## BRITISH AIRWAYS PREDICTING CUSTOMER BUYING BEHAVIOR

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## Predictive model to understand factors that influence buying behavior BRITISH AIRWAYS

We have trained the data set with Random Forest Classifier model and received

Training Accuracy: 99.98 Validation Accuracy: 87.55

Top 5 features which influence Customer buying behavior:

- 1. route
- 2. booking\_origin
- 3. flight\_duration
- 4. length\_of\_stay
- 5. purchase\_lead

