry tracking to reduce losses
Commerce	Clinic-led delivery of medicines, food, and supplements
Analytics	Insights into clinic traffic, services, revenue, and patient demographics
Compliance	Support for local pet registration and regulatory workflows

Pet Parent Feature List

Experience Area	Description
Appointments	Book, cancel, or reschedule appointments via WhatsApp or a mobile application
Health Records	View pet medical history, visit summaries, and vaccination status
Medication	Track dosage schedules with automated reminders and refill prompts
Payments	Pay for visits and medicines via app, WhatsApp, or UPI
Sharing	Securely share pet health records when needed