

# JISHNU SHYAM

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## Objective

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Aspiring IT professional with a foundation in data analysis, machine learning, and hands-on ServiceNow experience. Seeking an internship or entry-level full-time role to apply technical skills, contribute to real-world projects and grow as a technology expert.

## Education

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**Bachelor of Technology in Information Technology** May 2025  
Anurag University, Ghatkesar, Hyderabad

**Class XII** 2021  
Bhavans Sri Ramakrishna Vidyalaya, Sainikpuri, Secunderabad,

## Skills

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**Programming:** Python, Java, MySQL, HTML, CSS, JavaScript

**Tools/Technologies:** Power BI, Tableau, Jupyter, OOP, Machine Learning, REST APIs, ServiceNow, MS Excel, GitHub, Selenium, Workday, HCM

**Soft Skills:** Communication, Leadership, Problem Solving, Team Collaboration

## Experience

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**Programmer Analyst Trainee Intern**, Cognizant Technology Solutions Feb 2025 – April 2025

- Gained hands-on experience in Java with Selenium automation for software testing.
- Learned the fundamentals of Human Capital Management (HCM) Finance processes.
- Acquired basic knowledge of Workday operations and functionalities.

## Projects

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**Intelligent Automation for Data Analysis** [GitHub](#) — [Website](#)

- Created an AI-driven data analysis system using NLP and cognitive computing.
- Improved efficiency by automating complex data workflows.

**Twitter Sentiment Analysis** [GitHub](#)

- Built and deployed a sentiment analysis model using Python, Scikit-learn, and NLTK to classify tweets from Twitter data.

## Certifications

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### ServiceNow

- Certified System Administrator (CSA) — Aug 2024 [View](#)
- Certified Application Developer (CAD) — Aug 2024 [View](#)

### Oracle

- Oracle OCI Generative AI Professional — Sept 2025 [View](#)

### Forage Virtual Experience

- Data Analytics and Visualization by Accenture — May 2025 [View](#)

## Leadership

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**Outreach Coordinator**, IEEE SSIT Student Chapter, Anurag University

**Captain**, University Cricket Team, Anurag University