JISOO
KANG

SOFTWARE DEVELOPER

I am a current co-op student in Software Development & Network Engineering Advance Diploma Program in Applied Computing in my second year at Sheridan College.
I'm very much eager to keep learning and improving as a software engineer. I'm looking forward to applying my abilities and experiences to new challenges.
I have strong problem-solving, communication and great teamwork skills. Excited to work on real-life projects and have the experience to develop in my field and to work in real-life world.

Download Resume

EXPERTISE

- Java
- JavaScript
- HTML CSS
- Angular Node.js
- SQL/MySQL

EDUCATION

Sept '17 - June '21

High School

Bracebridge Muskoka Lakes Secondary School

Sept '21 - Current

Software Development & Network Engineering (Co-op)

EXPERIENCE

May '21 - Aug '23

Canadian Tire

Customer Service

- Customer Service - Exhibited strong communication and empathy in addressing customer concerns, ensuring clarity, fostering trust, and enhancing overall customer satisfaction.

- POS Operations - Skillfully utilized the POS system for order entry, payment processing, and issuing accurate receipts, ensuring a seamless transactional experience for customers and maintaining financial accuracy for the store.

- Problem-solving - Quickly addressed unforeseen challenges such as product barcode issues, price discrepancies, or system malfunctions, minmizing customer wait times and ensuring satisfaction.

- Team-Collaboration - Collaborated closely with floor staff and other departments to stay updated on stock levels and promotions, ensuring a cohenzive approach to customer service

May '20 - April '23

Tim Hortons

Barista

Sheridan College

CERTIFICATION

2023

CS50's Introduction to Computer Science

- Familiarity with a number of languages, including C, Python, SQL, and JavaScript plus CSS and HTML

- Concepts like abstraction, algorithms, data structures, encapsulation, resource management, security, software engineering, and web development

- Customer Service - Exhibited strong communication and empathy in addressing customer concerns, ensuring clarity, fostering trust, and enhancing overall customer satisfaction.

- POS Operations - Skillfully utilized the POS system for order entry, payment processing, and issuing accurate receipts, ensuring a seamless transactional experience for customers and maintaining financial accuracy for the store.

- Problem-solving - Quickly addressed unforeseen challenges such as product barcode issues, price discrepancies, or system malfunctions, minmizing customer wait times and ensuring satisfaction.

- Took coffee, food, and other beverage orders and prepared them for customers quickly and effectively.

INTEREST

Music   Books   Travel

CONTACT

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SOCIALS

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