Jitendra Kute

ISTQB Certified | Software Test Engineer | T-Systems ICT India Pvt LTD

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GITHUB: **https://github.com/Jitendrakute/Python**

EDUCATION

BACHELOR OF ENGINEERING – INFORMATION TECHNOLOGY | PUNE UNIVERSITY   **MAY 2017**

WORK EXPERIENCE

T-SYSTEMS ICT INDIA PVT LTD   **AUGUST 2022 – PRESENT**

Software Test Engineer

· Software test engineering experience, proficient in manual testing and good knowledge of automation testing.

· Collaborated closely with product owners, resulting in a notable 20% reduction in post-release defects.

· Developed comprehensive **Test Plans, Test Scenario, Test Cases and Requirement Traceability Matrix (RTM)** to ensure thorough testing, resulting in a 40% reduction in post-launch defects and improving adherence to specifications.

· Analysed software requirements and design specifications, leading to a commendable 15% improvement in overall software testing efficiency.

· Conducted rigorous testing using **SQL Server, Postman and JIRA for defect locking and bug reporting**, achieving an exceptional 99% defect detection rate.

· Contributed to a 20% improvement in project delivery timelines by applying **Agile Methodology**.

· Applied **Manual Testing, API Testing, Databse Testing** for improved quality and a 15% reduction in post-release issues.

· Spearheaded comprehensive collaborative efforts encompassing end-to-end **System testing, Functional and Non-Functional testing**; reducing customer support issues by 45%.

· Utilized diverse testing methodologies to ensure comprehensive test coverage and reduce critical defects by 25%.

· Optimized JIRA as a robust test management tool, consistently delivering high-quality software and achieving an outstanding 98% customer satisfaction rating.

· Proficiently managed the Clarify CRM system, streamlining workflow and achieving a notable 20% increase in issue resolution efficiency.

· Processed comprehensive **Black Box Testing,** Smoke Testing, Sanity Testing, Integration Testing, Usability/GUI Testing, Exploratory Testing, Ad hoc Testing, Compatibility Testing, Retesting, Regression Testing methodologies; reducing post-release customer issues by 30%.

· Possess extensive knowledge of Selenium WebDriver automation with Python using the **PyTest Framework,** utilizing advanced **locator** strategies, **GIT for version control, Jenkins CI/CD integration** and **robust logging with HTML reporting.**

· Well-versed in Page Object Model design, data-driven testing, cross-browser compatibility, dynamic browser selection and generating insightful HTML test reports.

FORTUNE BUSINESS INSIGHTS   **OCTOBER 2021 – JUNE 2022 [8 MONTHS]**

Senior SEO Executive

MARKET RESEARCH FUTURE   **SEPTEMBER 2019 – SEPTEMBER 2021 [2.1 YEARS]**

Senior SEO Executive

WISEGUY RESEARCH CONSULTANTS PVT LTD   **MARCH 2018 – AUGUST 2019 [1.6 YEARS]**

SEO Executive

PROJECT

Magenta | Telecom

TMA (Telekom Austria) or Magenta – the main brand, was rebranded from Telekom Austria to Magenta at the UPC Migration in Spring/Summer 2019.

Telering was a former, less expensive own brand from Telekom Austria, with post-paid and prepaid customers (private and business customers as well), all the clients are migrated into the Magenta Brand in Winter 2020. Sell mobile phones too. The former customers can hold their tariffs or change onto Magenta new tariffs. Some TRA customers are still available in databases for testing purposes.

Roles and Responsibilities:

· To read all the documents and understand what needs to be tested.

· Based on the information procured in the above step decide how it is to be tested.

· Develop test cases and prioritize testing activities.

· Execute all the test case and report defects, define severity for each defect.

· Carry out regression testing every time when changes are made to the code to fix defects.

SKILLS

Programming Languages: Python, .NET

Operating *Systems:* Windows, Linux

Framework & Tool: PyCharm, PyTest Framework

CICD / Testing Tools: Microsoft SQL Server, Postman, JIRA, Xray, GitHub, Selenium, Jenkins, Microsoft Excel

CERTIFICATIONS

PYTHON SELENIUM AUTOMATION – PYTEST FRAMEWORK | UDEMY   **JULY 2023**

ISTQB - FOUNDATION LEVEL | GASQ   **JULY 2022**

SOFTWARE DEVELOPMENT FUNDAMENTALS | MICROSOFT   **FEBRUARY 2017**